

Citizens Advice service in Scotland

Lothian Region

Scottish Electoral Region statistics 2021-22

Lothian Region

(Clients residing in the region, where postcode is known)

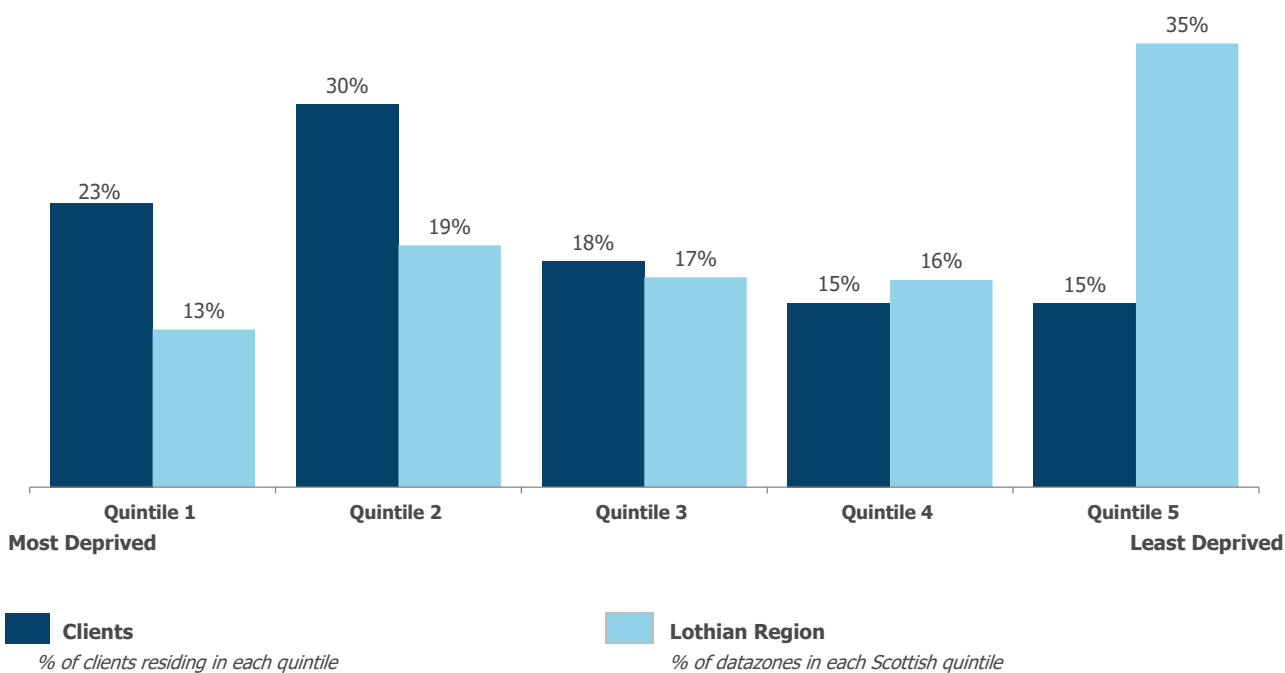
In 2021-22, the CAB service provided advice to...

clients	16,358
helping clients gain	£10.2 million

Areas of advice for clients residing within region

Benefits	41.6%	Housing	6.0%
Consumer	1.9%	Immigration, Asylum and Nationality	4.9%
Debt	14.3%	Legal Proceedings	4.3%
Discrimination	0.2%	NHS Concern or Complaint	2.7%
Education	0.4%	Relationship	2.4%
Employment	4.8%	Tax	3.4%
Finance and Charitable Support	6.1%	Travel, Transport and Holidays	1.6%
Health and Community Care	1.5%	Utilities and Communications	3.9%

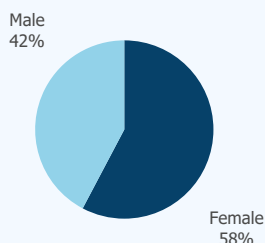
Scottish Index of Multiple Deprivation - clients and population residing within region



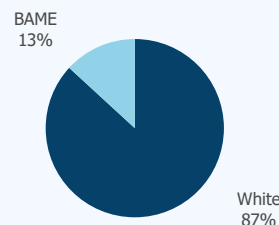
Profile of clients residing within region

(Where the client profile is known)

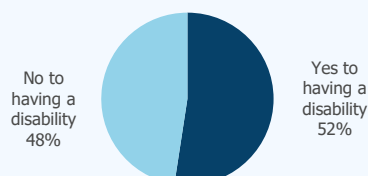
Gender



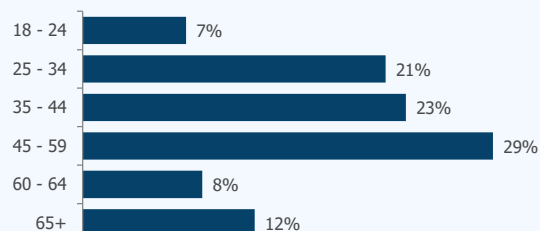
Ethnicity



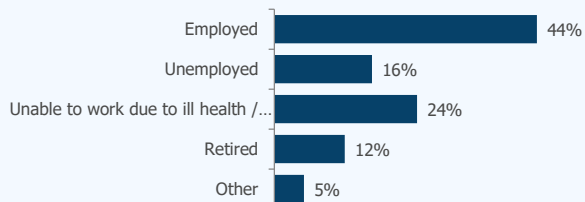
Disability



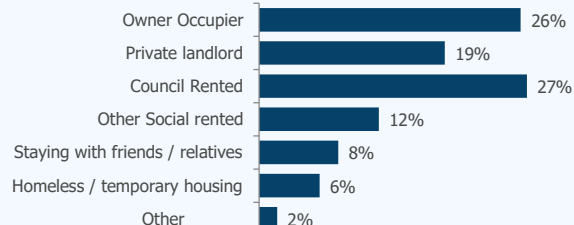
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	174,500
Pieces of advice given	640,500
Community Locations	280+
Number of paid staff and volunteers	2,615
Value of volunteer hours annually	£7.7 million