

# Citizens Advice service in Scotland

## Holyrood Constituency statistics 2018-19

Hamilton, Larkhall & Stonehouse

### Holyrood Constituency

### Hamilton, Larkhall & Stonehouse

contains the following member bureau(x)

Hamilton CAB

*\*stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

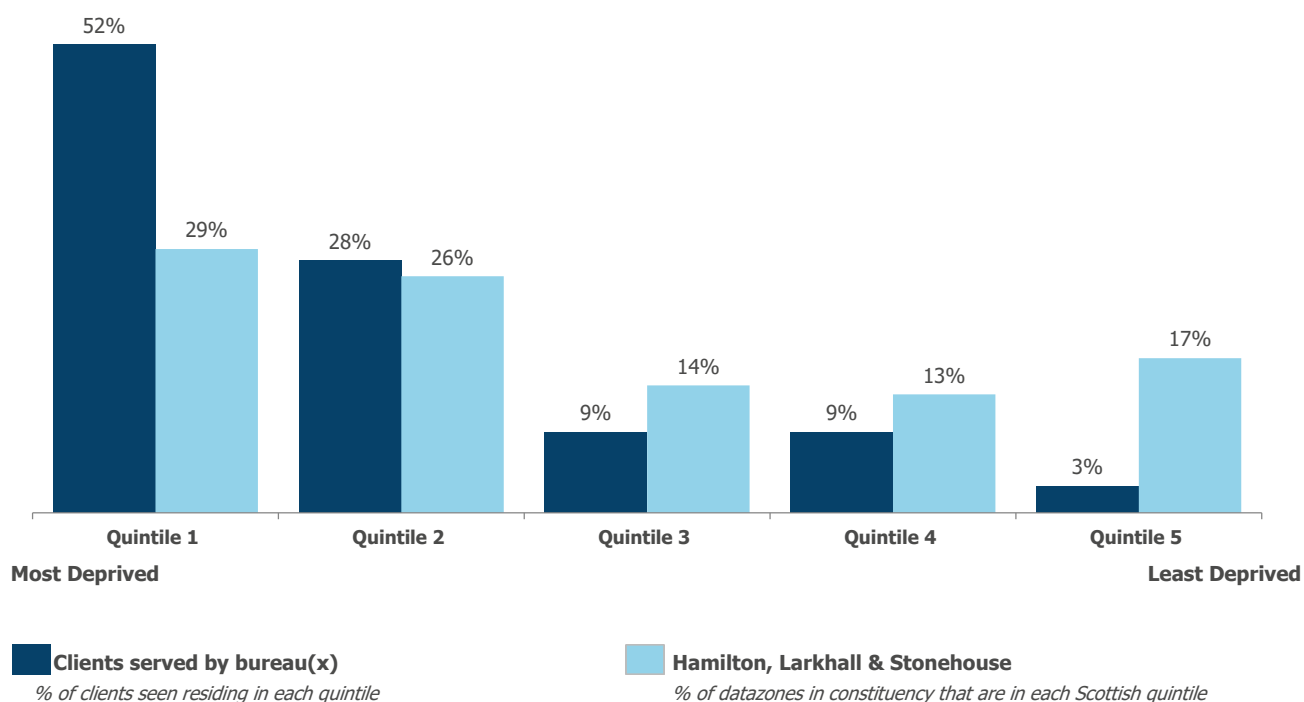
clients	3,334
helping clients gain	£2.1 million

### Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	3,319	Housing	1,210
Consumer	112	Immigration, Asylum and Nationality	32
Debt	2,128	Legal Proceedings	1,366
Discrimination	2	NHS Concern or Complaint	18
Education	16	Relationship	137
Employment	288	Tax	200
Finance and Charitable Support	487	Travel, Transport and Holidays	98
Health and Community Care	72	Utilities and Communications	360

**In total the bureau gave advice 9,845 times**

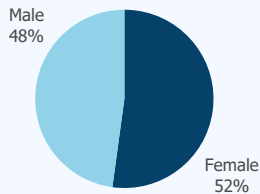
### Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



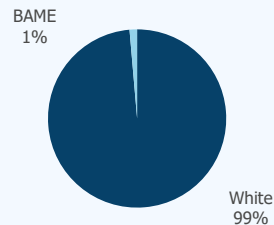
### Profile of clients served by Citizens Advice Bureau(x) within constituency

*\*based on a sample from November 2018*

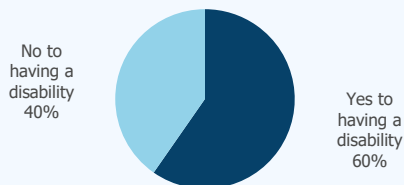
#### Gender



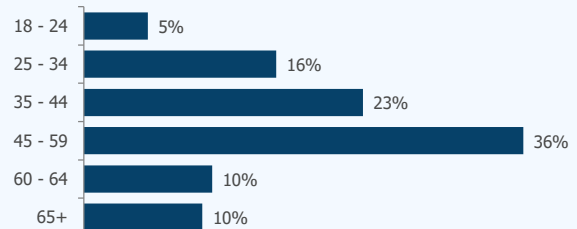
#### Ethnicity



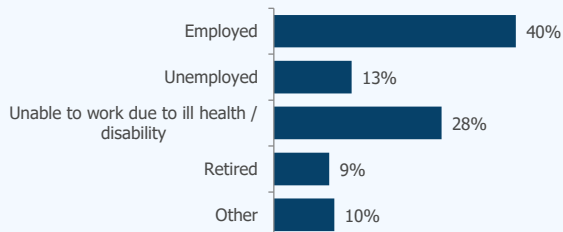
#### Disability



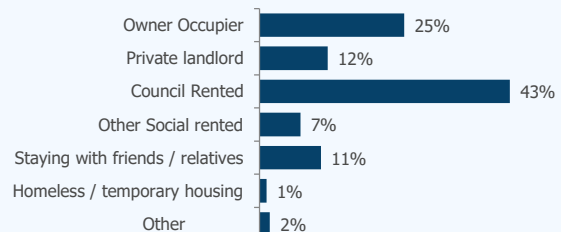
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**... and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million