

# Citizens Advice service in Scotland

Motherwell & Wishaw

## Holyrood Constituency statistics 2018-19

### Holyrood Constituency

### Motherwell & Wishaw

contains the following member bureau(x)

Motherwell & Wishaw CAB

*\*stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	5,075
helping clients gain	£3.9 million

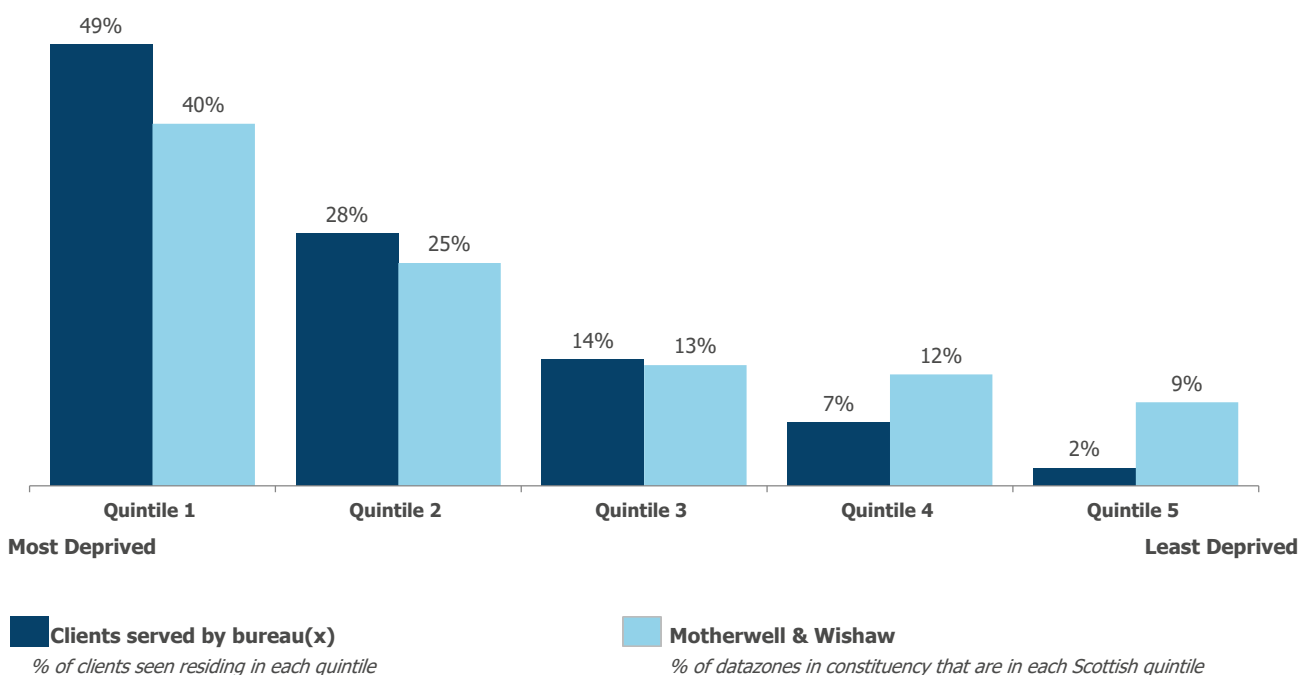
### Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	9,180	Housing	583
Consumer	216	Immigration, Asylum and Nationality	95
Debt	2,542	Legal Proceedings	552
Discrimination	6	NHS Concern or Complaint	27
Education	59	Relationship	331
Employment	599	Tax	714
Finance and Charitable Support	809	Travel, Transport and Holidays	277
Health and Community Care	197	Utilities and Communications	1,019

**In total the bureau gave advice**

**17,206 times**

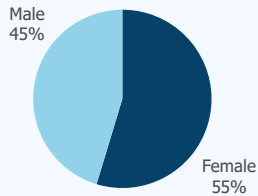
### Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



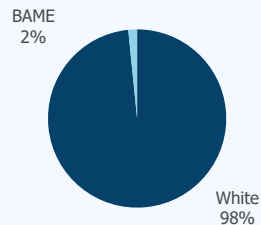
### Profile of clients served by Citizens Advice Bureau(x) within constituency

*\*based on a sample from November 2018*

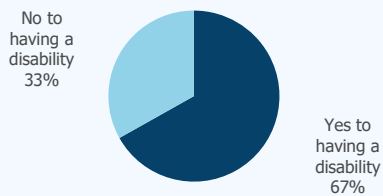
#### Gender



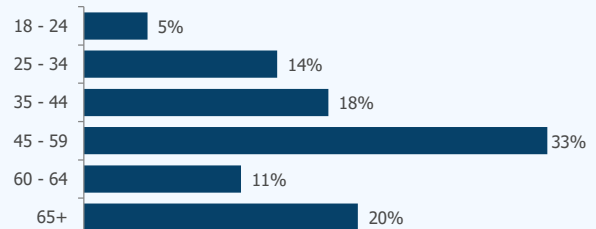
#### Ethnicity



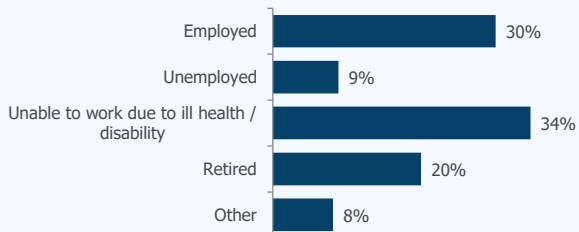
#### Disability



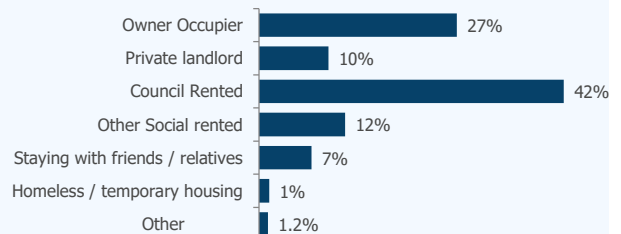
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**... and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million