

### Highland & Islands Region

(Clients residing in the region, where postcode is known)

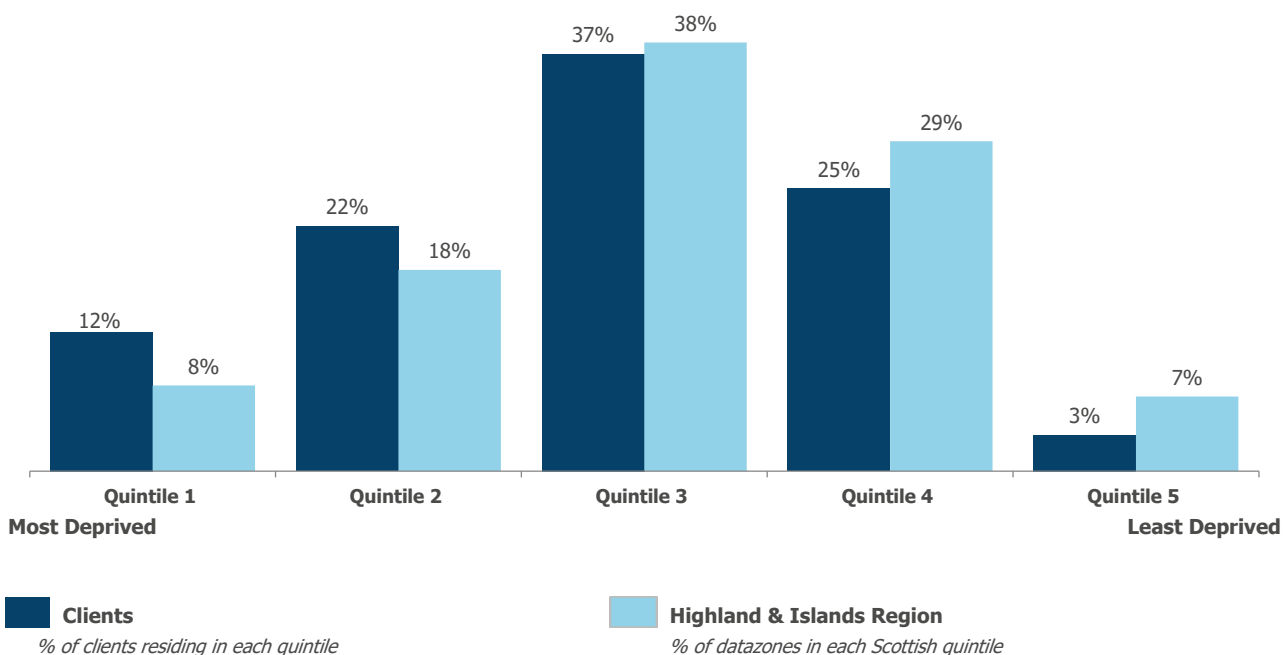
In 2021-22, the CAB service provided advice to...

clients	18,262
helping clients gain	£21.8 million

### Areas of advice for clients residing within region

Benefits	48.7%	Housing	6.0%
Consumer	1.2%	Immigration, Asylum and Nationality	1.8%
Debt	11.7%	Legal Proceedings	3.4%
Discrimination	0.2%	NHS Concern or Complaint	2.5%
Education	0.2%	Relationship	1.7%
Employment	3.4%	Tax	3.7%
Finance and Charitable Support	5.2%	Travel, Transport and Holidays	1.9%
Health and Community Care	1.7%	Utilities and Communications	6.7%

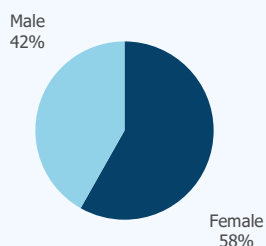
### Scottish Index of Multiple Deprivation - clients and population residing within region



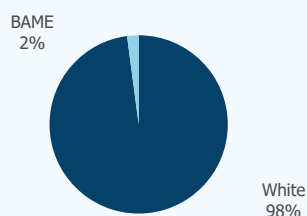
### Profile of clients residing within region

(Where the client profile is known)

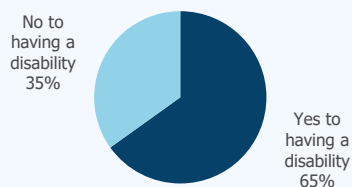
#### Gender



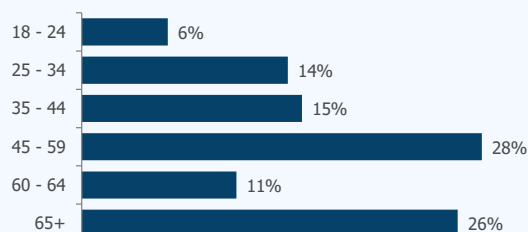
#### Ethnicity



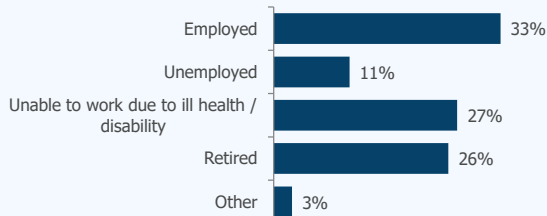
#### Disability



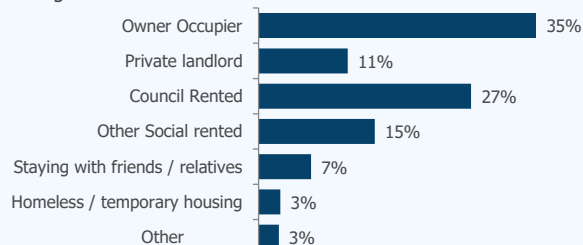
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	174,500
Pieces of advice given	640,500
Community Locations	280+
Number of paid staff and volunteers	2,615
Value of volunteer hours annually	£7.7 million