

Citizens Advice service in Scotland

Perth & Kinross

Local Authority Statistics 2018-19

Local Authority

Perth & Kinross

contains the following member bureau(x)

Perth CAB

**stats are for the whole service provided by the bureau(x); local authority residents may also be served by other bureaux outwith the local authority*

... dealt with in 2018-19

clients	4,544
helping clients gain	£2.6 million

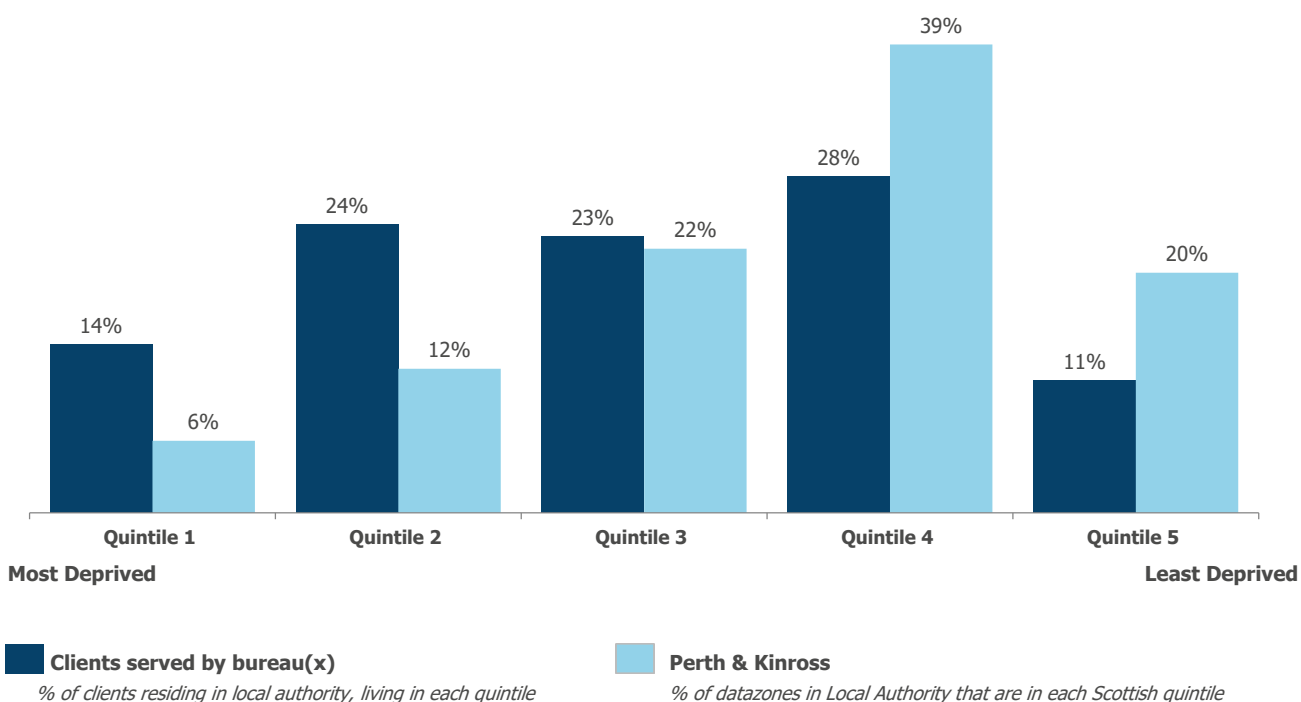
Areas of advice for Citizens Advice Bureau(x) within Local Authority

Benefits	5,942	Housing	750
Consumer	369	Immigration, Asylum and Nationality	136
Debt	3,634	Legal Proceedings	516
Discrimination	41	NHS Concern or Complaint	185
Education	82	Relationship	492
Employment	1,059	Tax	553
Finance and Charitable Support	901	Travel, Transport and Holidays	281
Health and Community Care	234	Utilities and Communications	297

In total the bureau gave advice

15,472 times

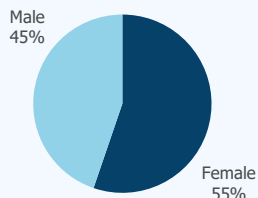
Scottish Index of Multiple Deprivation - bureaux clients and population residing in Local Authority



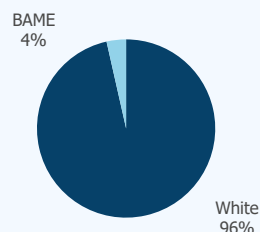
Profile of clients served by Citizens Advice Bureau within Local Authority

**based on a sample from November 2018*

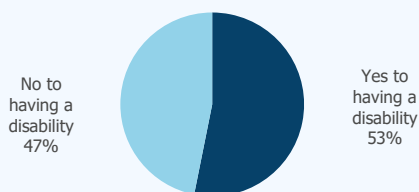
Gender



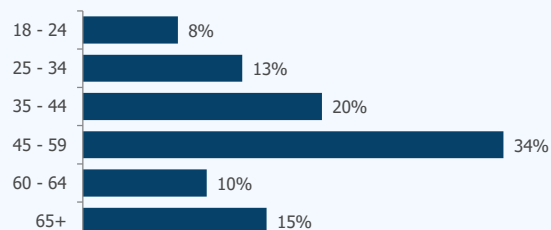
Ethnicity



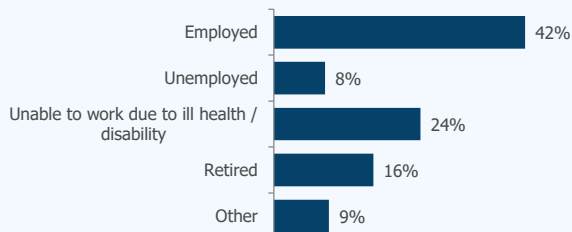
Disability



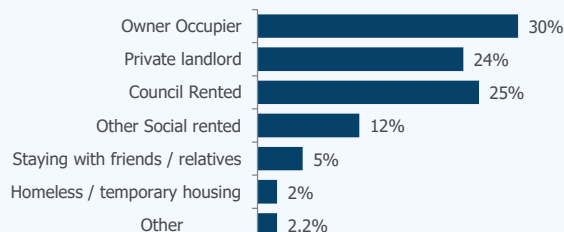
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million