

Citizens Advice service in Scotland

Glasgow Shettleston

Holyrood Constituency statistics 2018-19

Holyrood Constituency

Glasgow Shettleston

contains the following member bureau(x)

Glasgow Bridgeton CAB, Glasgow Easterhouse CAB and Glasgow Parkhead CAB

**stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	4,354
helping clients gain	£2.0 million

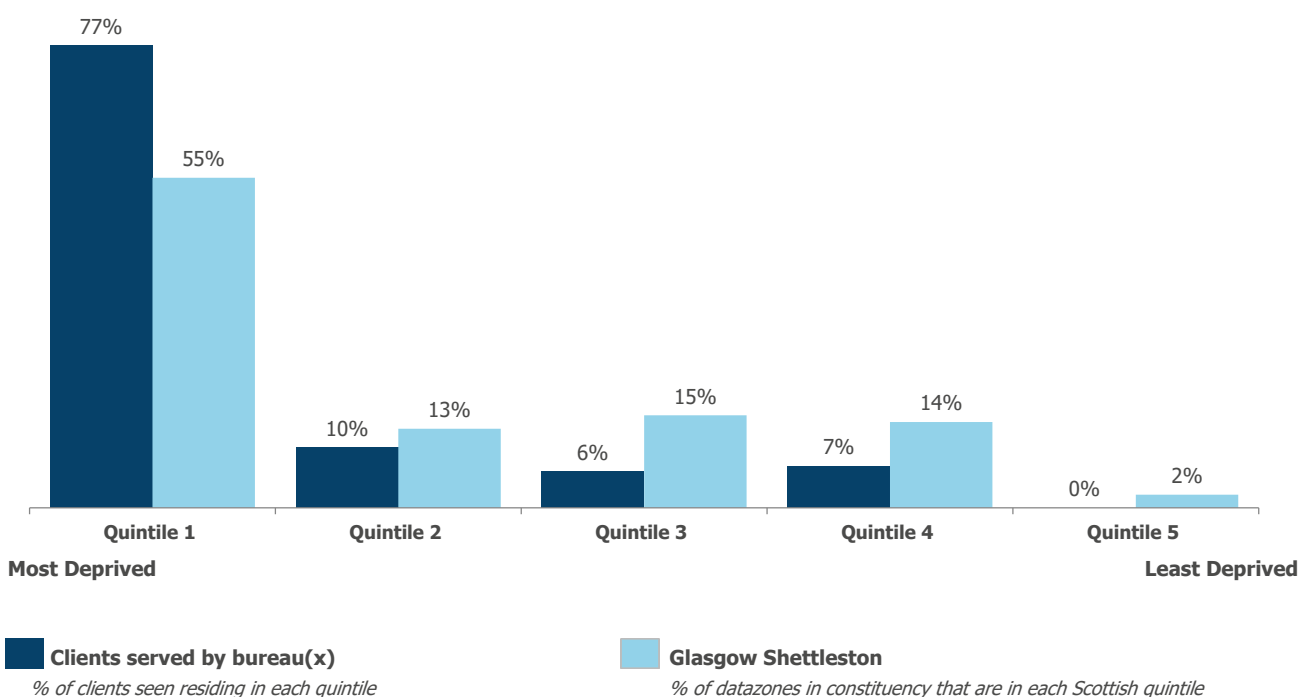
Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	11,905	Housing	741
Consumer	245	Immigration, Asylum and Nationality	207
Debt	4,375	Legal Proceedings	748
Discrimination	7	NHS Concern or Complaint	1,439
Education	89	Relationship	161
Employment	663	Tax	524
Finance and Charitable Support	671	Travel, Transport and Holidays	211
Health and Community Care	173	Utilities and Communications	730

In total the bureau gave advice

22,889 times

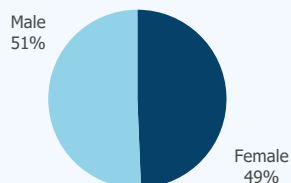
Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



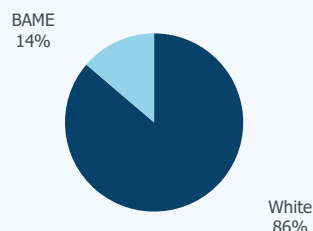
Profile of clients served by Citizens Advice Bureau(x) within constituency

**based on a sample from November 2018*

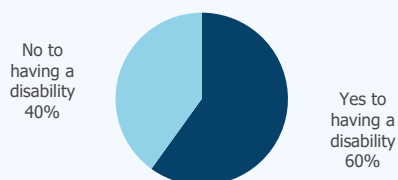
Gender



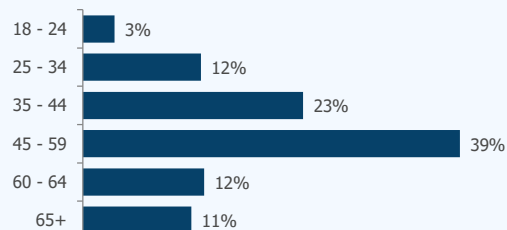
Ethnicity



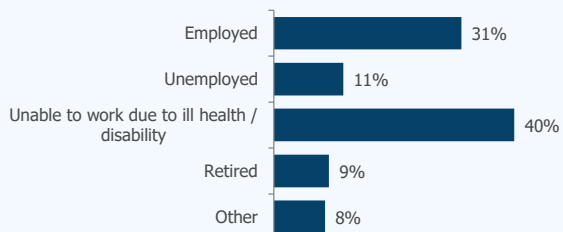
Disability



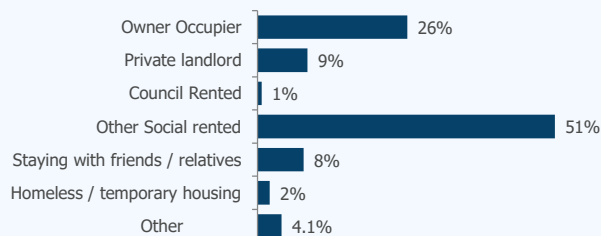
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

... and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million