

### Local Authority

### Shetland Islands

*(Clients residing in the Local Authority area, where postcode is known)*

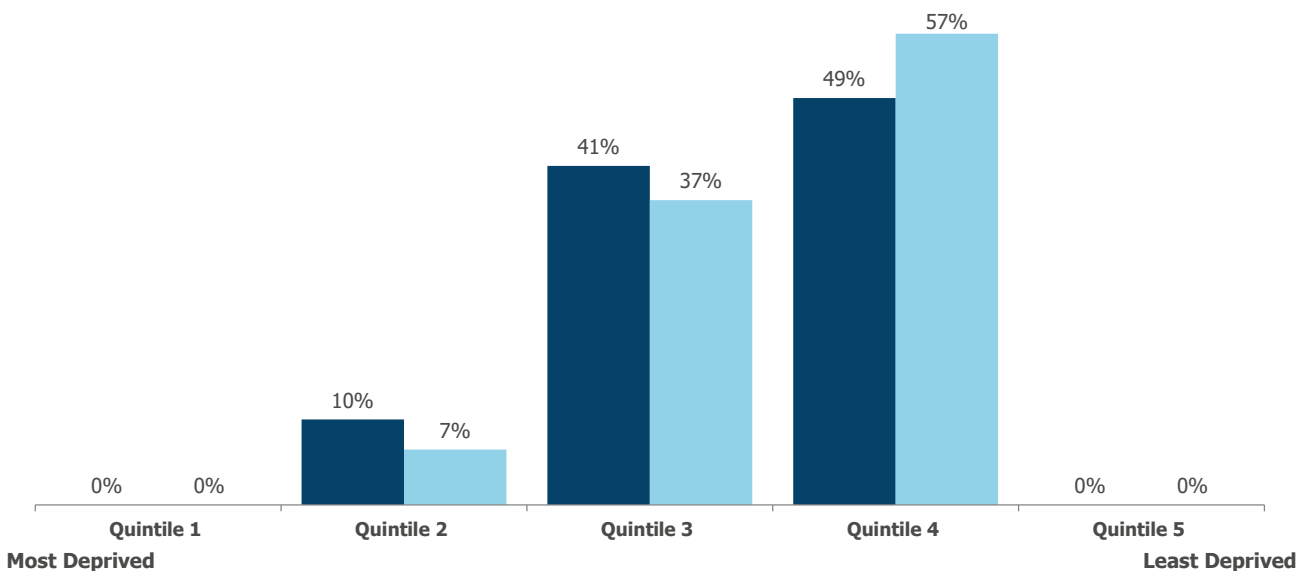
In 2022-23, the CAB service dealt with...

clients	1,435
helping clients gain	£1.9 million

### Areas of advice for clients residing within Local Authority

Benefits	54.6%	Housing	3.5%
Consumer	0.5%	Immigration, Asylum and Nationality	0.4%
Debt	5.1%	Legal Proceedings	2.0%
Discrimination	0.0%	NHS Concern or Complaint	1.7%
Education	0.1%	Relationship	1.6%
Employment	1.8%	Tax	3.8%
Finance and Charitable Support	5.3%	Travel, Transport and Holidays	1.2%
Health and Community Care	1.6%	Utilities and Communications	16.7%

### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



**Clients**

*% of clients residing in local authority, living in each quintile*

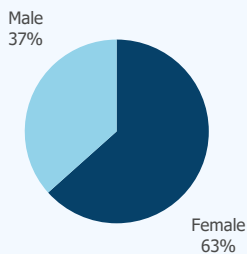
**Shetland Islands**

*% of datazones in Local Authority that are in each Scottish quintile*

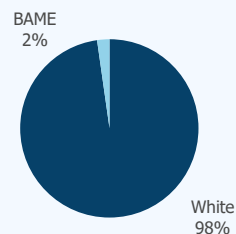
### Profile of clients residing within Local Authority

(Where the client profile is known)

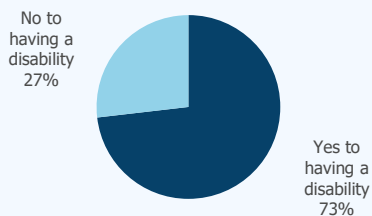
#### Gender



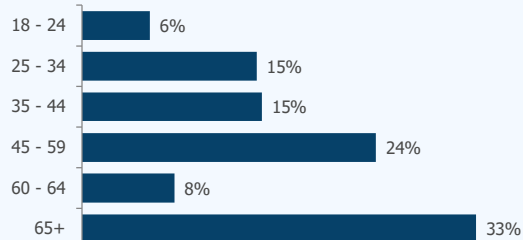
#### Ethnicity



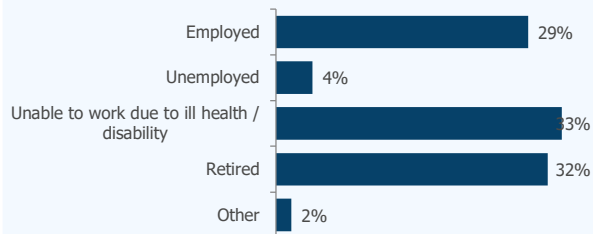
#### Disability or Health Condition



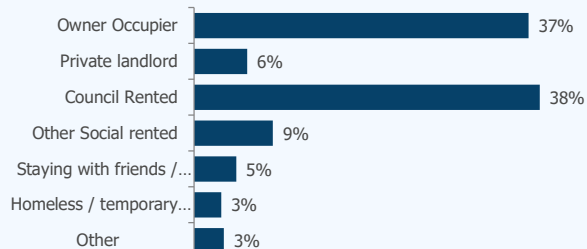
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients	184,000
Issues discussed	665,500
Community Locations	250
Number of paid staff and volunteers	2,653
Value of volunteer hours annually	£8.2 million