

### Local Authority

### Renfrewshire

(Clients residing in the Local Authority area, where postcode is known)

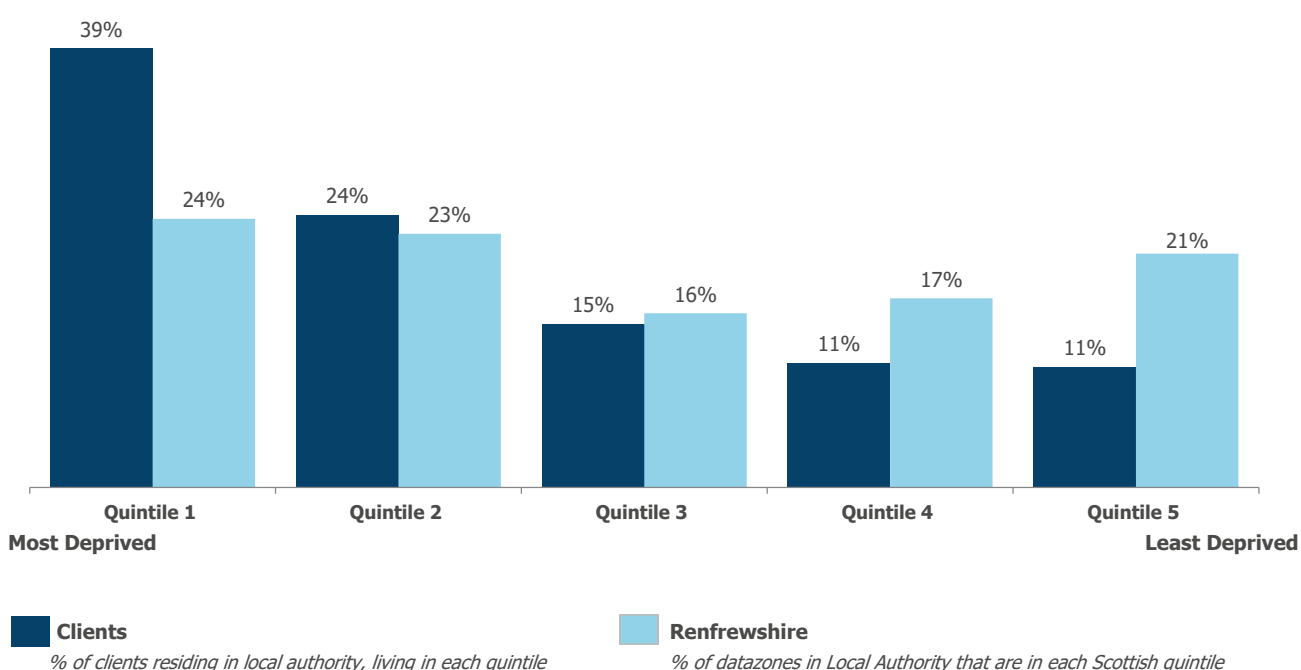
In 2020-21, the CAB service provided advice to...

clients	3,590
helping clients gain	£2.9 million

### Areas of advice for clients residing within Local Authority

Benefits	41.5%	Housing	5.1%
Consumer	1.5%	Immigration, Asylum and Nationality	1.1%
Debt	20.5%	Legal Proceedings	1.8%
Discrimination	0.1%	NHS Concern or Complaint	3.1%
Education	0.4%	Relationship	1.7%
Employment	9.7%	Tax	4.1%
Finance and Charitable Support	4.5%	Travel, Transport and Holidays	0.9%
Health and Community Care	0.9%	Utilities and Communications	3.2%

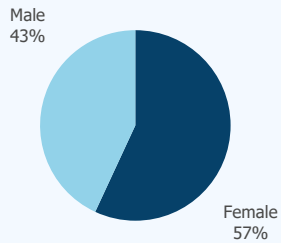
### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



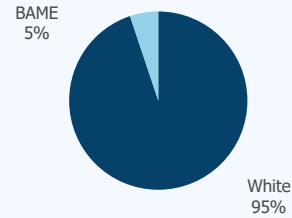
### Profile of clients residing within Local Authority

(Where the client profile is known)

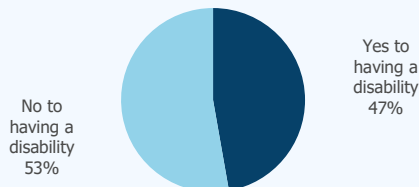
#### Gender



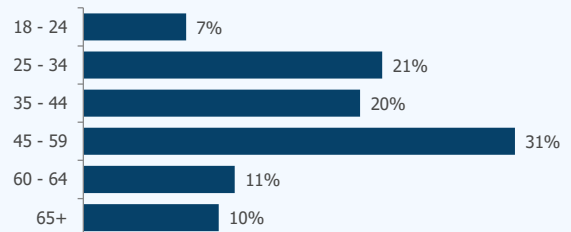
#### Ethnicity



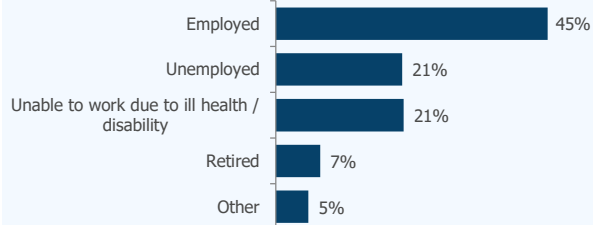
#### Disability



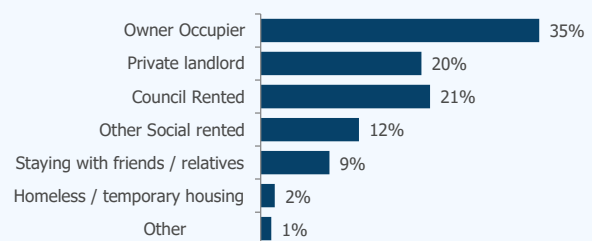
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	171,000
Issues discussed	647,000
Community Locations	300+
Number of paid staff and volunteers	2,998
Value of volunteer hours annually	£9.4 million