

Citizens Advice service in Scotland

Rutherglen

Holyrood Constituency statistics 2018-19

Holyrood Constituency

Rutherglen

contains the following member bureau(x)

Rutherglen & Cambuslang CAB

**stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	2,289
helping clients gain	£1.8 million

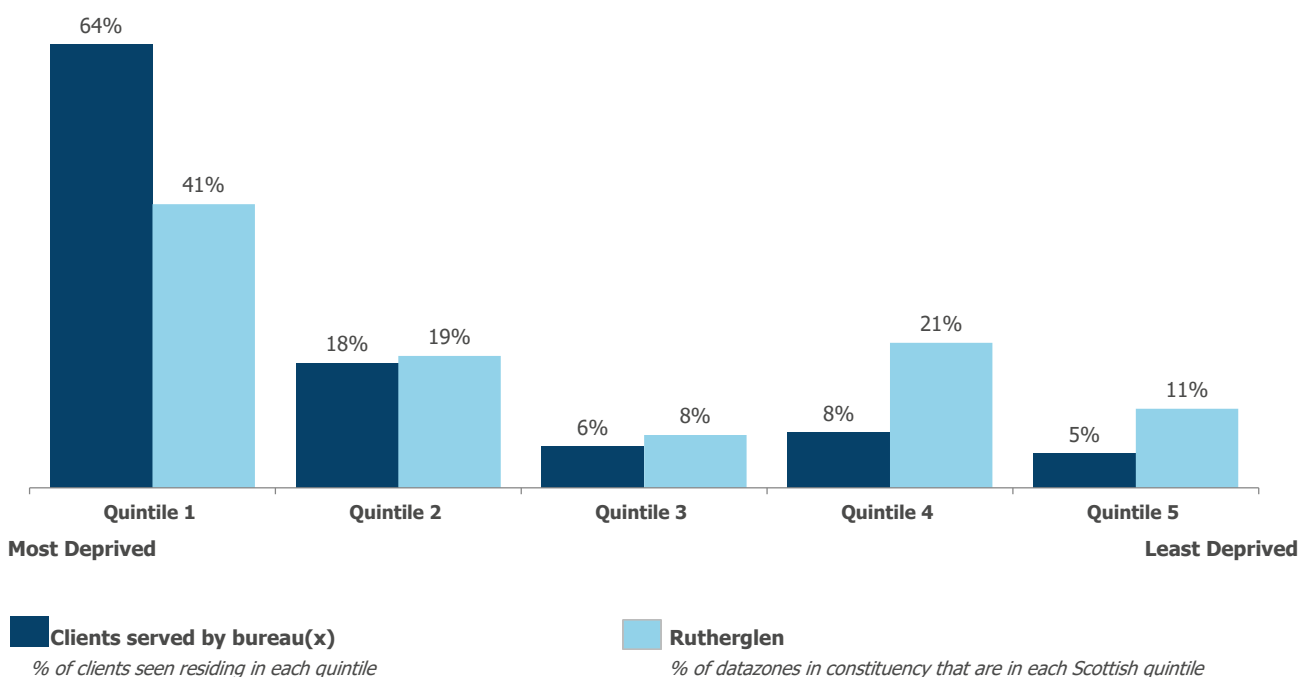
Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	3,821	Housing	358
Consumer	126	Immigration, Asylum and Nationality	51
Debt	1,202	Legal Proceedings	291
Discrimination	1	NHS Concern or Complaint	12
Education	27	Relationship	160
Employment	350	Tax	273
Finance and Charitable Support	521	Travel, Transport and Holidays	135
Health and Community Care	100	Utilities and Communications	406

In total the bureau gave advice

7,834 times

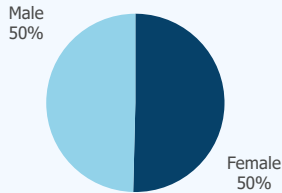
Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



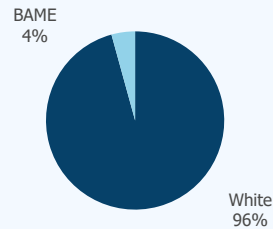
Profile of clients served by Citizens Advice Bureau(x) within constituency

**based on a sample from November 2018*

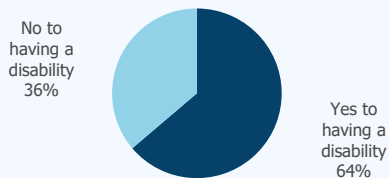
Gender



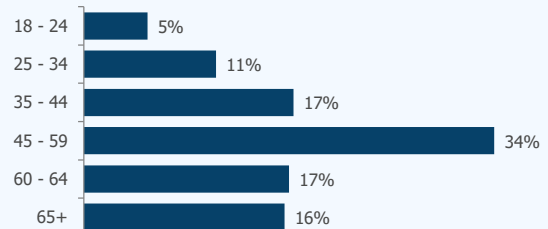
Ethnicity



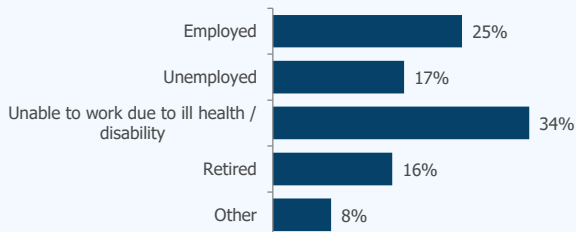
Disability



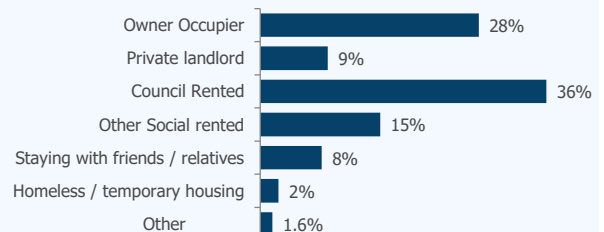
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

... and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million