

Citizens Advice service in Scotland

Glasgow Provan

Holyrood Constituency statistics 2018-19

Holyrood Constituency

Glasgow Provan

contains the following member bureau(x)

Glasgow Easterhouse CAB and Glasgow Parkhead CAB

**stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

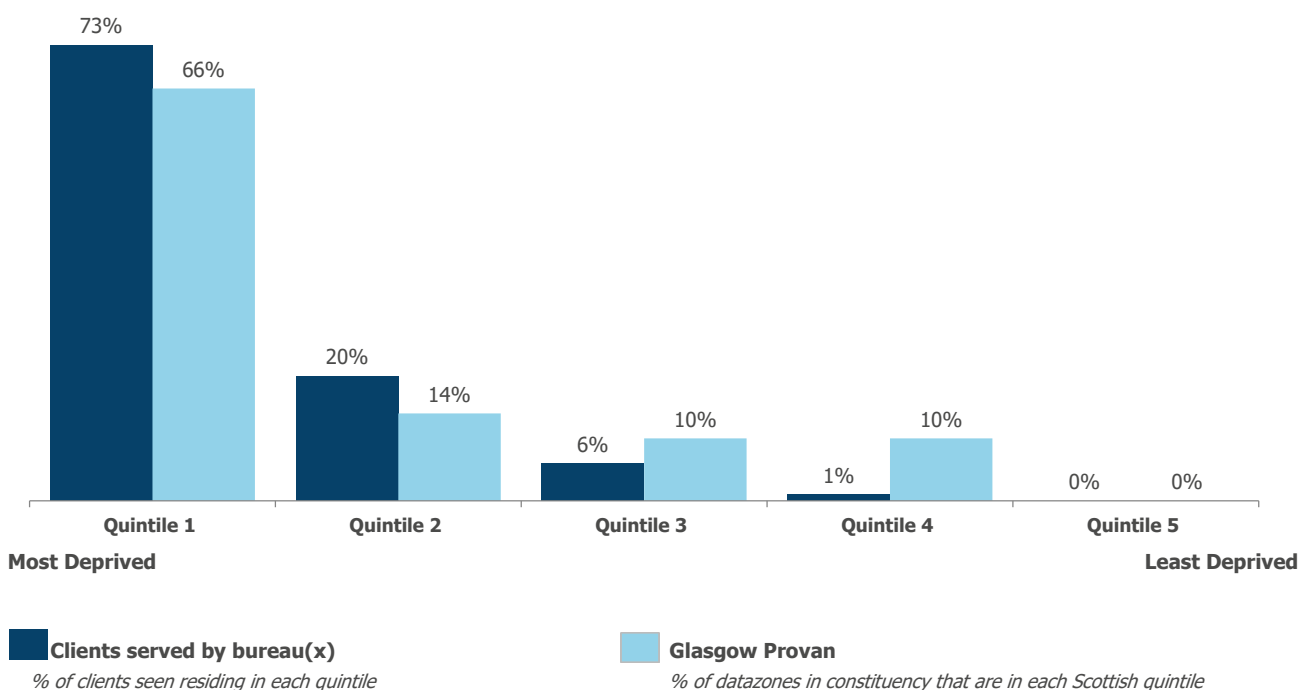
clients	4,354
helping clients gain	£1.6 million

Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	7,975	Housing	429
Consumer	143	Immigration, Asylum and Nationality	100
Debt	2,603	Legal Proceedings	576
Discrimination	3	NHS Concern or Complaint	37
Education	45	Relationship	99
Employment	366	Tax	299
Finance and Charitable Support	559	Travel, Transport and Holidays	141
Health and Community Care	137	Utilities and Communications	483

In total the bureau gave advice 13,995 times

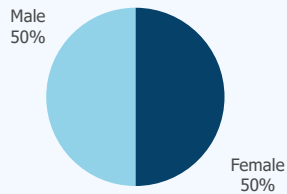
Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



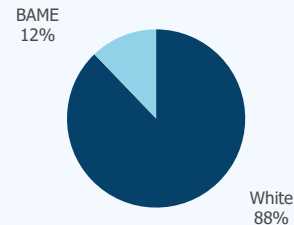
Profile of clients served by Citizens Advice Bureau(x) within constituency

**based on a sample from November 2018*

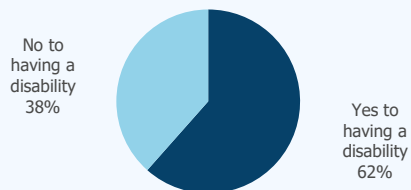
Gender



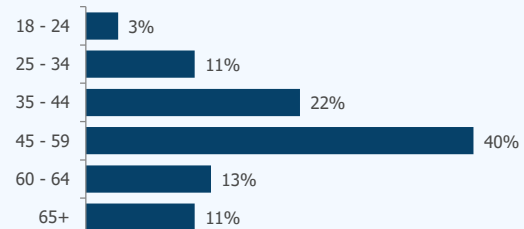
Ethnicity



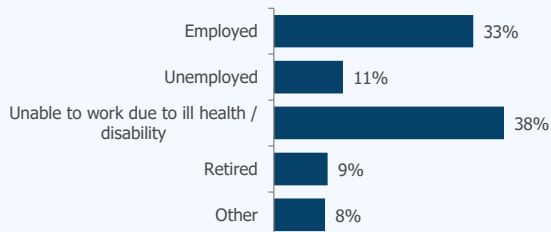
Disability



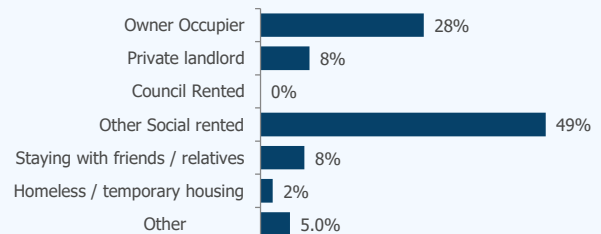
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

... and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million