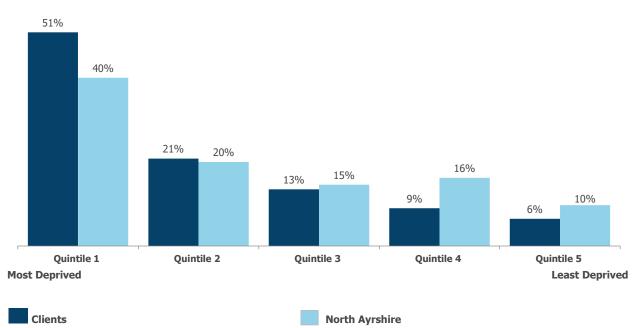
# **Citizens Advice service in Scotland** Local Authority Statistics 2022-23

Local Authority	North Ayrshire	
(Clients residing in the Local Authority area, where postcode is known)		
In 2022-23, the CAB service dealt with		
clients	1,074	
helping clients gain	£0.7 million	

### Areas of advice for clients residing within Local Authority

Benefits	43.0%	Housing	7.6%
Consumer	3.7%	Immigration, Asylum and Nationality	0.5%
Debt	12.6%	Legal Proceedings	3.3%
Discrimination	0.1%	NHS Concern or Complaint	6.3%
Education	0.3%	Relationship	1.5%
Employment	4.8%	Tax	3.2%
Finance and Charitable Support	3.3%	Travel, Transport and Holidays	1.4%
Health and Community Care	0.8%	Utilities and Communications	7.6%
Health and Community Care	0.8%	Utilities and Communications	7.6%

### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



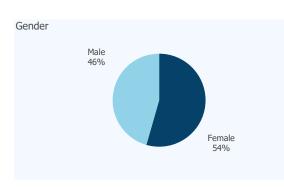
% of clients residing in Scotland, living in each quintile

% of datazones in Local Authority that are in each Scottish quintile

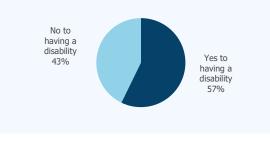
## **Citizens Advice service in Scotland** Local Authority Statistics 2022-23

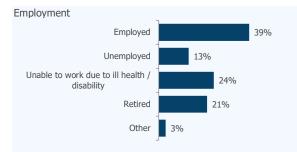
## Profile of clients residing within Local Authority

(Where the client profile is known)



Disability or Health Condition





### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

#### Extra Help Unit

...and together forms Scotland's largest independent advice service

### **Key National Service Facts**

Clients	184,000
Issues discussed	665,500
Community Locations	250
Number of paid staff and volunteers	2,653
Value of volunteer hours annually	£8.2 million

The Scottish Association of Citizens Advice Bureaux – Citizens Advice Scotland (Scottish charity number SC016637) t: 0131 550 1000

White 99% Age 18 - 24 6% 25 - 34 15% 35 - 44 16% 30% 45 - 59

11%

22%

_
40%
16%
27%
8%
6%
1%
2%

w: www.cas.org.uk

Ethnicity

60 - 64

65+

BAME 1%