

# Citizens Advice service in Scotland

## Local Authority Statistics 2021-22

Scottish Borders

### Local Authority

### Scottish Borders

(Clients residing in the Local Authority area, where postcode is known)

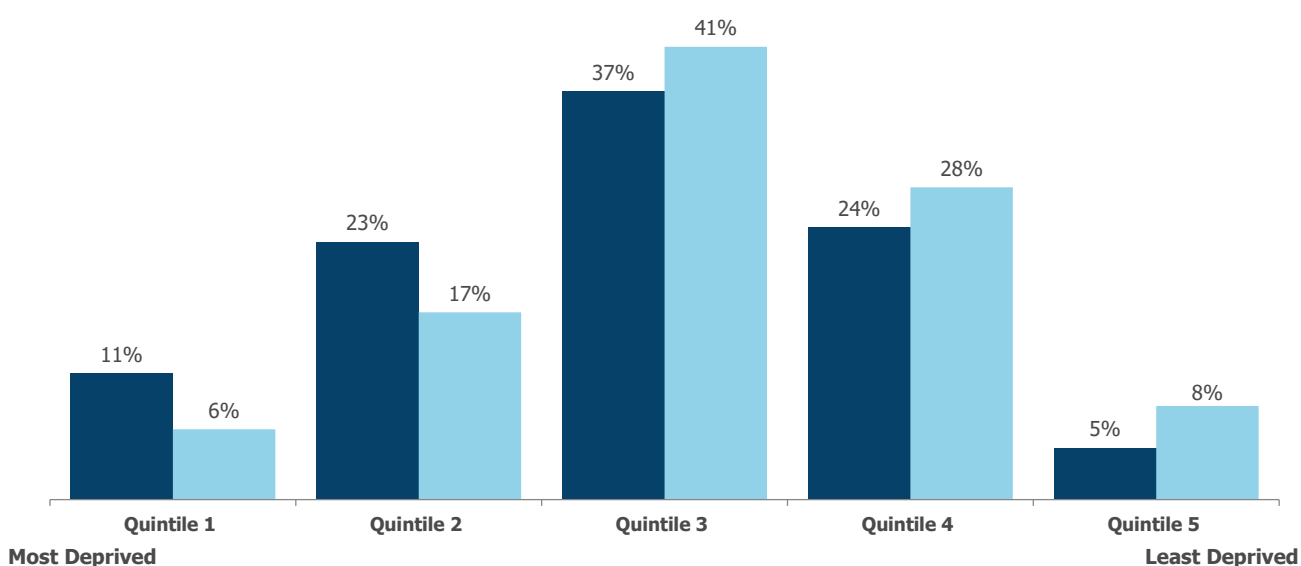
In 2021-22, the CAB service provided advice to...

clients	3,393
helping clients gain	£3.5 million

### Areas of advice for clients residing within Local Authority

Benefits	42.3%	Housing	5.0%
Consumer	1.3%	Immigration, Asylum and Nationality	1.6%
Debt	14.4%	Legal Proceedings	3.1%
Discrimination	0.3%	NHS Concern or Complaint	3.7%
Education	0.3%	Relationship	2.4%
Employment	5.8%	Tax	4.4%
Finance and Charitable Support	8.5%	Travel, Transport and Holidays	1.0%
Health and Community Care	1.6%	Utilities and Communications	4.2%

### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



**■ Clients**

% of clients residing in local authority, living in each quintile

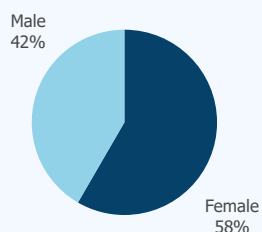
**■ Scottish Borders**

% of datazones in Local Authority that are in each Scottish quintile

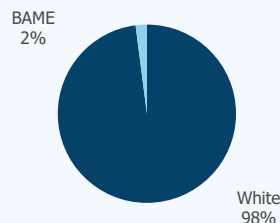
### Profile of clients residing within Local Authority

(Where the client profile is known)

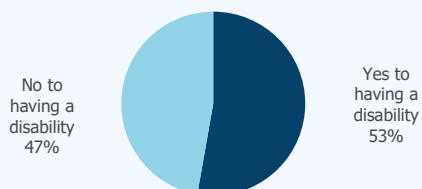
#### Gender



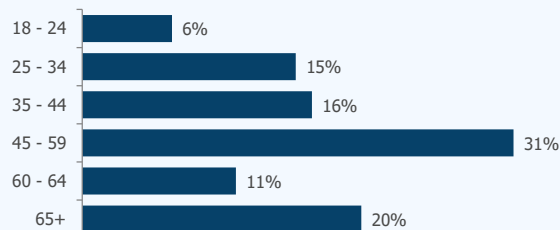
#### Ethnicity



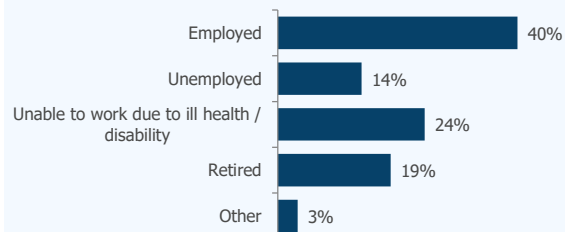
#### Disability



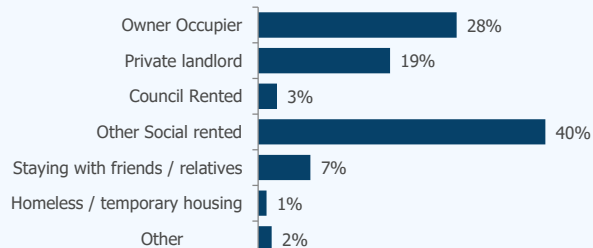
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	174,500
Issues discussed	640,500
Community Locations	280+
Number of paid staff and volunteers	2,615
Value of volunteer hours annually	£7.7 million