

Local Authority

South Lanarkshire

contains the following member bureau(x)

Clydesdale CAB, East Kilbride CAB, Hamilton CAB and Rutherglen & Cambuslang CAB

**stats are for the whole service provided by the bureau(x); local authority residents may also be served by other bureaux outwith the local authority*

... dealt with in 2018-19

clients	9,310
helping clients gain	£6.1 million

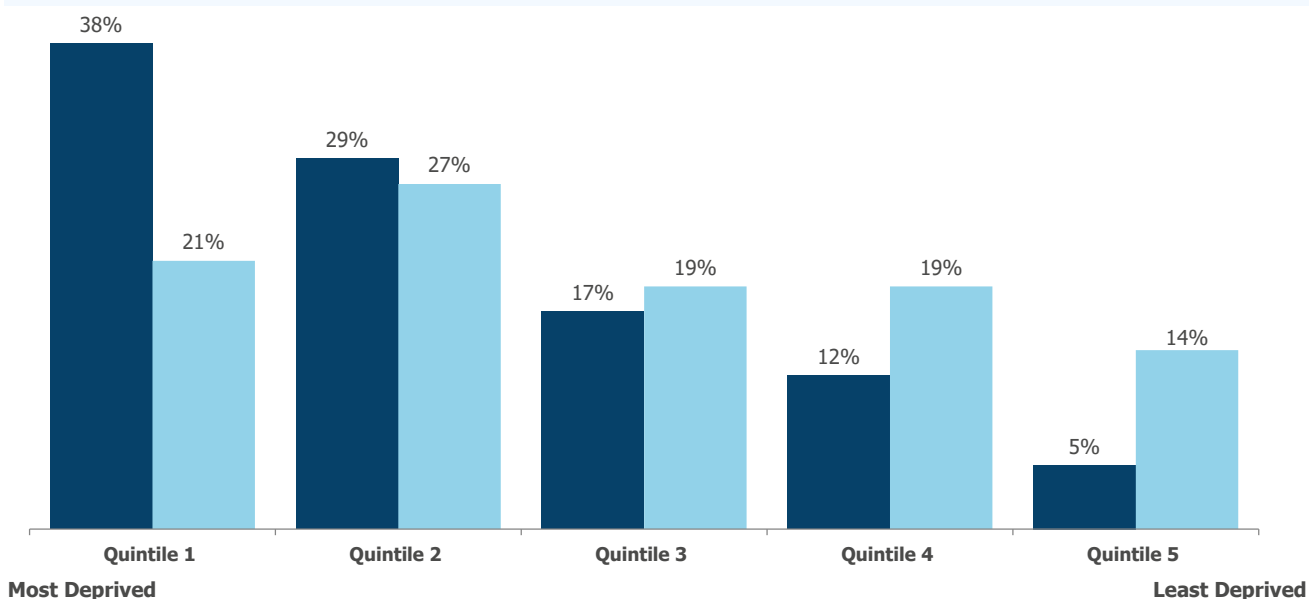
Areas of advice for Citizens Advice Bureau(x) within Local Authority

Benefits	14,519	Housing	2,189
Consumer	600	Immigration, Asylum and Nationality	159
Debt	7,397	Legal Proceedings	2,324
Discrimination	9	NHS Concern or Complaint	639
Education	81	Relationship	605
Employment	1,319	Tax	1,045
Finance and Charitable Support	1,532	Travel, Transport and Holidays	550
Health and Community Care	355	Utilities and Communications	1,402

In total the bureau gave advice

34,725 times

Scottish Index of Multiple Deprivation - bureaux clients and population residing in Local Authority



■ Clients served by bureau(x)

% of clients residing in local authority, living in each quintile

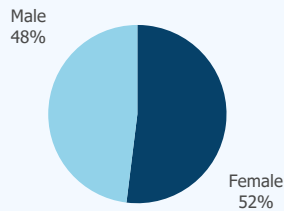
■ South Lanarkshire

% of datazones in Local Authority that are in each Scottish quintile

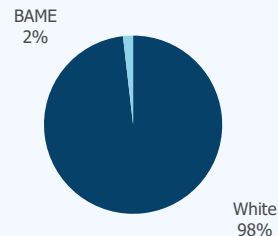
Profile of clients served by Citizens Advice Bureau within Local Authority

**based on a sample from November 2018*

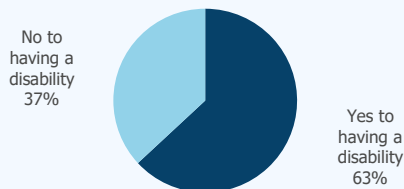
Gender



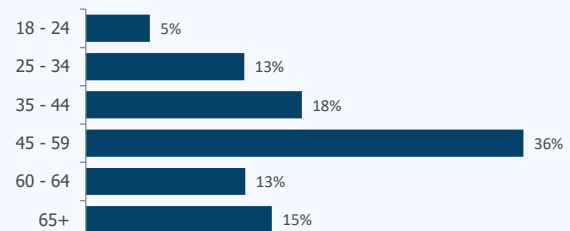
Ethnicity



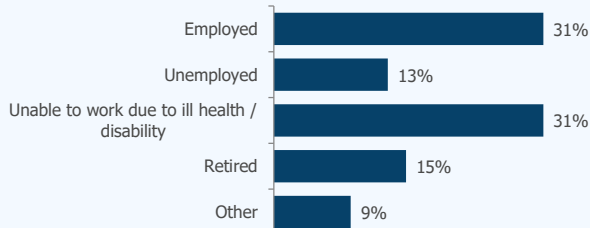
Disability



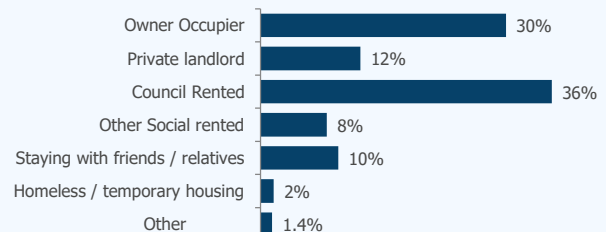
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million