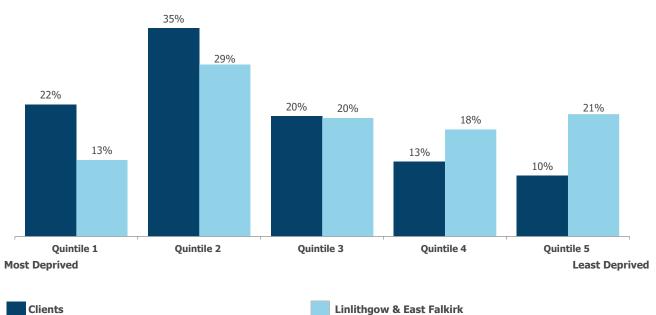
# **Citizens Advice service in Scotland** Westminster Constituency Statistics 2021-22

| Westminster Constituency   | Linlithgow & East Falkirk |  |  |
|--|---------------------------|--|--|
| (Clients residing in the constituency area, where the postcode is known) |                           |  |  |
| In 2021-22, the CAB service provided advice to                           |                           |  |  |
| clients  | 3,080                     |  |  |
| helping clients gain   | £2.5 million              |  |  |
|  |                           |  |  |

### Areas of advice for clients residing within constituency

| Benefits                       | 51.4% | Housing                             | 4.6% |
|--------------------------------|-------|-------------------------------------|------|
| Consumer                       | 2.3%  | Immigration, Asylum and Nationality | 1.1% |
| Debt                           | 12.3% | Legal Proceedings                   | 4.1% |
| Discrimination                 | 0.1%  | NHS Concern or Complaint            | 1.8% |
| Education                      | 0.3%  | Relationship                        | 2.2% |
| Employment                     | 4.7%  | Tax                                 | 3.5% |
| Finance and Charitable Support | 5.2%  | Travel, Transport and Holidays      | 1.7% |
| Health and Community Care      | 1.2%  | Utilities and Communications        | 3.5% |

## Scottish Index of Multiple Deprivation - clients and population residing within constituency



% of clients seen residing in each quintile

Linlithgow & East Falkirk

% of datazones in constituency that are in each Scottish quintile

# **Citizens Advice service in Scotland** Westminster Constituency Statistics 2021-22

#### Linlithgow & East Falkirk

### Profile of clients residing within constituency

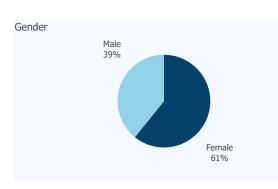
(Where the client profile is known)

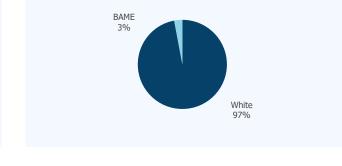
Disability

No to having a

disability

42%





16%

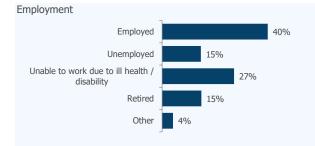
15%

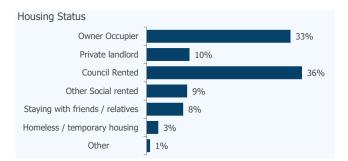
19%

33%



Ethnicity





#### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

#### Extra Help Unit

...and together forms Scotland's largest independent advice service

#### **Key National Service Facts**

| Clients advised                     | 174,500      |
|-------------------------------------|--------------|
| Pieces of advice given              | 640,500      |
| Community Locations                 | 280+         |
| Number of paid staff and volunteers | 2,615        |
| Value of volunteer hours annually   | £7.7 million |
|                                     |              |

The Scottish Association of Citizens Advice Bureaux – Citizens Advice Scotland (Scottish charity number SC016637) t: 0131 550 1000 w: www.cas.org.uk

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