

Citizens Advice service in Scotland

Holyrood Constituency statistics 2018-19

Skye, Lochaber & Badenoch

Holyrood Constituency

Skye, Lochaber & Badenoch

contains the following member bureau(x)

Lochaber CAB and Skye & Lochalsh CAB

**stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	2,255
helping clients gain	£2.6 million

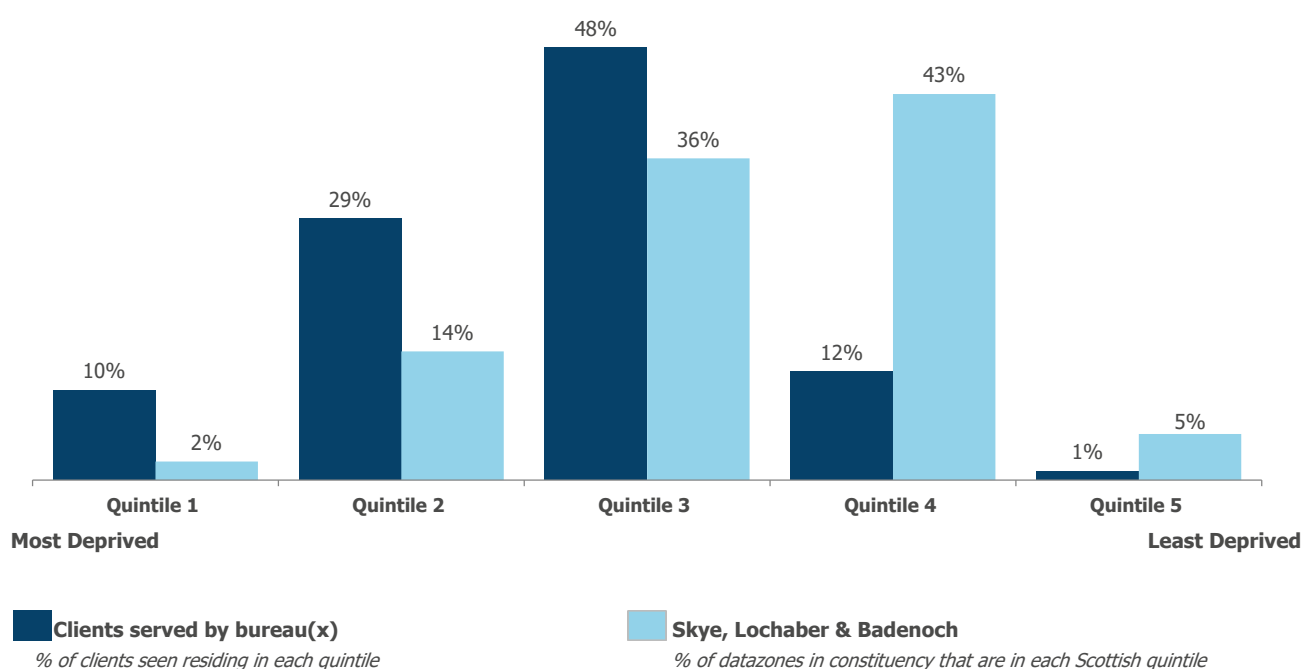
Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	6,306	Housing	631
Consumer	294	Immigration, Asylum and Nationality	97
Debt	2,449	Legal Proceedings	548
Discrimination	30	NHS Concern or Complaint	321
Education	91	Relationship	280
Employment	1,018	Tax	541
Finance and Charitable Support	550	Travel, Transport and Holidays	196
Health and Community Care	131	Utilities and Communications	279

In total the bureau gave advice

13,762 times

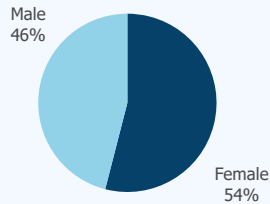
Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



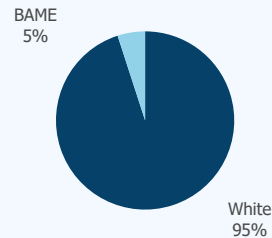
National profile of clients served by Citizens Advice Bureaux

*based on a sample from November 2018

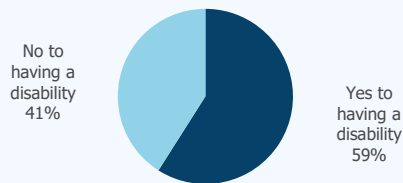
Gender



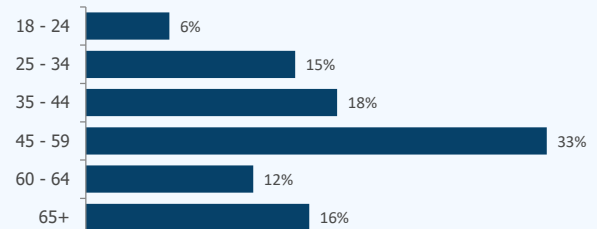
Ethnicity



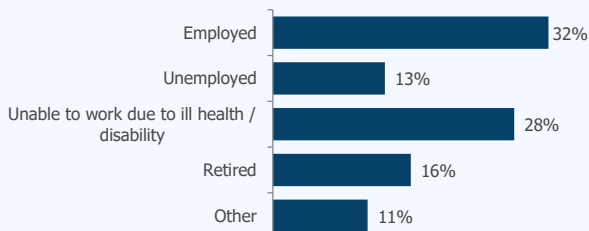
Disability



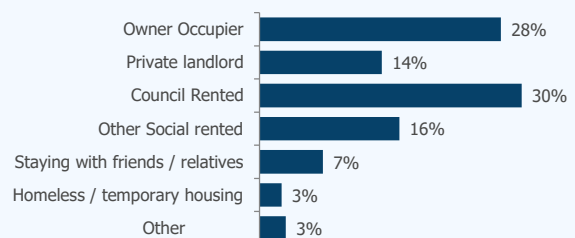
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million