

Holyrood Constituency

Kilmarnock & Irvine Valley

contains the following member bureau(x)

East Ayrshire CAB

**stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	3,349
helping clients gain	£4.9 million

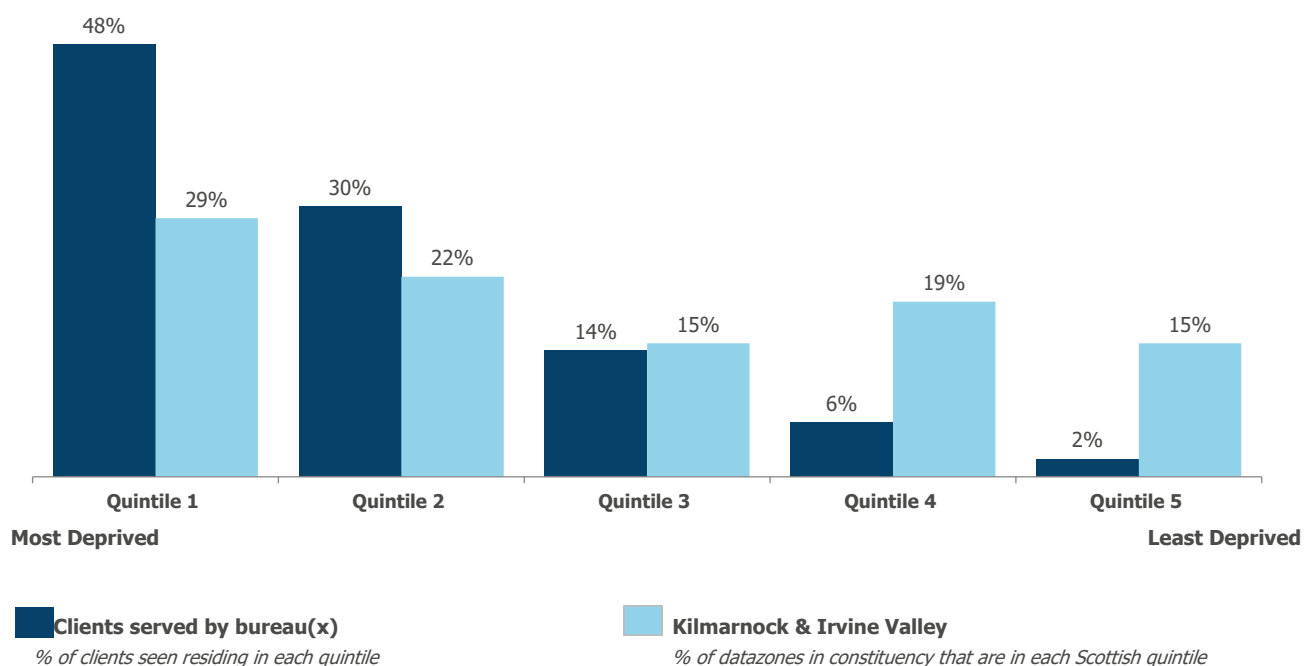
Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	8,325	Housing	497
Consumer	154	Immigration, Asylum and Nationality	35
Debt	2,277	Legal Proceedings	668
Discrimination	6	NHS Concern or Complaint	536
Education	35	Relationship	204
Employment	353	Tax	400
Finance and Charitable Support	291	Travel, Transport and Holidays	207
Health and Community Care	120	Utilities and Communications	334

In total the bureau gave advice

14,442 times

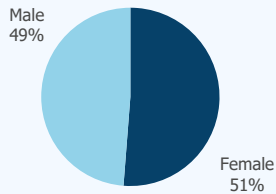
Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



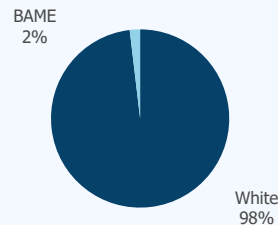
Profile of clients served by Citizens Advice Bureau(x) within constituency

**based on a sample from November 2018*

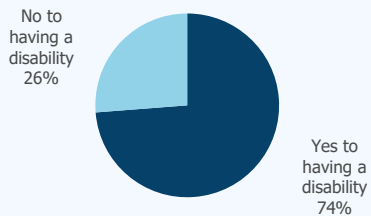
Gender



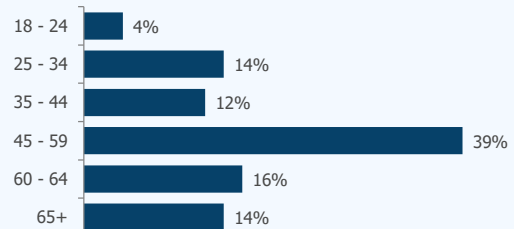
Ethnicity



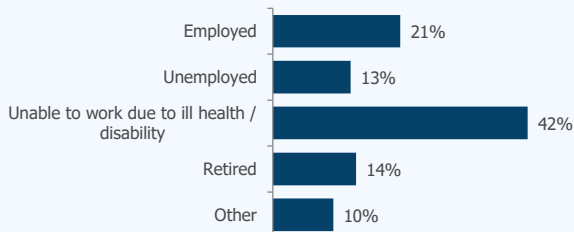
Disability



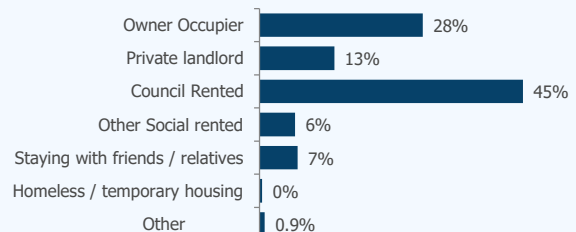
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

... and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million