

Citizens Advice service in Scotland

Renfrewshire

Local Authority Statistics 2018-19

Local Authority

Renfrewshire

contains the following member bureau(x)

Renfrewshire CAB

**stats are for the whole service provided by the bureau(x); local authority residents may also be served by other bureaux outwith the local authority*

... dealt with in 2018-19

clients	3,682
helping clients gain	£2.9 million

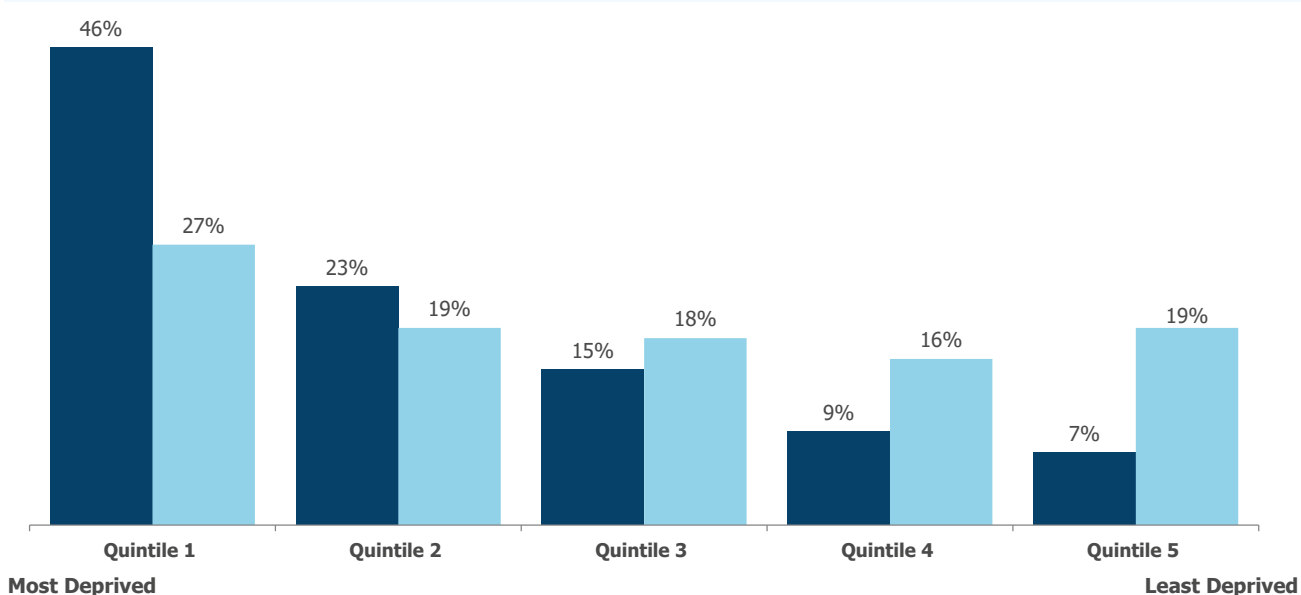
Areas of advice for Citizens Advice Bureau(x) within Local Authority

Benefits	3,954	Housing	464
Consumer	301	Immigration, Asylum and Nationality	112
Debt	4,003	Legal Proceedings	380
Discrimination	7	NHS Concern or Complaint	15
Education	32	Relationship	316
Employment	798	Tax	388
Finance and Charitable Support	669	Travel, Transport and Holidays	158
Health and Community Care	103	Utilities and Communications	234

In total the bureau gave advice

11,934 times

Scottish Index of Multiple Deprivation - bureaux clients and population residing in Local Authority



■ Clients served by bureau(x)

% of clients residing in local authority, living in each quintile

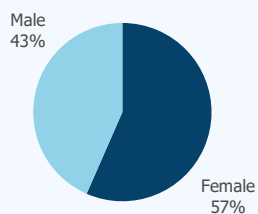
■ Renfrewshire

% of datazones in Local Authority that are in each Scottish quintile

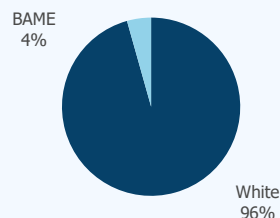
Profile of clients served by Citizens Advice Bureau within Local Authority

**based on a sample from November 2018*

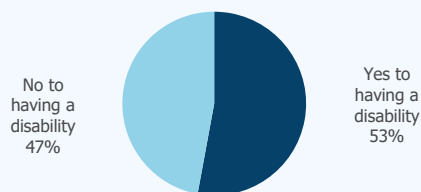
Gender



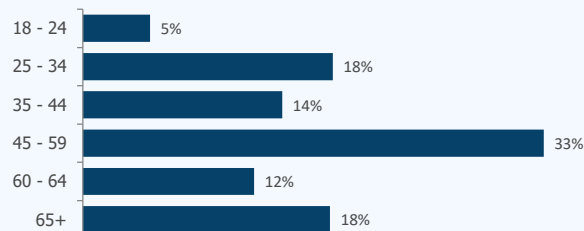
Ethnicity



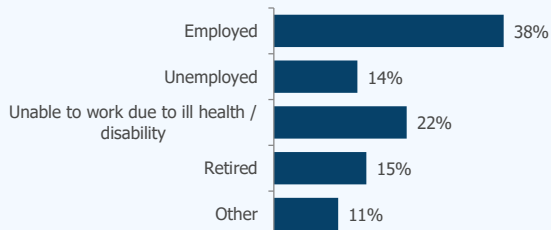
Disability



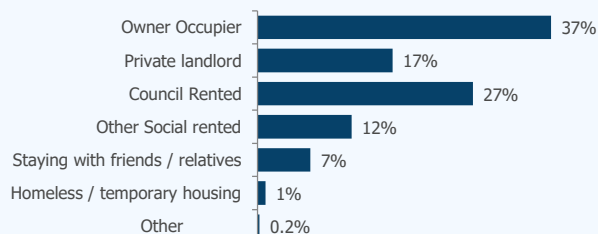
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million