

### Local Authority

### Midlothian

*(Clients residing in the Local Authority area, where postcode is known)*

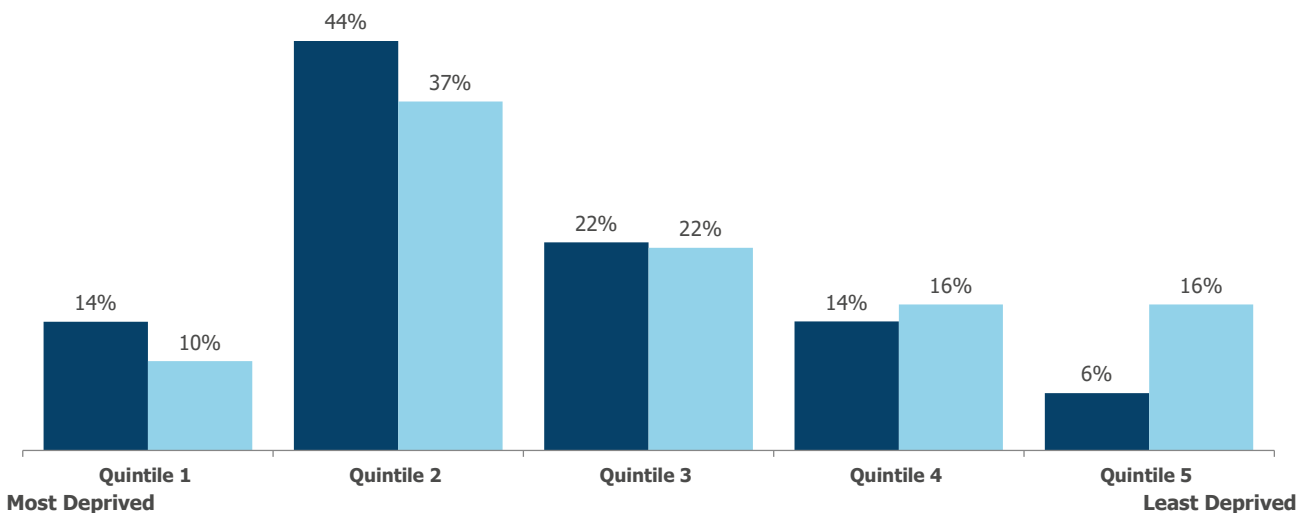
In 2022-23, the CAB service dealt with...

clients	3,943
helping clients gain	£5.0 million

### Areas of advice for clients residing within Local Authority

Benefits	43.3%	Housing	5.2%
Consumer	1.1%	Immigration, Asylum and Nationality	0.6%
Debt	14.8%	Legal Proceedings	2.3%
Discrimination	0.1%	NHS Concern or Complaint	1.1%
Education	0.3%	Relationship	1.8%
Employment	3.9%	Tax	3.3%
Finance and Charitable Support	8.8%	Travel, Transport and Holidays	3.1%
Health and Community Care	1.9%	Utilities and Communications	8.4%

### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



**■ Clients**

*% of clients residing in local authority, living in each quintile*

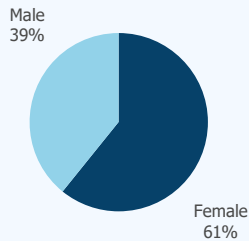
**■ Midlothian**

*% of datazones in Local Authority that are in each Scottish quintile*

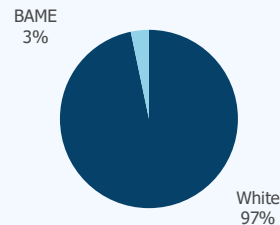
### Profile of clients residing within Local Authority

(Where the client profile is known)

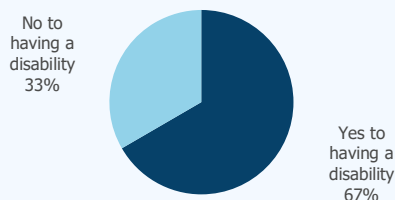
#### Gender



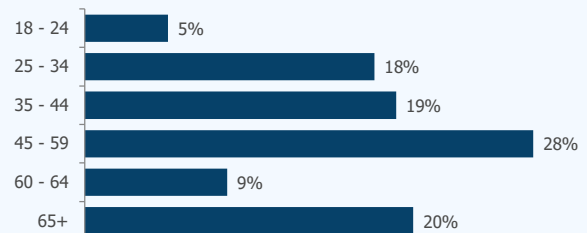
#### Ethnicity



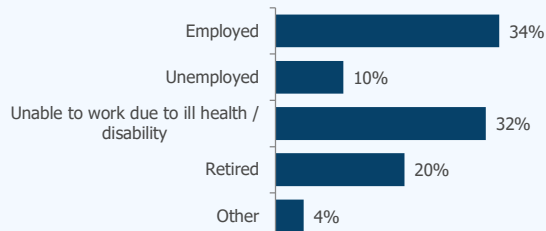
#### Disability or Health Condition



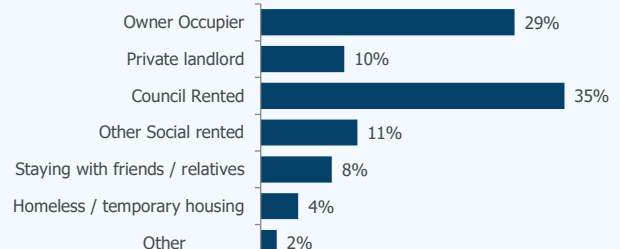
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients	184,000
Issues discussed	665,500
Community Locations	250
Number of paid staff and volunteers	2,653
Value of volunteer hours annually	£8.2 million