

# Citizens Advice service in Scotland

## Holyrood Constituency statistics 2022-23

Glasgow Pollok

### Holyrood Constituency

### Glasgow Pollok

*(Clients residing in the constituency area, where the postcode is known)*

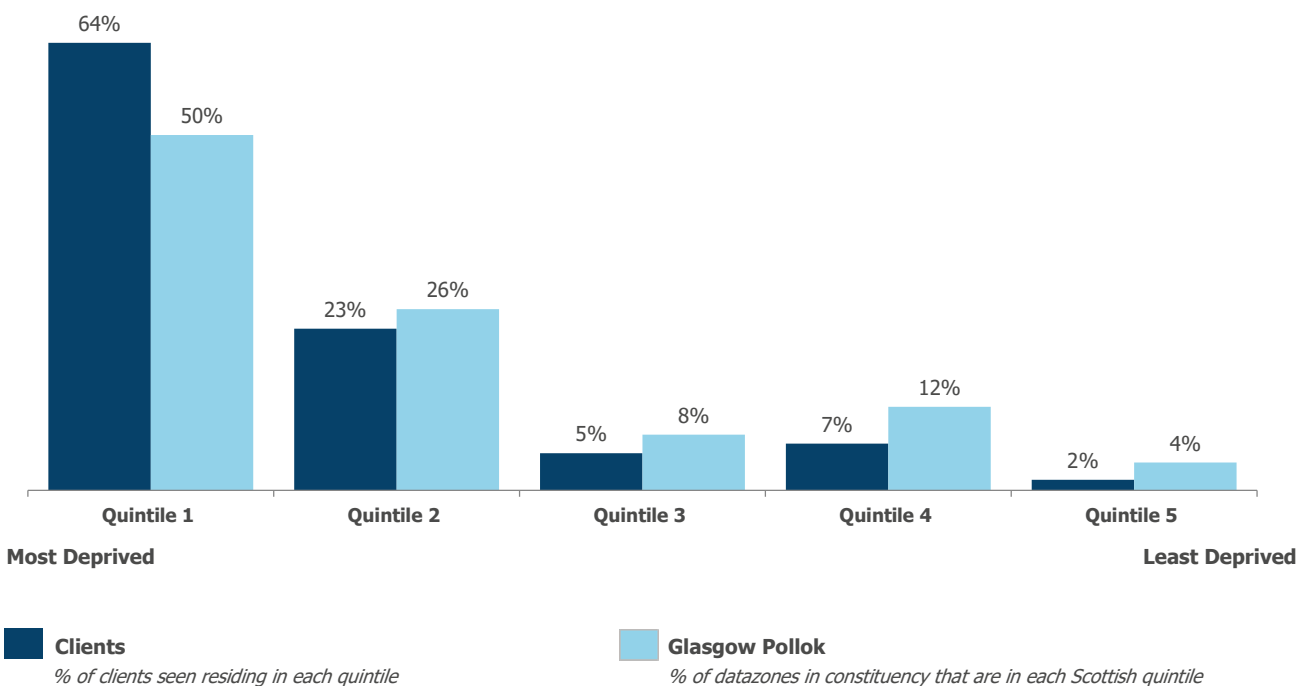
In 2022-23, the CAB service dealt with...

|                      |              |
|----------------------|--------------|
| clients              | 1,533        |
| helping clients gain | £1.3 million |

### Areas of advice for clients residing within constituency

|                                |       |                                     |      |
|--------------------------------|-------|-------------------------------------|------|
| Benefits                       | 62.7% | Housing                             | 4.0% |
| Consumer                       | 0.5%  | Immigration, Asylum and Nationality | 1.6% |
| Debt                           | 8.5%  | Legal Proceedings                   | 3.6% |
| Discrimination                 | 0.0%  | NHS Concern or Complaint            | 3.0% |
| Education                      | 1.2%  | Relationship                        | 0.4% |
| Employment                     | 1.0%  | Tax                                 | 4.8% |
| Finance and Charitable Support | 2.7%  | Travel, Transport and Holidays      | 1.6% |
| Health and Community Care      | 0.4%  | Utilities and Communications        | 4.1% |

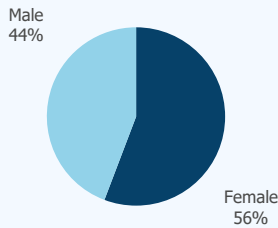
### Scottish Index of Multiple Deprivation - clients and population residing within constituency



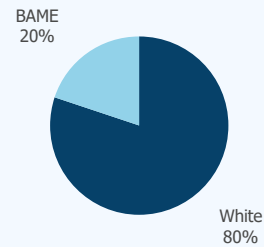
### Profile of clients residing within constituency

(Where the client profile is known)

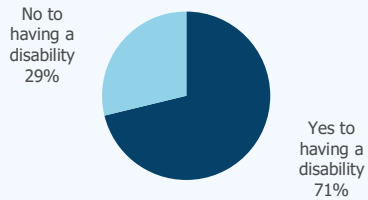
#### Gender



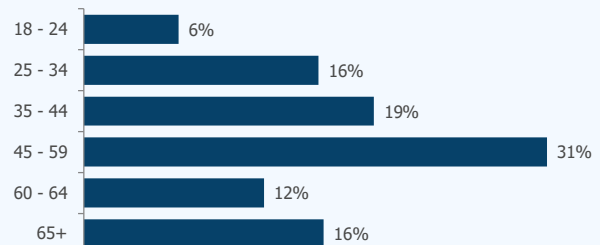
#### Ethnicity



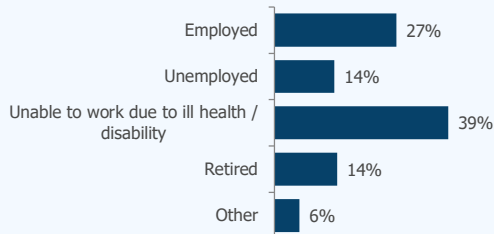
#### Disability



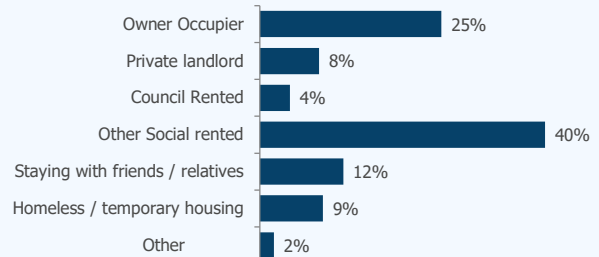
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**... and together forms Scotland's largest independent advice service**

### Key National Service Facts

|                                     |              |
|-------------------------------------|--------------|
| Clients                             | 184,000      |
| Pieces of advice given              | 665,500      |
| Community Locations                 | 250          |
| Number of paid staff and volunteers | 2,653        |
| Value of volunteer hours annually   | £8.2 million |