

# Citizens Advice service in Scotland

Renfrewshire South

## Holyrood Constituency statistics 2018-19

### Holyrood Constituency

### Renfrewshire South

contains the following member bureau(x)

East Renfrewshire CAB and Renfrewshire CAB

*\*stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	5,933
helping clients gain	£5.2 million

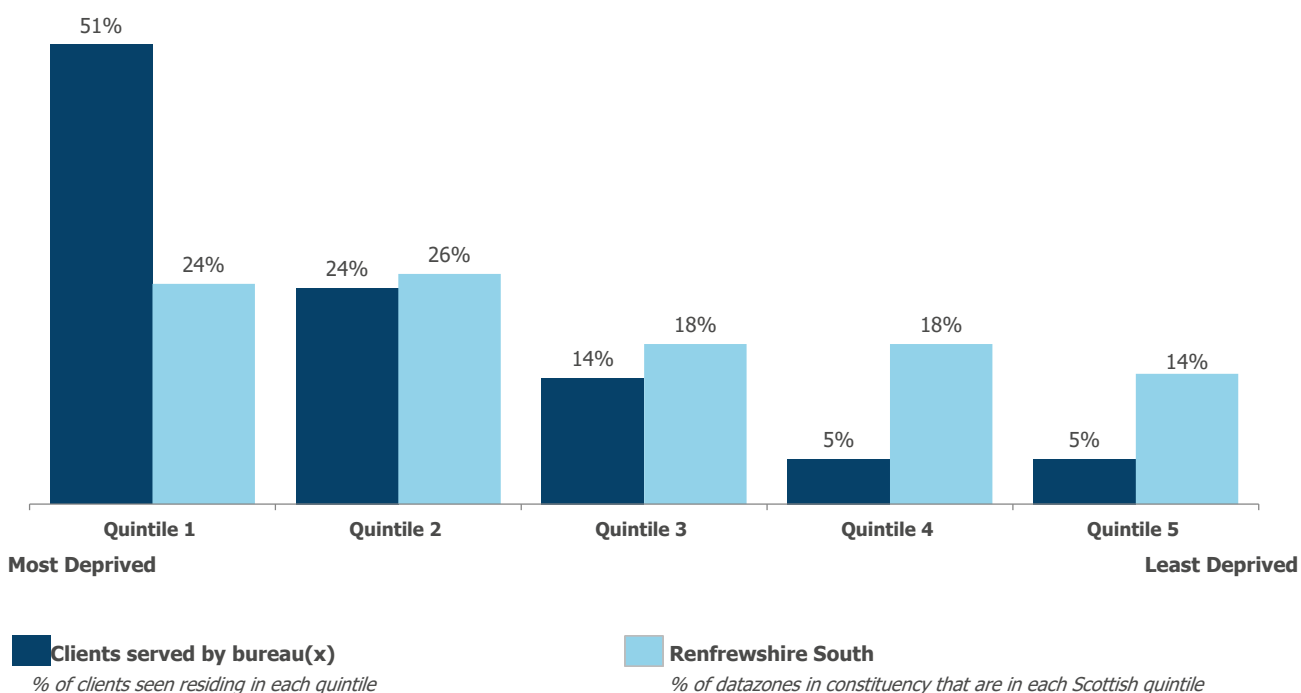
### Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	7,361	Housing	1,384
Consumer	440	Immigration, Asylum and Nationality	130
Debt	5,764	Legal Proceedings	607
Discrimination	11	NHS Concern or Complaint	897
Education	54	Relationship	477
Employment	1,058	Tax	592
Finance and Charitable Support	2,263	Travel, Transport and Holidays	287
Health and Community Care	179	Utilities and Communications	433

**In total the bureau gave advice**

**21,937 times**

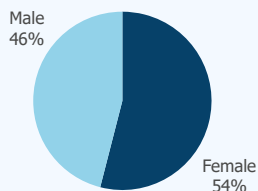
### Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



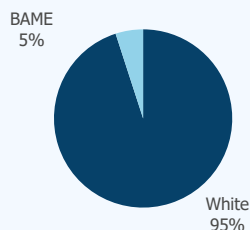
### National profile of clients served by Citizens Advice Bureaux

\*based on a sample from November 2018

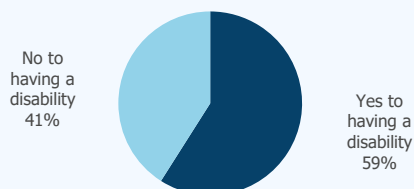
#### Gender



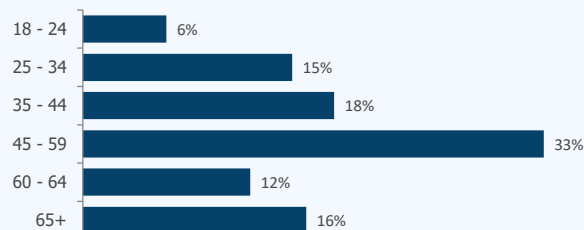
#### Ethnicity



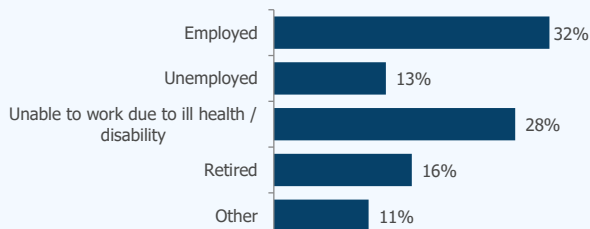
#### Disability



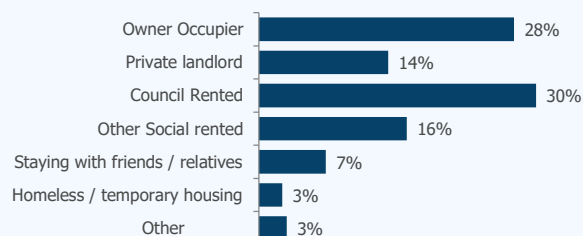
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million