

# Citizens Advice service in Scotland

Moray

## Holyrood Constituency statistics 2018-19

### Holyrood Constituency

### Moray

contains the following member bureau(x)

Moray CAB

*\*stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	2,198
helping clients gain	£0.6 million

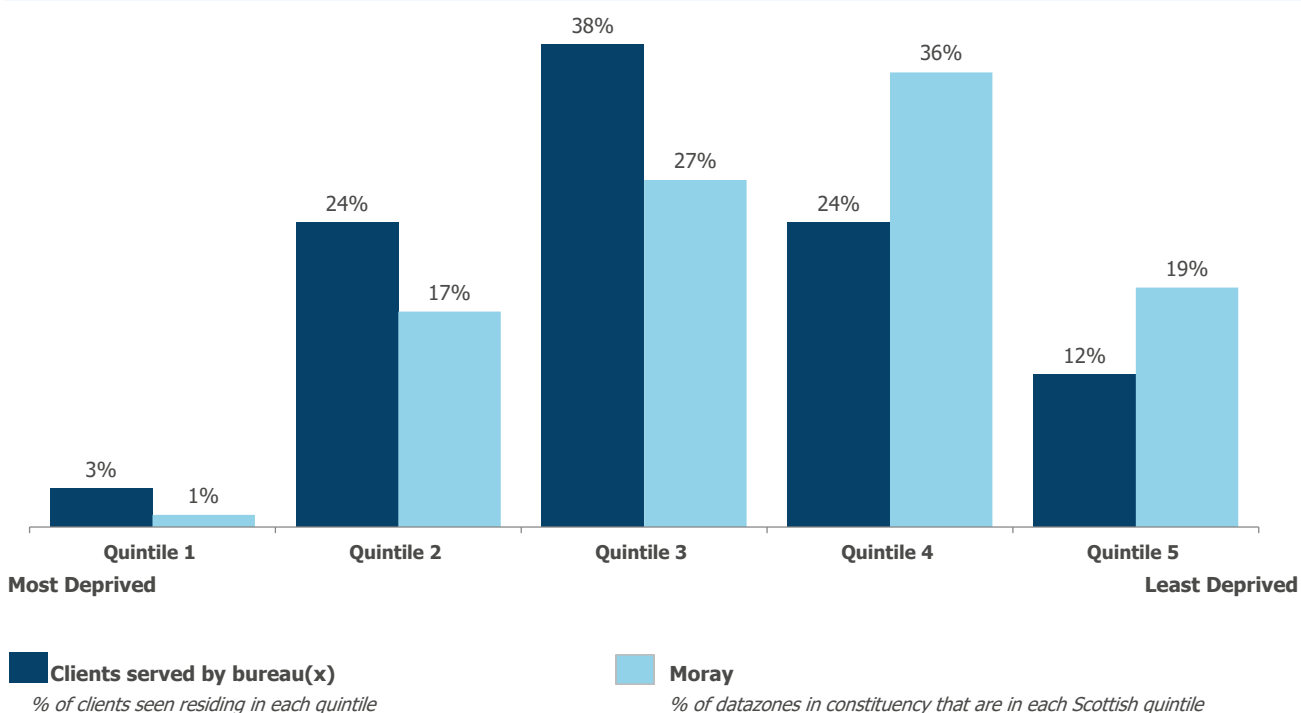
### Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	2,451	Housing	574
Consumer	263	Immigration, Asylum and Nationality	58
Debt	481	Legal Proceedings	553
Discrimination	9	NHS Concern or Complaint	577
Education	20	Relationship	305
Employment	488	Tax	147
Finance and Charitable Support	152	Travel, Transport and Holidays	106
Health and Community Care	101	Utilities and Communications	119

***In total the bureau gave advice***

***6,404 times***

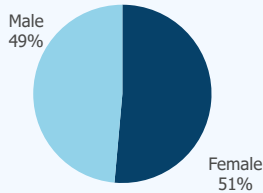
### Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



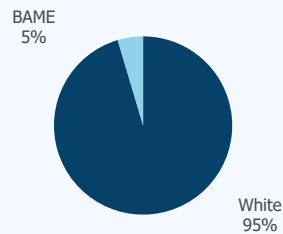
## Profile of clients served by Citizens Advice Bureau(x) within constituency

*\*based on a sample from November 2018*

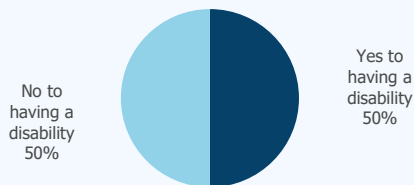
### Gender



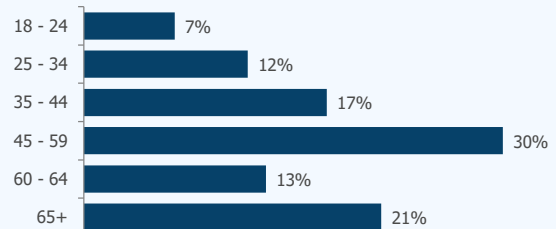
### Ethnicity



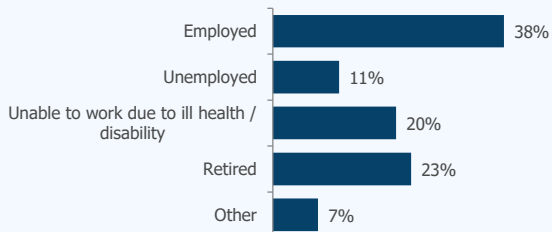
### Disability



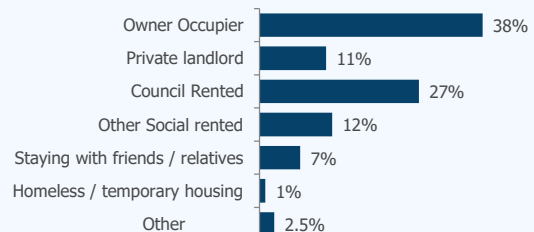
### Age



### Employment



### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**... and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million