

Citizens Advice service in Scotland

Local Authority Statistics 2019-20

Perth & Kinross

Local Authority

Perth & Kinross

contains the following member bureau(x) Perth CAB

**stats are for the whole service provided by the bureau(x); local authority residents may also be served by other bureaux outwith the local authority*

... dealt with in 2019-20

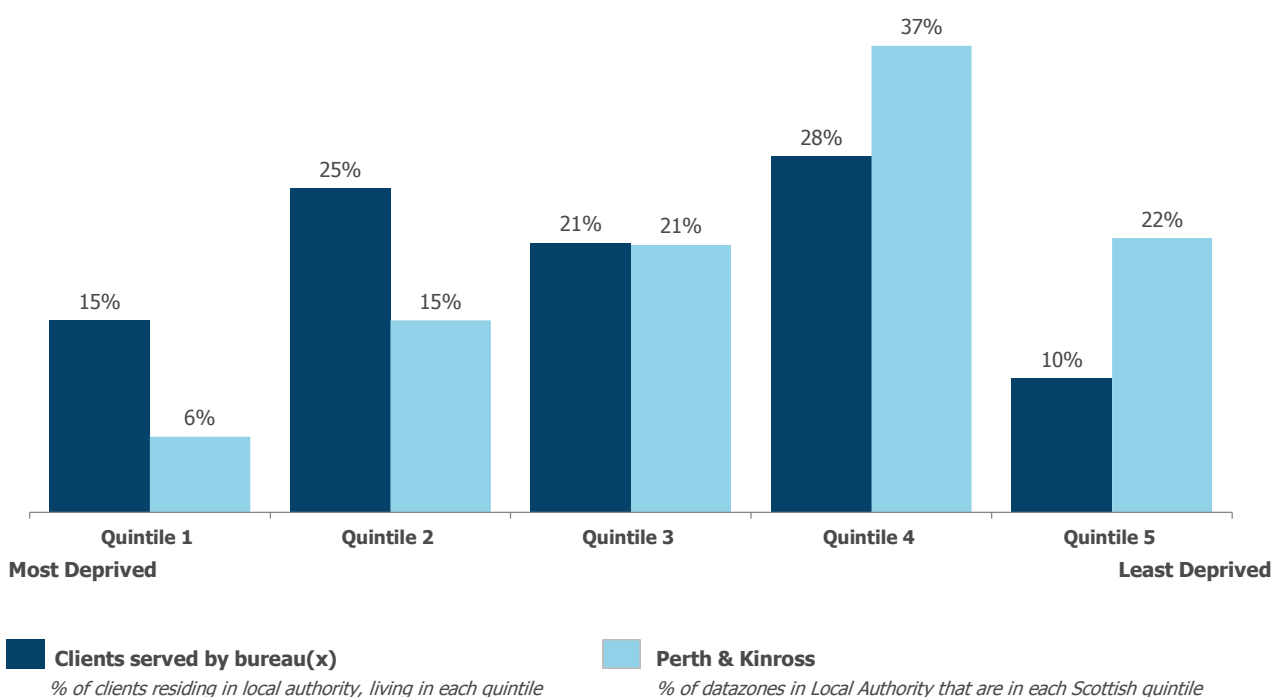
clients	5,577
helping clients gain	£5.0 million

Areas of advice for Citizens Advice Bureau(x) within Local Authority

Benefits	7,399	Housing	745
Consumer	300	Immigration, Asylum and Nationality	1,014
Debt	3,026	Legal Proceedings	442
Discrimination	33	NHS Concern or Complaint	220
Education	64	Relationship	465
Employment	1,162	Tax	830
Finance and Charitable Support	894	Travel, Transport and Holidays	284
Health and Community Care	204	Utilities and Communications	296

In total the bureau gave advice 17,378 times

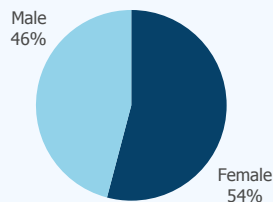
Scottish Index of Multiple Deprivation - bureaux clients and population residing in Local Authority



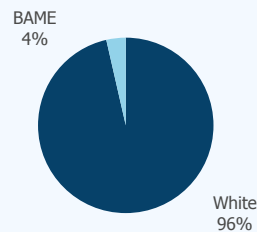
Profile of clients served by Citizens Advice Bureau within Local Authority

**based on a sample from November 2019*

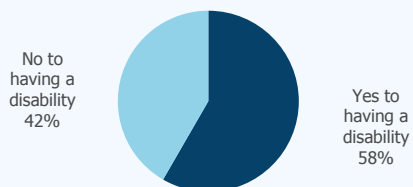
Gender



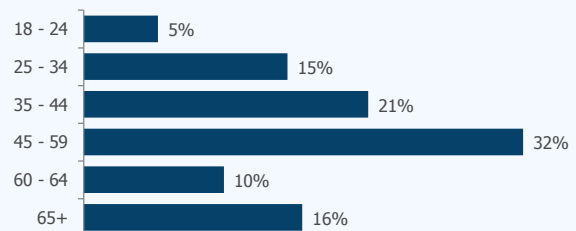
Ethnicity



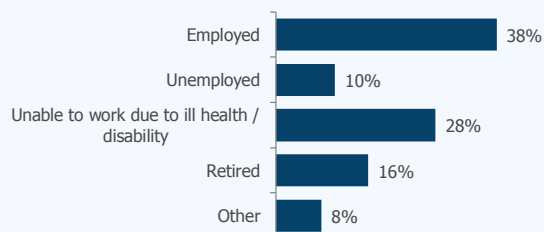
Disability



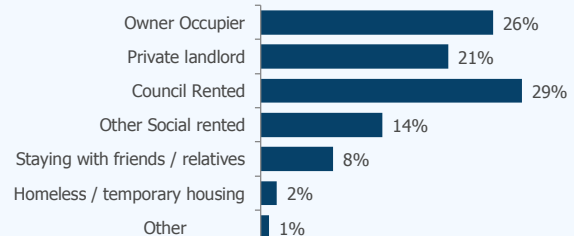
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	188,000
Pieces of advice given	675,000
Community Locations	290+
Number of paid staff and volunteers	3,350
Value of volunteer hours annually	£11 million