

### Local Authority

### Orkney Islands

(Clients residing in the Local Authority area, where postcode is known)

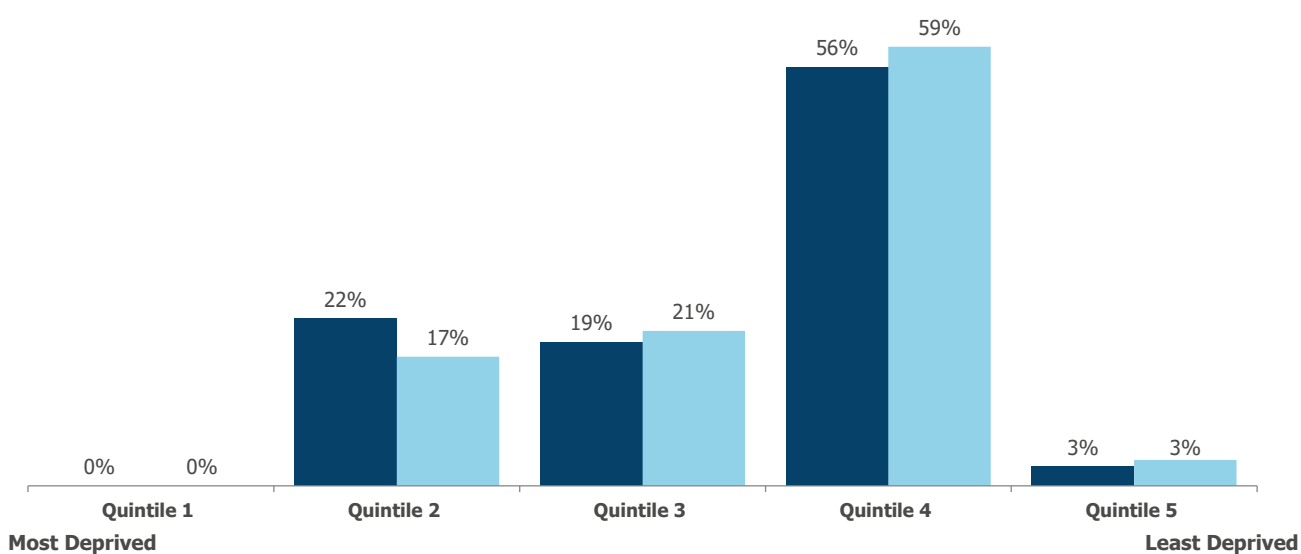
In 2020-21, the CAB service provided advice to...

clients	791
helping clients gain	£1.8 million

### Areas of advice for clients residing within Local Authority

Benefits	46.1%	Housing	2.3%
Consumer	0.6%	Immigration, Asylum and Nationality	0.3%
Debt	27.6%	Legal Proceedings	1.1%
Discrimination	0.0%	NHS Concern or Complaint	3.4%
Education	0.6%	Relationship	1.2%
Employment	3.5%	Tax	4.7%
Finance and Charitable Support	5.9%	Travel, Transport and Holidays	0.6%
Health and Community Care	0.6%	Utilities and Communications	1.4%

### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



**■ Clients**

% of clients residing in local authority, living in each quintile

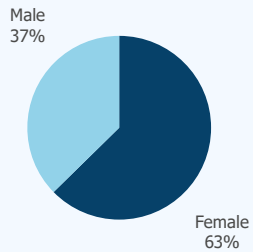
**■ Orkney Islands**

% of datazones in Local Authority that are in each Scottish quintile

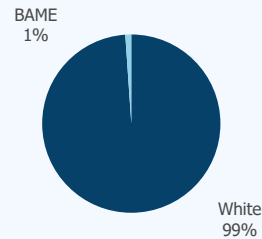
### Profile of clients residing within Local Authority

(Where the client profile is known)

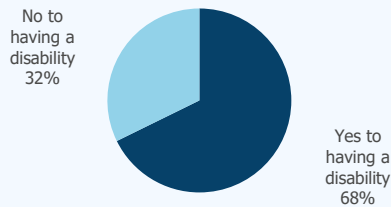
#### Gender



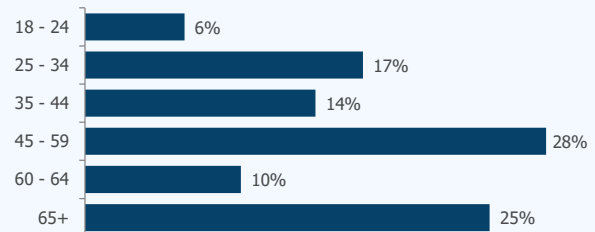
#### Ethnicity



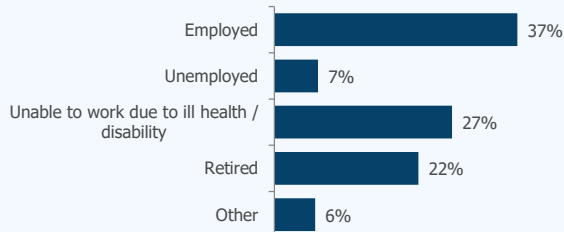
#### Disability



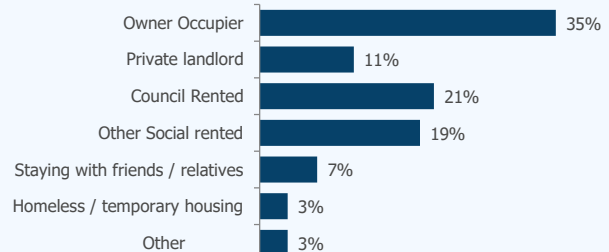
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	171,000
Issues discussed	647,000
Community Locations	300+
Number of paid staff and volunteers	2,998
Value of volunteer hours annually	£9.4 million