

Local Authority

Orkney Islands

(Clients residing in the Local Authority area, where postcode is known)

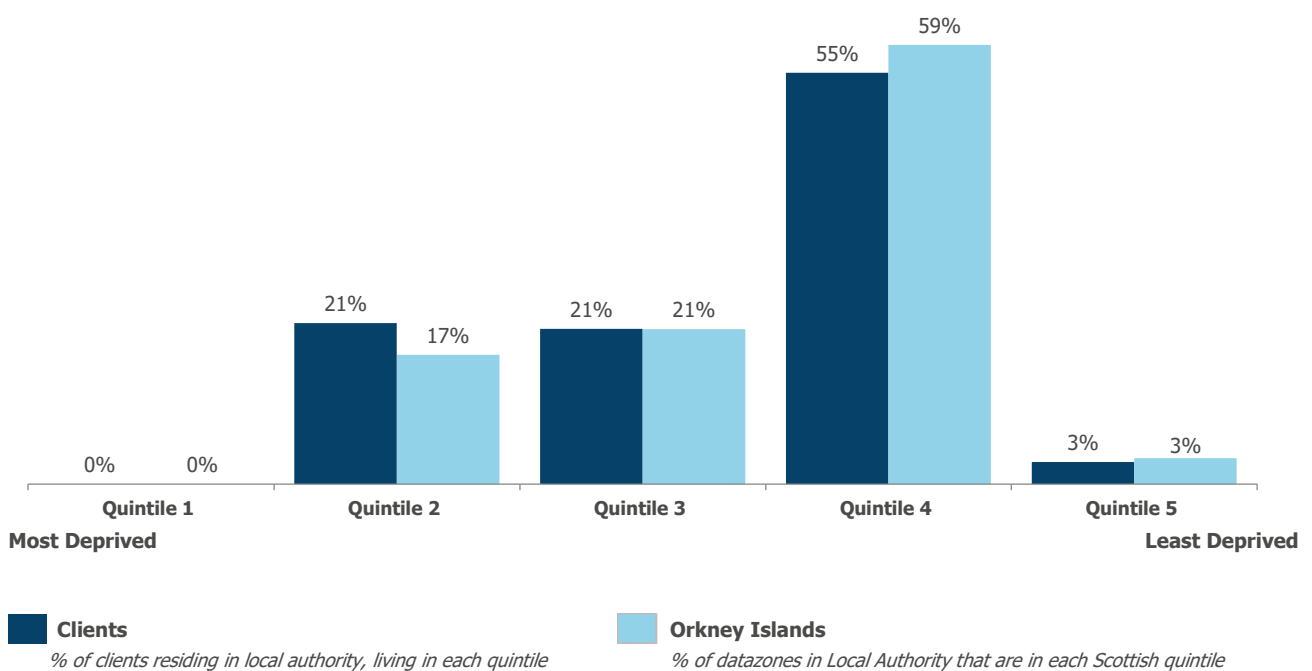
In 2022-23, the CAB service dealt with...

clients	1,037
helping clients gain	£1.6 million

Areas of advice for clients residing within Local Authority

Benefits	43.6%	Housing	3.6%
Consumer	0.5%	Immigration, Asylum and Nationality	0.3%
Debt	21.6%	Legal Proceedings	3.7%
Discrimination	0.1%	NHS Concern or Complaint	8.6%
Education	0.3%	Relationship	1.2%
Employment	1.5%	Tax	4.5%
Finance and Charitable Support	5.9%	Travel, Transport and Holidays	1.0%
Health and Community Care	0.9%	Utilities and Communications	2.7%

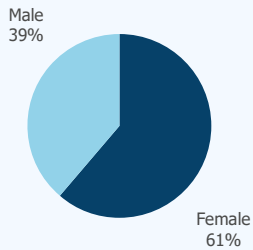
Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



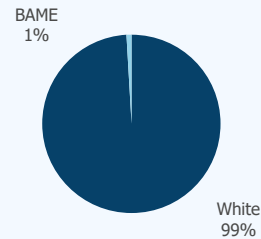
Profile of clients residing within Local Authority

(Where the client profile is known)

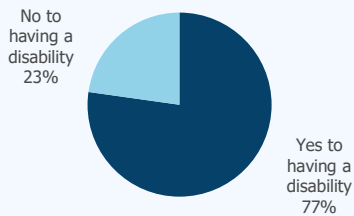
Gender



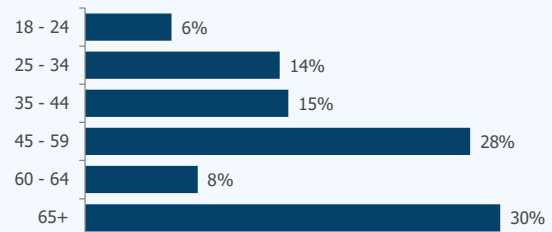
Ethnicity



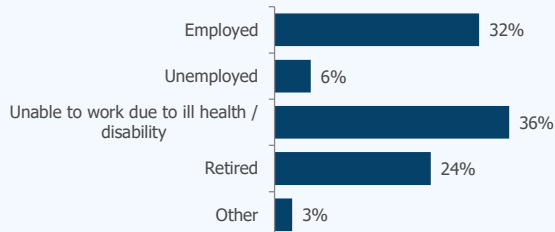
Disability or Health Condition



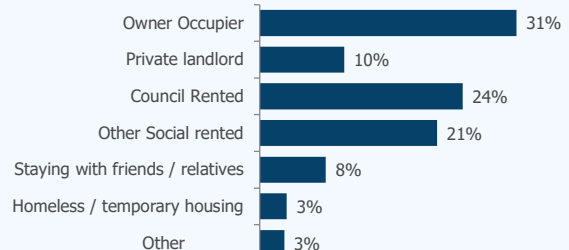
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients	184,000
Issues discussed	665,500
Community Locations	250
Number of paid staff and volunteers	2,653
Value of volunteer hours annually	£8.2 million