

# Citizens Advice service in Scotland

## Holyrood Constituency statistics 2022-23

Inverness & Nairn

### Holyrood Constituency

### Inverness & Nairn

*(Clients residing in the constituency area, where the postcode is known)*

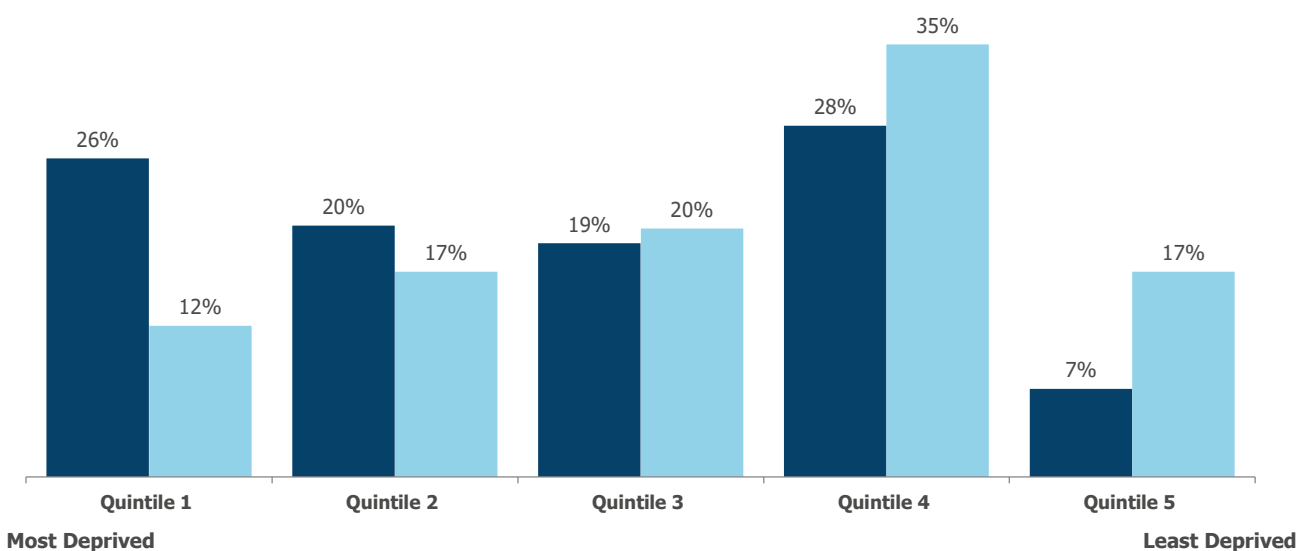
In 2022-23, the CAB service dealt with...

clients	5,161
helping clients gain	£5.5 million

### Areas of advice for clients residing within constituency

Benefits	47.3%	Housing	8.9%
Consumer	0.7%	Immigration, Asylum and Nationality	1.0%
Debt	9.6%	Legal Proceedings	4.0%
Discrimination	0.1%	NHS Concern or Complaint	1.2%
Education	0.2%	Relationship	1.8%
Employment	5.3%	Tax	3.1%
Finance and Charitable Support	6.3%	Travel, Transport and Holidays	2.0%
Health and Community Care	1.7%	Utilities and Communications	6.9%

### Scottish Index of Multiple Deprivation - clients and population residing within constituency



**Clients**

*% of clients seen residing in each quintile*

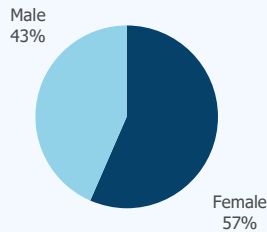
**Inverness & Nairn**

*% of datazones in constituency that are in each Scottish quintile*

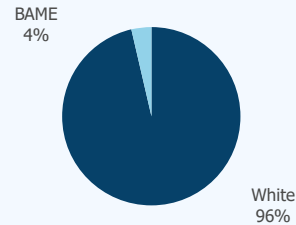
### Profile of clients residing within constituency

(Where the client profile is known)

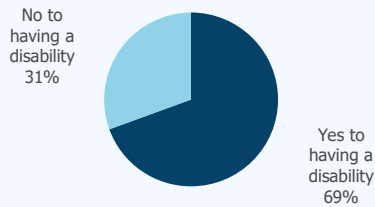
#### Gender



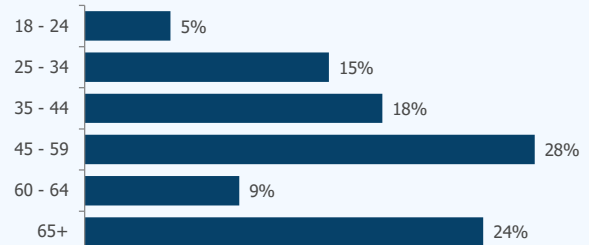
#### Ethnicity



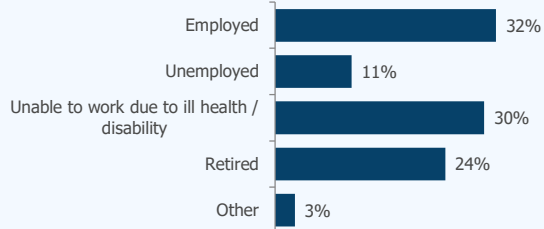
#### Disability



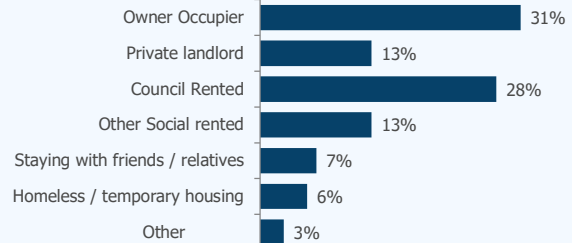
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**... and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients	184,000
Pieces of advice given	665,500
Community Locations	250
Number of paid staff and volunteers	2,653
Value of volunteer hours annually	£8.2 million