

# Citizens Advice service in Scotland

## Holyrood Constituency statistics 2021-22

Shetland Islands

### Holyrood Constituency

### Shetland Islands

*(Clients residing in the constituency area, where the postcode is known)*

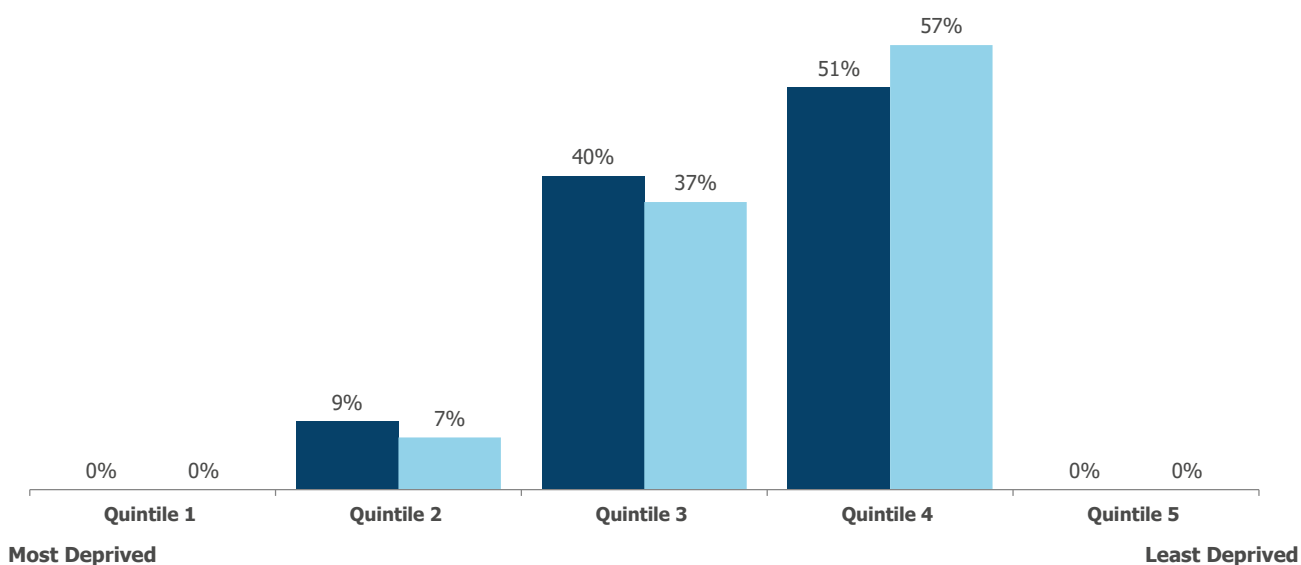
In 2021-22, the CAB service provided advice to...

clients	1,377
helping clients gain	£1.6 million

### Areas of advice for clients residing within constituency

Benefits	61.2%	Housing	5.0%
Consumer	1.5%	Immigration, Asylum and Nationality	1.0%
Debt	3.2%	Legal Proceedings	2.7%
Discrimination	0.0%	NHS Concern or Complaint	1.1%
Education	0.1%	Relationship	1.7%
Employment	2.6%	Tax	3.9%
Finance and Charitable Support	2.4%	Travel, Transport and Holidays	1.4%
Health and Community Care	0.9%	Utilities and Communications	11.0%

### Scottish Index of Multiple Deprivation - clients and population residing within constituency



**Clients**

*% of clients seen residing in each quintile*

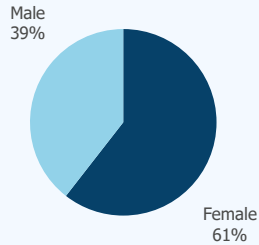
**Shetland Islands**

*% of datazones in constituency that are in each Scottish quintile*

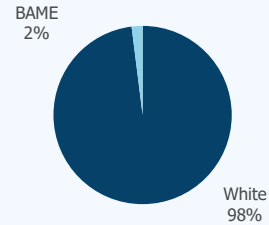
### Profile of clients residing within constituency

(Where the client profile is known)

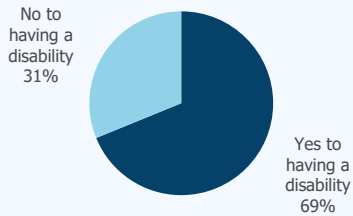
#### Gender



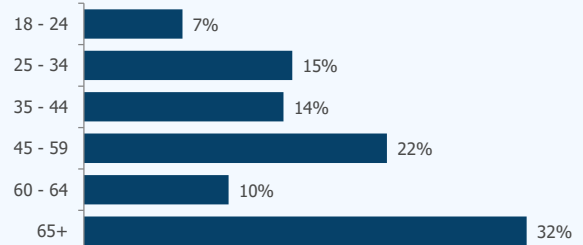
#### Ethnicity



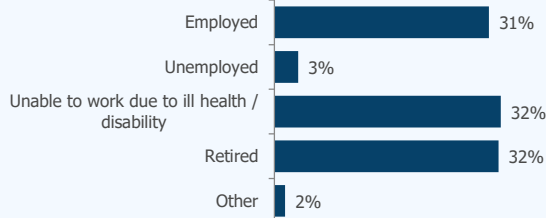
#### Disability



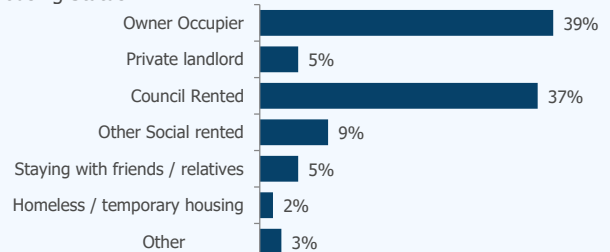
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**... and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	174,500
Pieces of advice given	640,500
Community Locations	280+
Number of paid staff and volunteers	2,615
Value of volunteer hours annually	£7.7 million