

### Local Authority

### Scottish Borders

(Clients residing in the Local Authority area, where postcode is known)

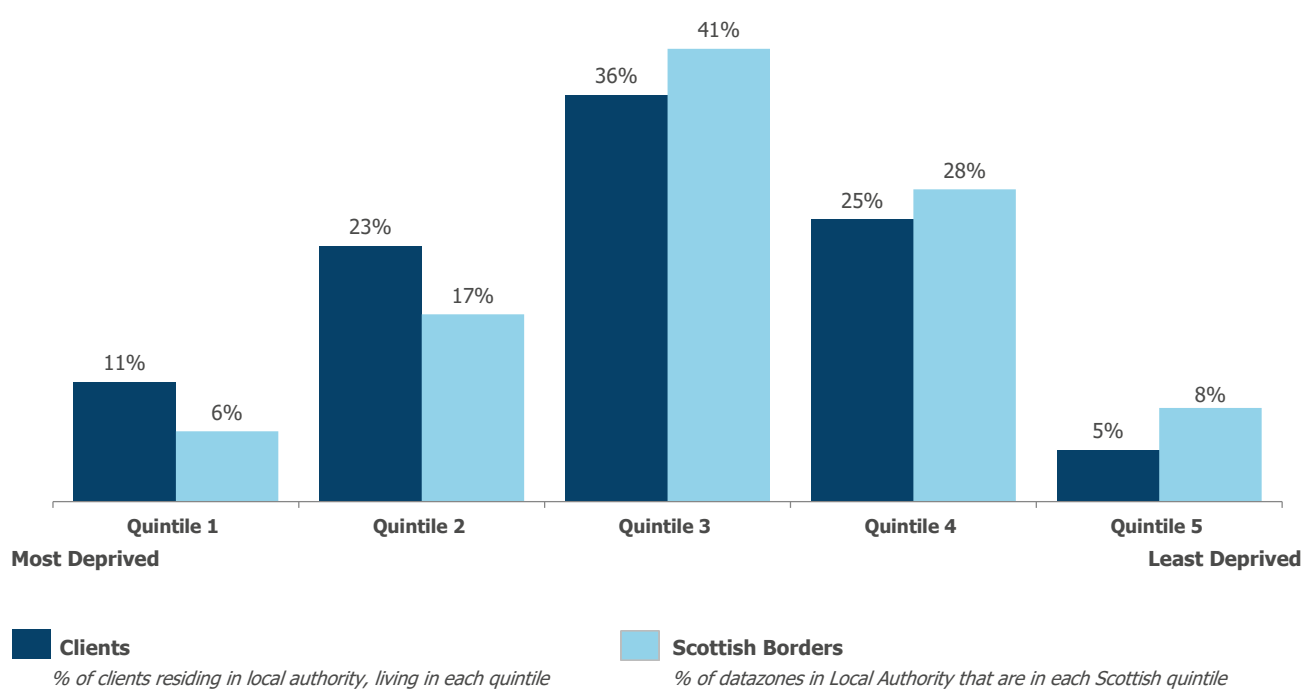
In 2020-21, the CAB service provided advice to...

clients	3,112
helping clients gain	£3.0 million

### Areas of advice for clients residing within Local Authority

Benefits	37.6%	Housing	4.2%
Consumer	1.5%	Immigration, Asylum and Nationality	1.0%
Debt	16.4%	Legal Proceedings	3.1%
Discrimination	0.2%	NHS Concern or Complaint	3.9%
Education	0.4%	Relationship	2.4%
Employment	9.0%	Tax	4.2%
Finance and Charitable Support	10.3%	Travel, Transport and Holidays	0.9%
Health and Community Care	1.6%	Utilities and Communications	3.3%

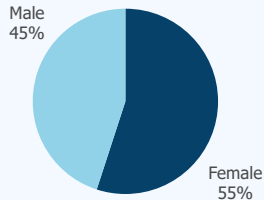
### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



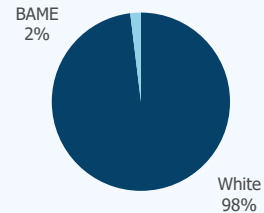
### Profile of clients residing within Local Authority

(Where the client profile is known)

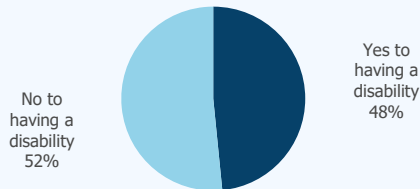
#### Gender



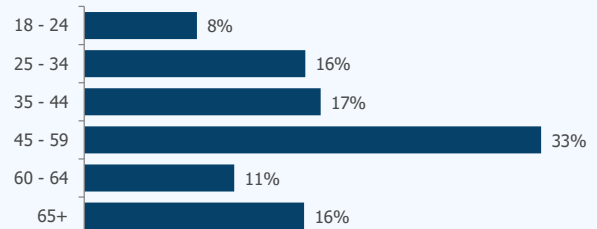
#### Ethnicity



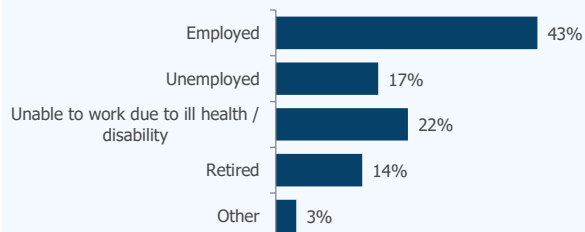
#### Disability



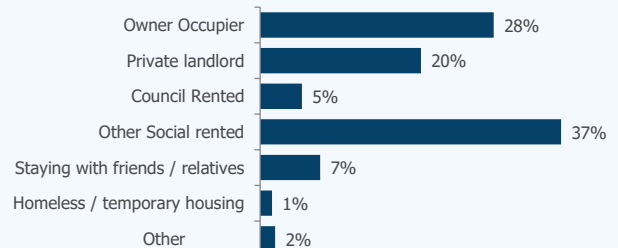
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	171,000
Issues discussed	647,000
Community Locations	300+
Number of paid staff and volunteers	2,998
Value of volunteer hours annually	£9.4 million