

Holyrood Constituency

Midlothian North & Musselburgh

contains the following member bureau(x)

Dalkeith CAB and Musselburgh CAB

**stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	4,209
helping clients gain	£4.2 million

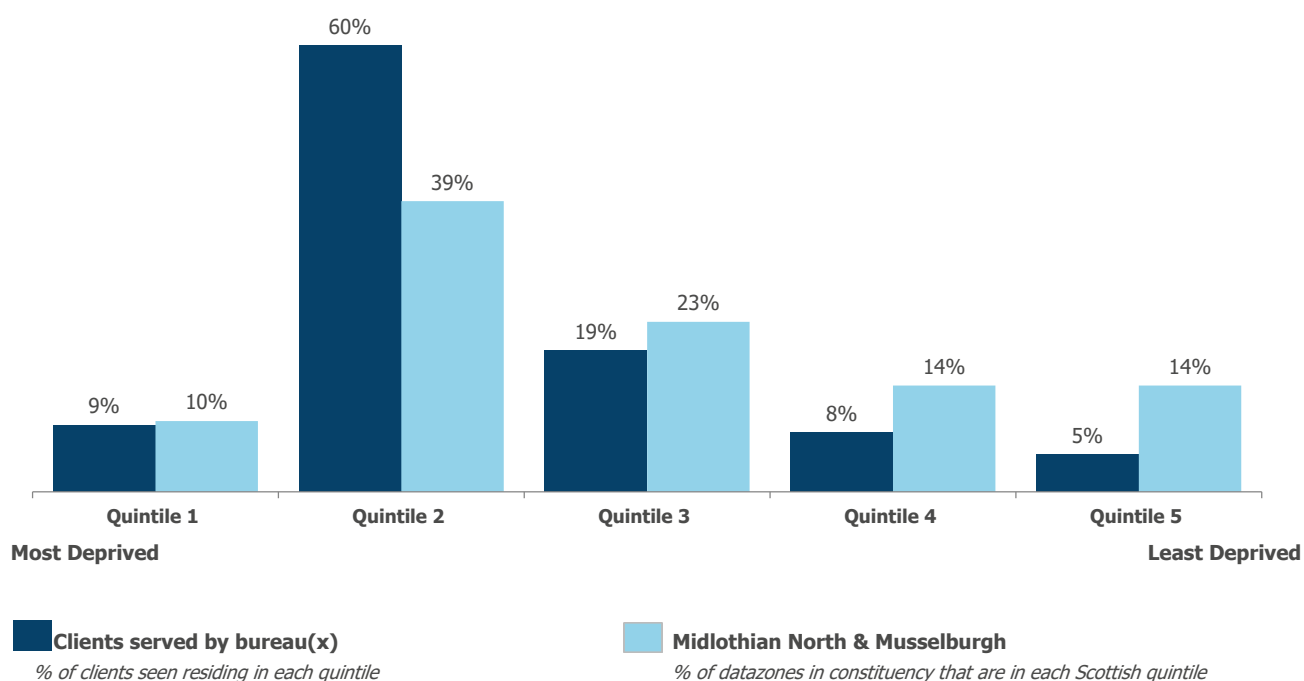
Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	6,405	Housing	660
Consumer	196	Immigration, Asylum and Nationality	79
Debt	3,092	Legal Proceedings	419
Discrimination	27	NHS Concern or Complaint	97
Education	43	Relationship	325
Employment	601	Tax	290
Finance and Charitable Support	1,081	Travel, Transport and Holidays	151
Health and Community Care	246	Utilities and Communications	245

In total the bureau gave advice

13,957 times

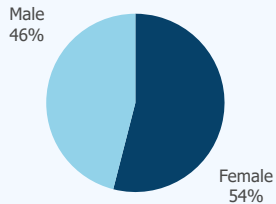
Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



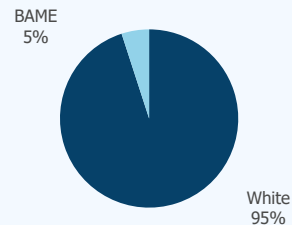
National profile of clients served by Citizens Advice Bureaux

*based on a sample from November 2018

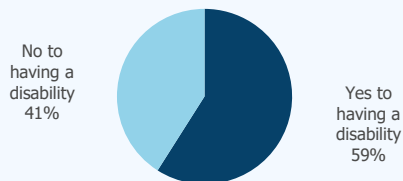
Gender



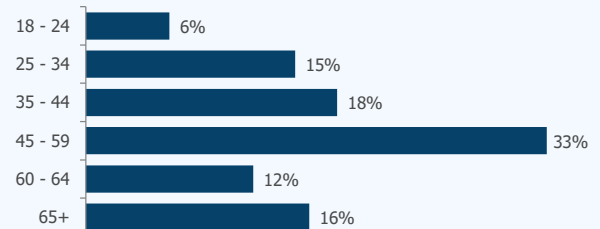
Ethnicity



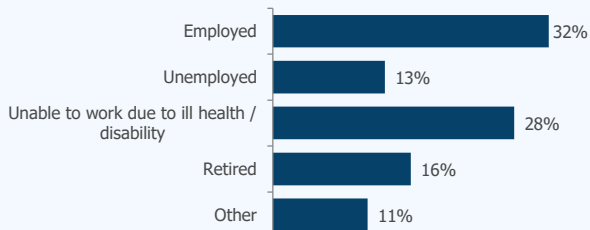
Disability



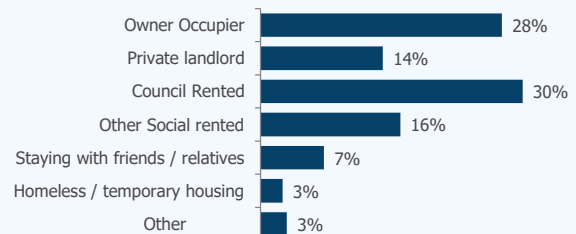
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

... and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million