

Citizens Advice service in Scotland

Holyrood Constituency statistics 2018-19

Midlothian South,
Tweeddale &
Lauderdale

Holyrood Constituency

Midlothian South, Tweeddale & Lauderdale

contains the following member bureau(x)

Central Borders CAB, Peebles CAB and Penicuik CAB

**stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	4,218
helping clients gain	£3.0 million

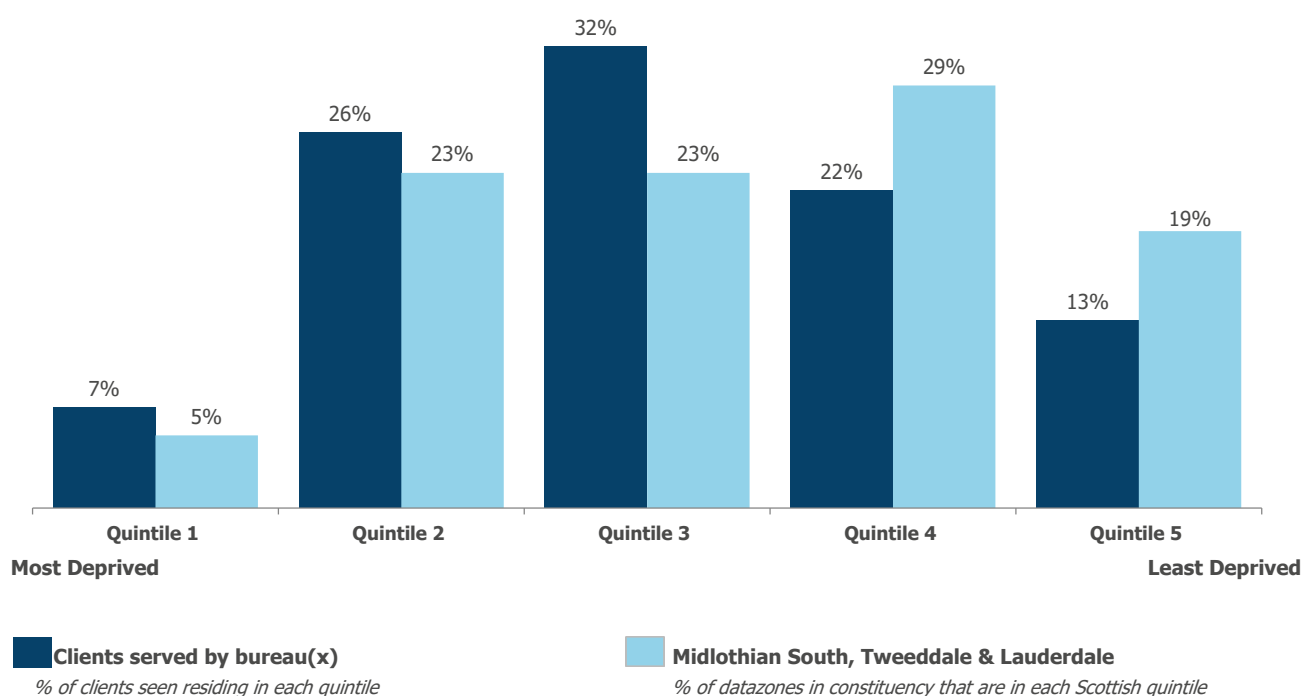
Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	7,543	Housing	768
Consumer	337	Immigration, Asylum and Nationality	137
Debt	3,654	Legal Proceedings	756
Discrimination	39	NHS Concern or Complaint	192
Education	71	Relationship	477
Employment	918	Tax	546
Finance and Charitable Support	1,515	Travel, Transport and Holidays	246
Health and Community Care	348	Utilities and Communications	364

In total the bureau gave advice

17,911 times

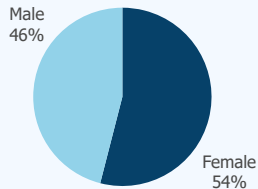
Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



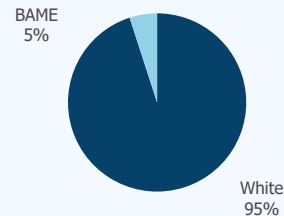
National profile of clients served by Citizens Advice Bureaux

*based on a sample from November 2018

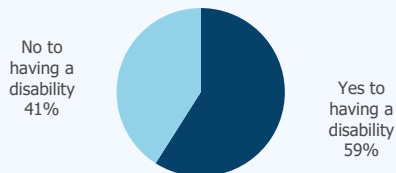
Gender



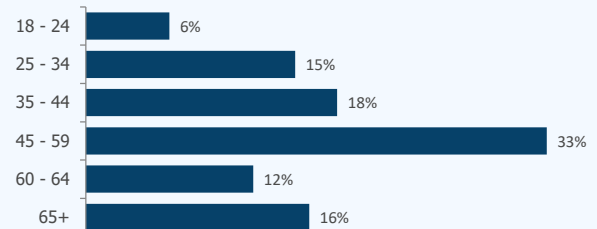
Ethnicity



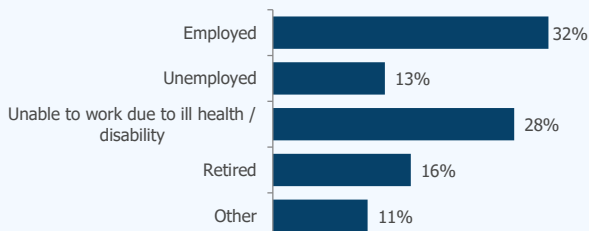
Disability



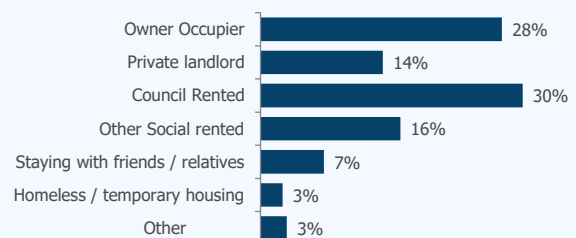
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million