

Citizens Advice service in Scotland

Local Authority Statistics 2022-23

Scottish Borders

Local Authority

Scottish Borders

(Clients residing in the Local Authority area, where postcode is known)

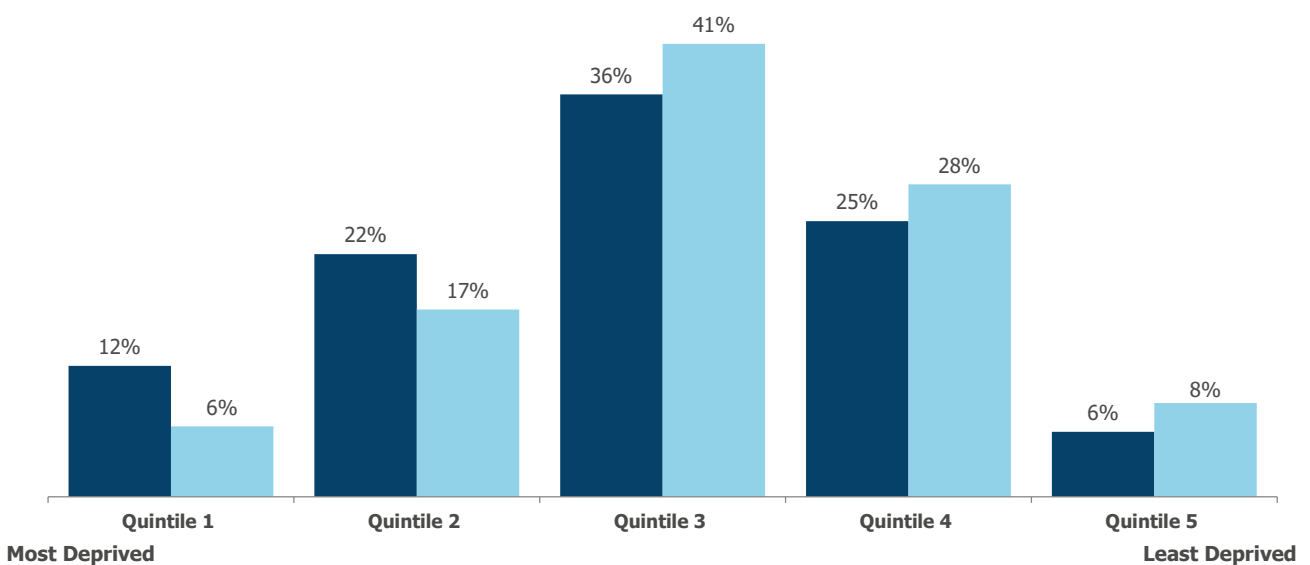
In 2022-23, the CAB service dealt with...

clients	3,863
helping clients gain	£3.6 million

Areas of advice for clients residing within Local Authority

Benefits	40.2%	Housing	5.0%
Consumer	1.0%	Immigration, Asylum and Nationality	0.6%
Debt	13.4%	Legal Proceedings	2.6%
Discrimination	0.1%	NHS Concern or Complaint	3.8%
Education	0.3%	Relationship	2.1%
Employment	6.9%	Tax	3.9%
Finance and Charitable Support	11.2%	Travel, Transport and Holidays	1.0%
Health and Community Care	1.6%	Utilities and Communications	6.4%

Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



Clients

% of clients residing in local authority, living in each quintile

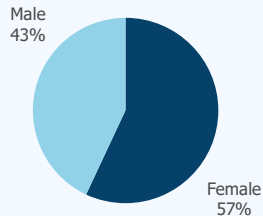
Scottish Borders

% of datazones in Local Authority that are in each Scottish quintile

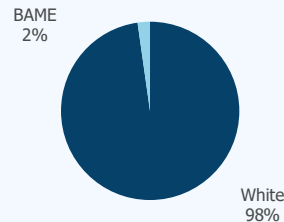
Profile of clients residing within Local Authority

(Where the client profile is known)

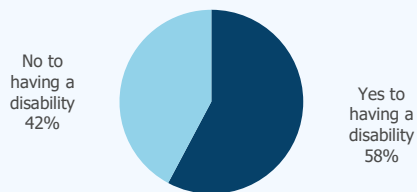
Gender



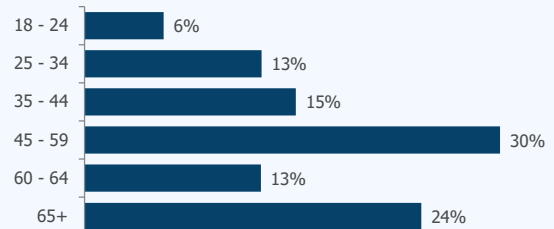
Ethnicity



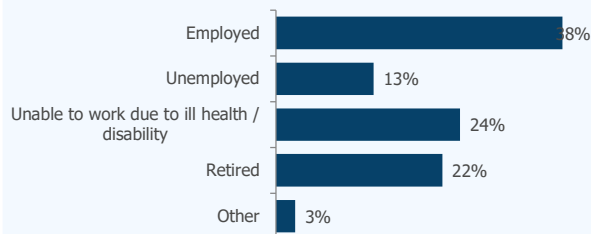
Disability or Health Condition



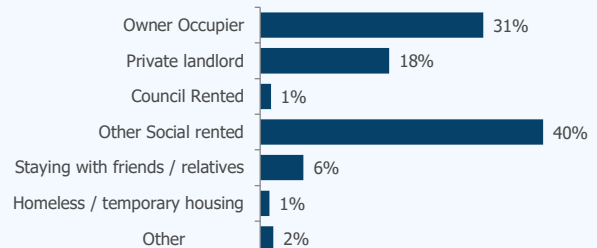
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients	184,000
Issues discussed	665,500
Community Locations	250
Number of paid staff and volunteers	2,653
Value of volunteer hours annually	£8.2 million