

# Citizens Advice service in Scotland

South Ayrshire

## Local Authority Statistics 2020-21

### Local Authority

### South Ayrshire

(Clients residing in the Local Authority area, where postcode is known)

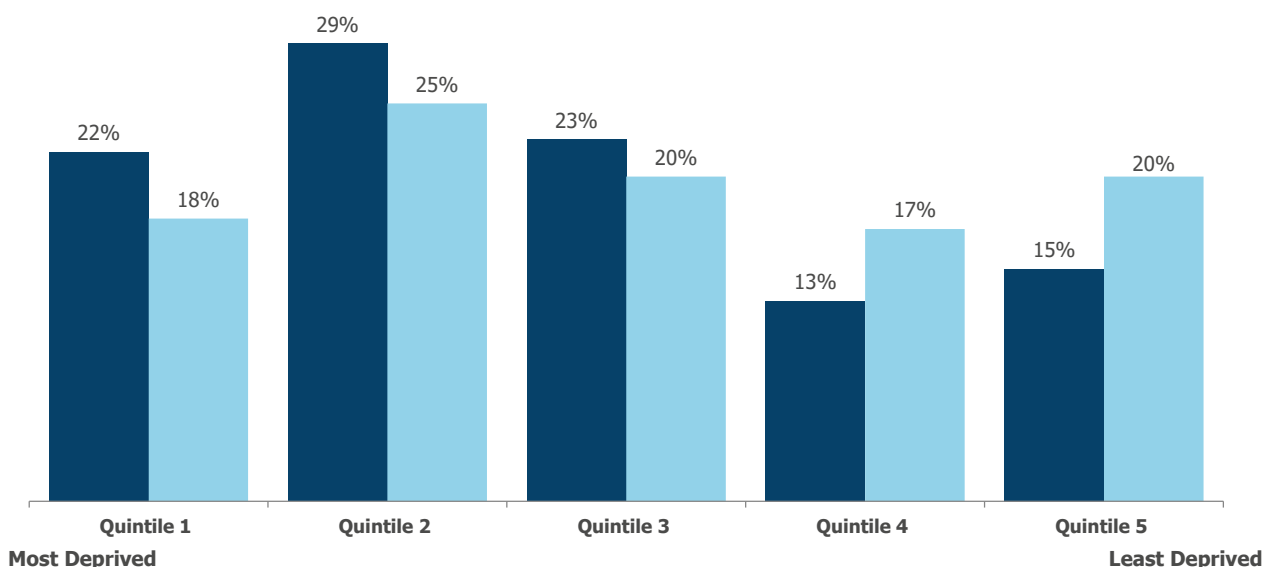
In 2020-21, the CAB service provided advice to...

clients	904
helping clients gain	£0.8 million

### Areas of advice for clients residing within Local Authority

Benefits	45.6%	Housing	4.7%
Consumer	4.3%	Immigration, Asylum and Nationality	1.6%
Debt	6.7%	Legal Proceedings	3.4%
Discrimination	0.3%	NHS Concern or Complaint	3.6%
Education	0.3%	Relationship	2.3%
Employment	14.3%	Tax	4.7%
Finance and Charitable Support	3.2%	Travel, Transport and Holidays	2.0%
Health and Community Care	0.6%	Utilities and Communications	2.3%

### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



**Clients**

% of clients residing in Scotland, living in each quintile

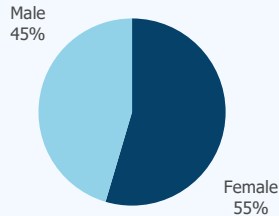
**South Ayrshire**

% of datazones in Local Authority that are in each Scottish quintile

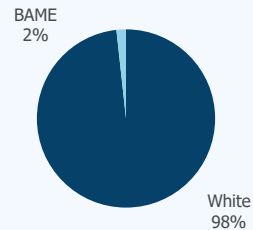
### Profile of clients residing within Local Authority

(Where the client profile is known)

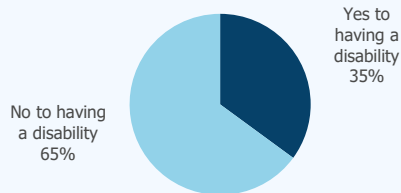
#### Gender



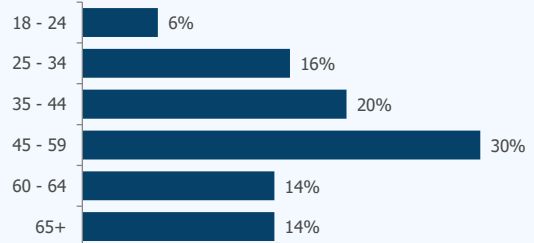
#### Ethnicity



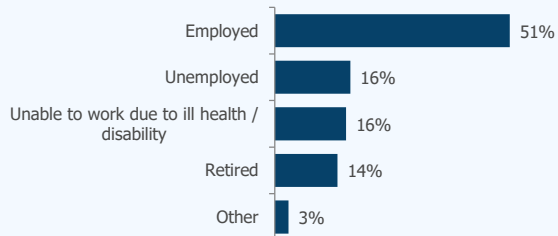
#### Disability



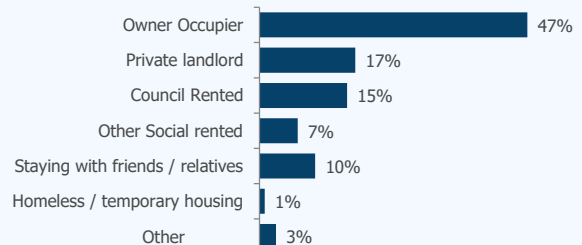
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	171,000
Issues discussed	647,000
Community Locations	300+
Number of paid staff and volunteers	2,998
Value of volunteer hours annually	£9.4 million