

# Citizens Advice service in Scotland

Highland

## Local Authority Statistics 2022-23

### Local Authority

### Highland

(Clients residing in the Local Authority area, where postcode is known)

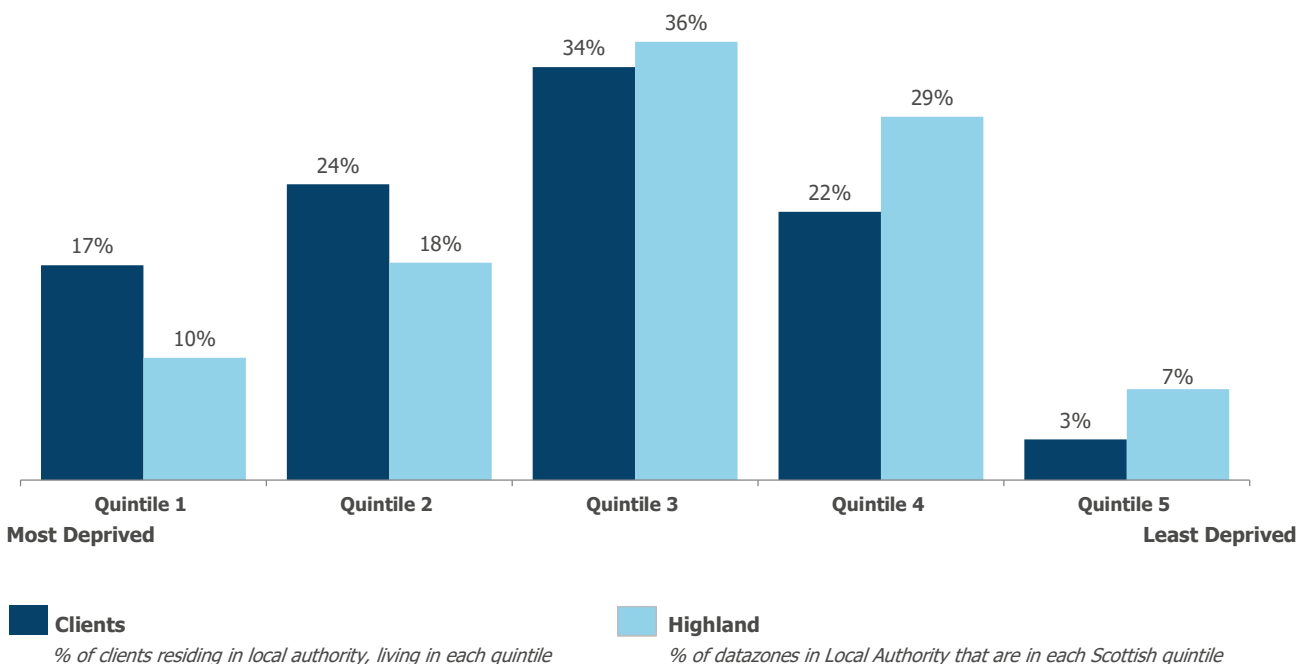
In 2022-23, the CAB service dealt with...

clients	13,155
helping clients gain	£15.9 million

### Areas of advice for clients residing within Local Authority

Benefits	46.6%	Housing	7.6%
Consumer	0.9%	Immigration, Asylum and Nationality	0.8%
Debt	8.5%	Legal Proceedings	3.5%
Discrimination	0.1%	NHS Concern or Complaint	1.7%
Education	0.2%	Relationship	1.5%
Employment	4.1%	Tax	3.4%
Finance and Charitable Support	7.0%	Travel, Transport and Holidays	2.1%
Health and Community Care	1.6%	Utilities and Communications	10.4%

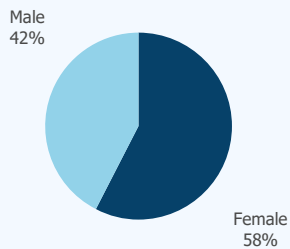
### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



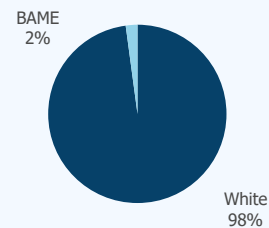
### Profile of clients residing within Local Authority

(Where the client profile is known)

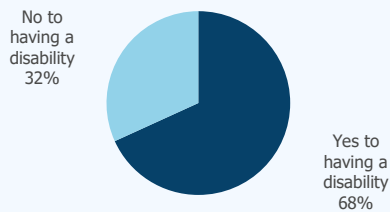
#### Gender



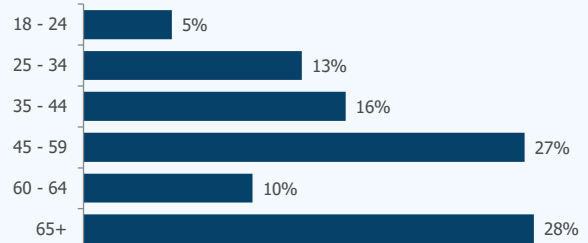
#### Ethnicity



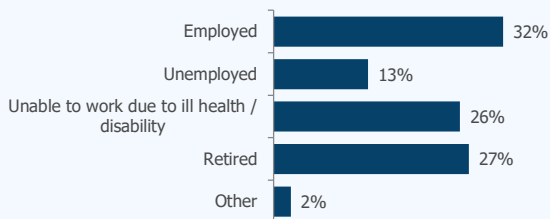
#### Disability or Health Condition



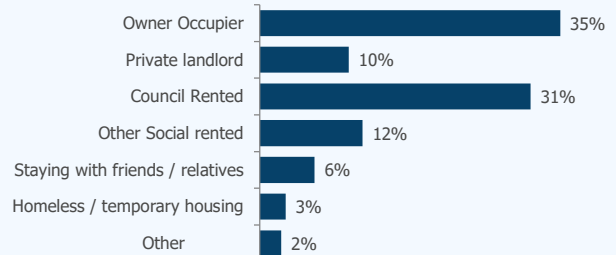
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients	184,000
Issues discussed	665,500
Community Locations	250
Number of paid staff and volunteers	2,653
Value of volunteer hours annually	£8.2 million