

Citizens Advice service in Scotland

West Dunbartonshire

Local Authority Statistics 2018-19

Local Authority

West Dunbartonshire

contains the following member bureau(x)

West Dunbartonshire CAB

**stats are for the whole service provided by the bureau(x); local authority residents may also be served by other bureaux outwith the local authority*

... dealt with in 2018-19

clients	4,686
helping clients gain	£2.8 million

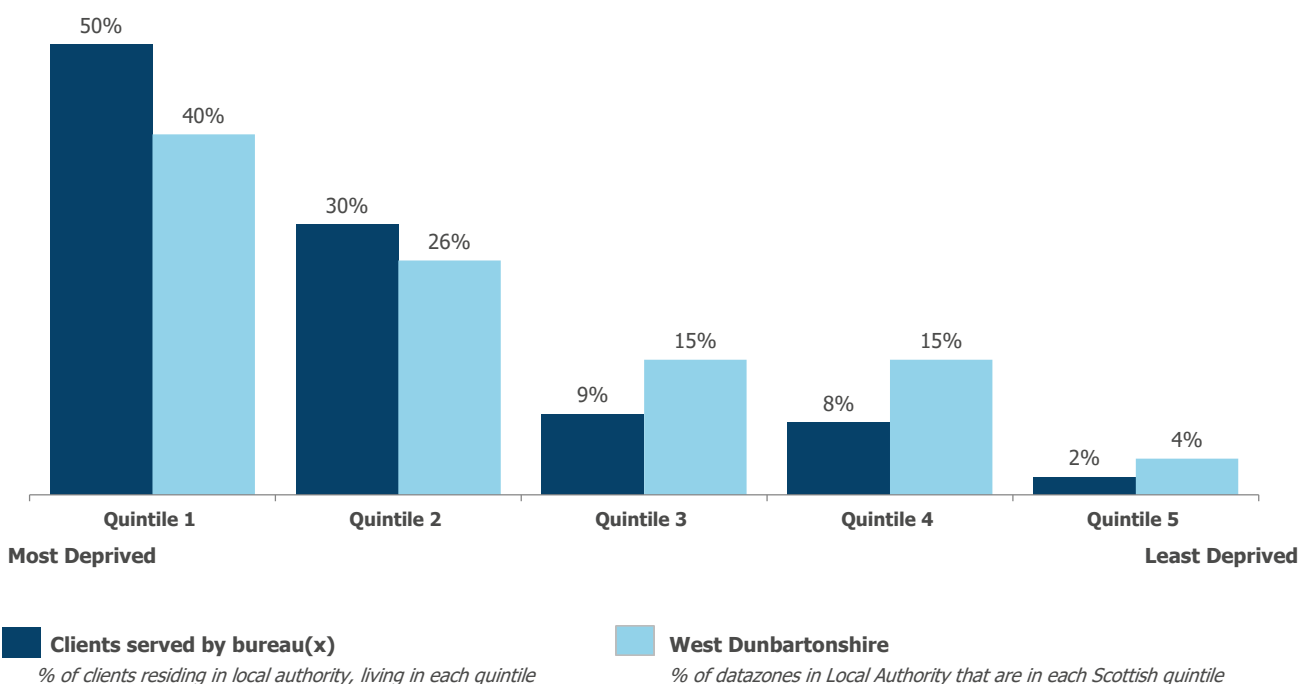
Areas of advice for Citizens Advice Bureau(x) within Local Authority

Benefits	11,263	Housing	979
Consumer	313	Immigration, Asylum and Nationality	82
Debt	3,461	Legal Proceedings	1,013
Discrimination	17	NHS Concern or Complaint	33
Education	59	Relationship	383
Employment	942	Tax	699
Finance and Charitable Support	762	Travel, Transport and Holidays	312
Health and Community Care	252	Utilities and Communications	1,021

In total the bureau gave advice

21,591 times

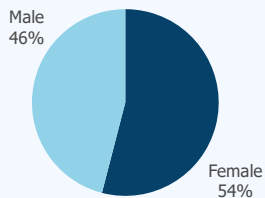
Scottish Index of Multiple Deprivation - bureaux clients and population residing in Local Authority



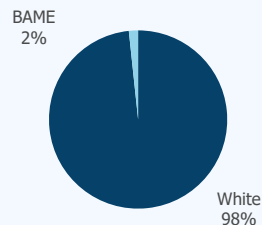
Profile of clients served by Citizens Advice Bureau within Local Authority

**based on a sample from November 2018*

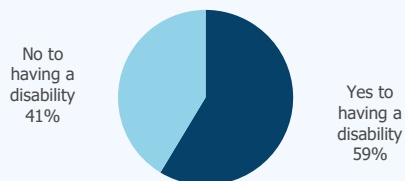
Gender



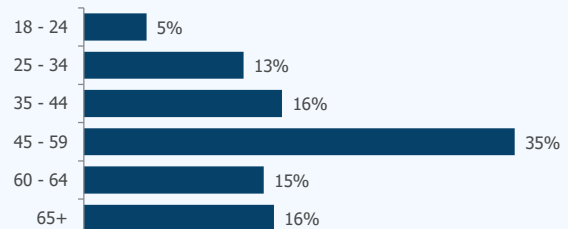
Ethnicity



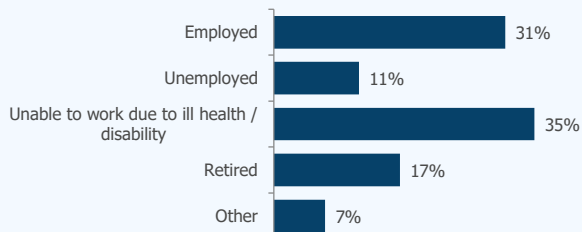
Disability



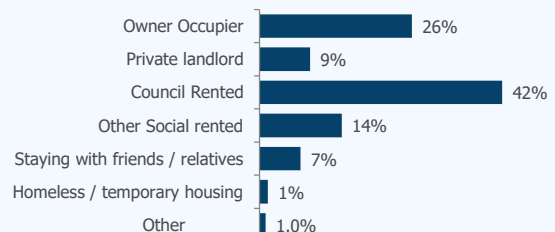
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million