

# Citizens Advice service in Scotland

Perthshire North

## Holyrood Constituency statistics 2018-19

### Holyrood Constituency

### Perthshire North

contains the following member bureau(x)

Perth CAB

*\*stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	4,544
helping clients gain	£2.6 million

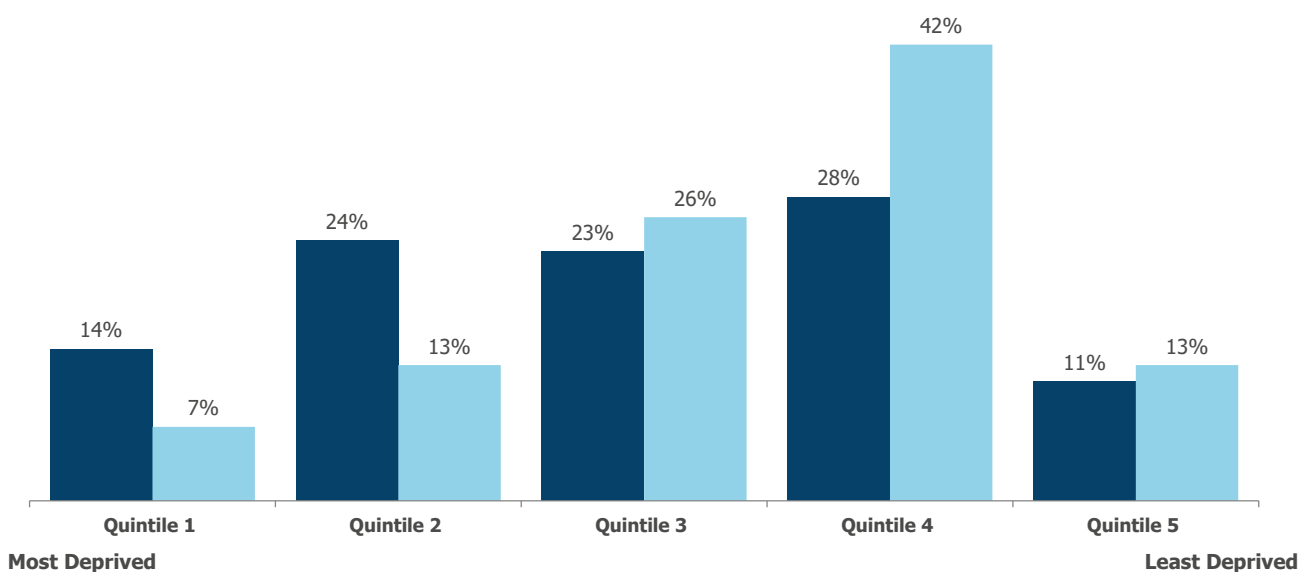
### Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	5,942	Housing	750
Consumer	369	Immigration, Asylum and Nationality	136
Debt	3,634	Legal Proceedings	516
Discrimination	41	NHS Concern or Complaint	185
Education	82	Relationship	492
Employment	1,059	Tax	553
Finance and Charitable Support	901	Travel, Transport and Holidays	281
Health and Community Care	234	Utilities and Communications	297

**In total the bureau gave advice**

**15,472 times**

### Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



**■ Clients served by bureau(x)**

*% of clients seen residing in each quintile*

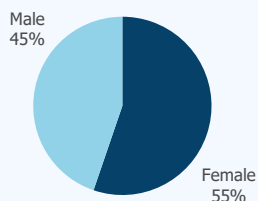
**■ Perthshire North**

*% of datazones in constituency that are in each Scottish quintile*

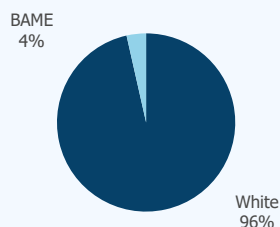
### Profile of clients served by Citizens Advice Bureau(x) within constituency

*\*based on a sample from November 2018*

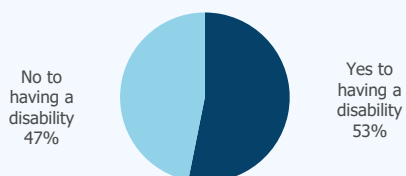
#### Gender



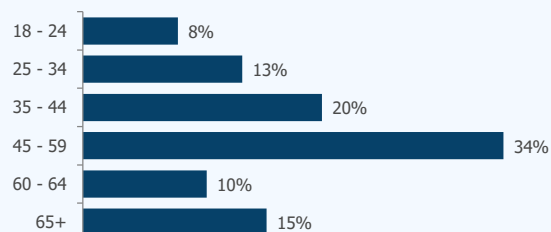
#### Ethnicity



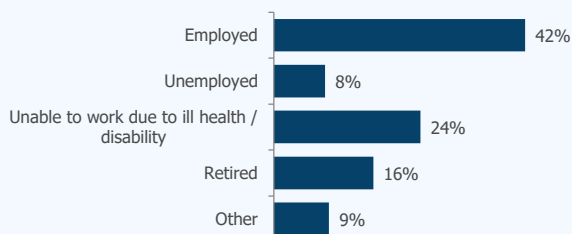
#### Disability



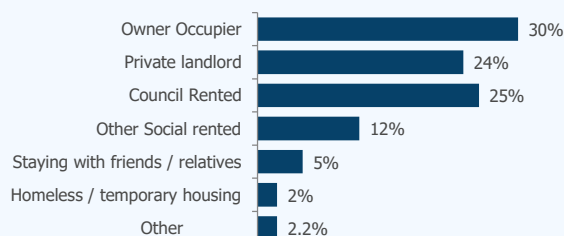
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**... and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million