

### Mid Scotland Region

(Clients residing in the region, where postcode is known)

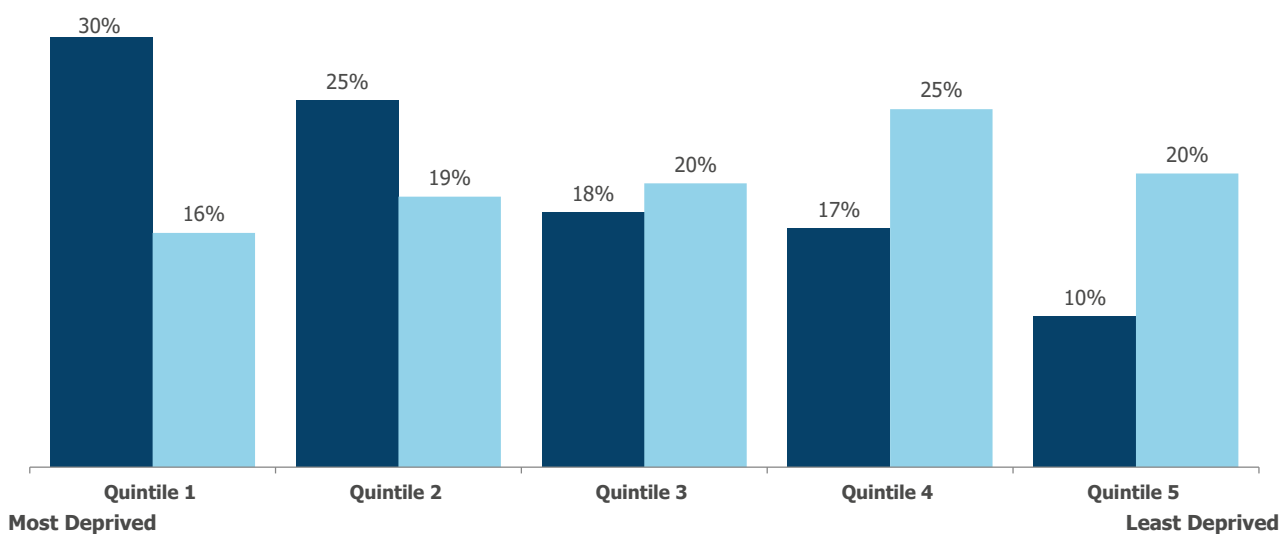
In 2021-22, the CAB service provided advice to...

clients	22,527
helping clients gain	£17.2 million

### Areas of advice for clients residing within region

Benefits	42.3%	Housing	4.0%
Consumer	1.4%	Immigration, Asylum and Nationality	1.4%
Debt	18.0%	Legal Proceedings	5.1%
Discrimination	0.1%	NHS Concern or Complaint	2.0%
Education	0.3%	Relationship	2.0%
Employment	3.5%	Tax	3.1%
Finance and Charitable Support	9.0%	Travel, Transport and Holidays	1.4%
Health and Community Care	1.1%	Utilities and Communications	5.2%

### Scottish Index of Multiple Deprivation - clients and population residing within region



**Clients**

% of clients residing in each quintile

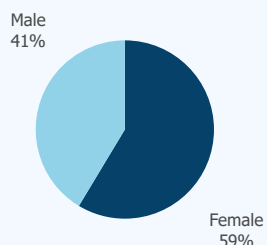
**Mid Scotland Region**

% of datazones in each Scottish quintile

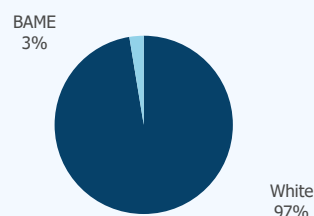
### Profile of clients residing within region

(Where the client profile is known)

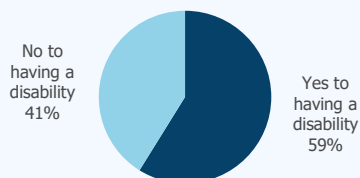
#### Gender



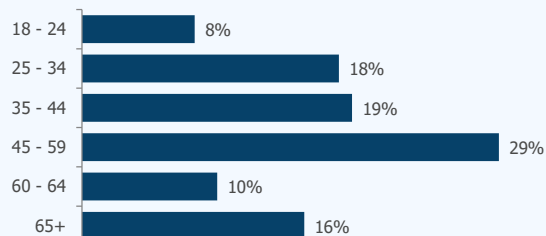
#### Ethnicity



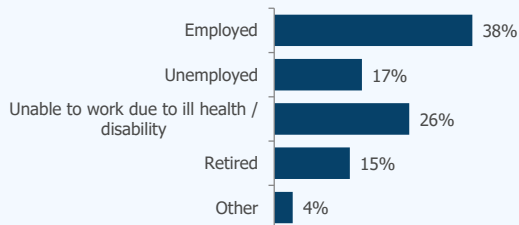
#### Disability



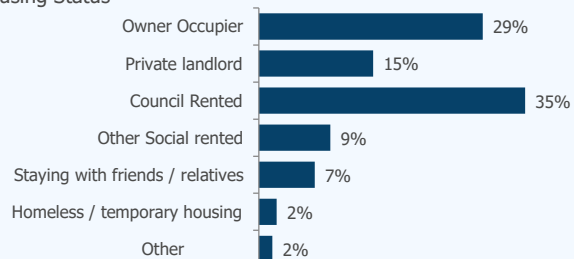
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	174,500
Pieces of advice given	640,500
Community Locations	280+
Number of paid staff and volunteers	2,615
Value of volunteer hours annually	£7.7 million