

Citizens Advice service in Scotland

Holyrood Constituency statistics 2018-19

Glasgow Pollok

Holyrood Constituency

Glasgow Pollok

contains the following member bureau(x)

Glasgow Greater Pollok CAB

**stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

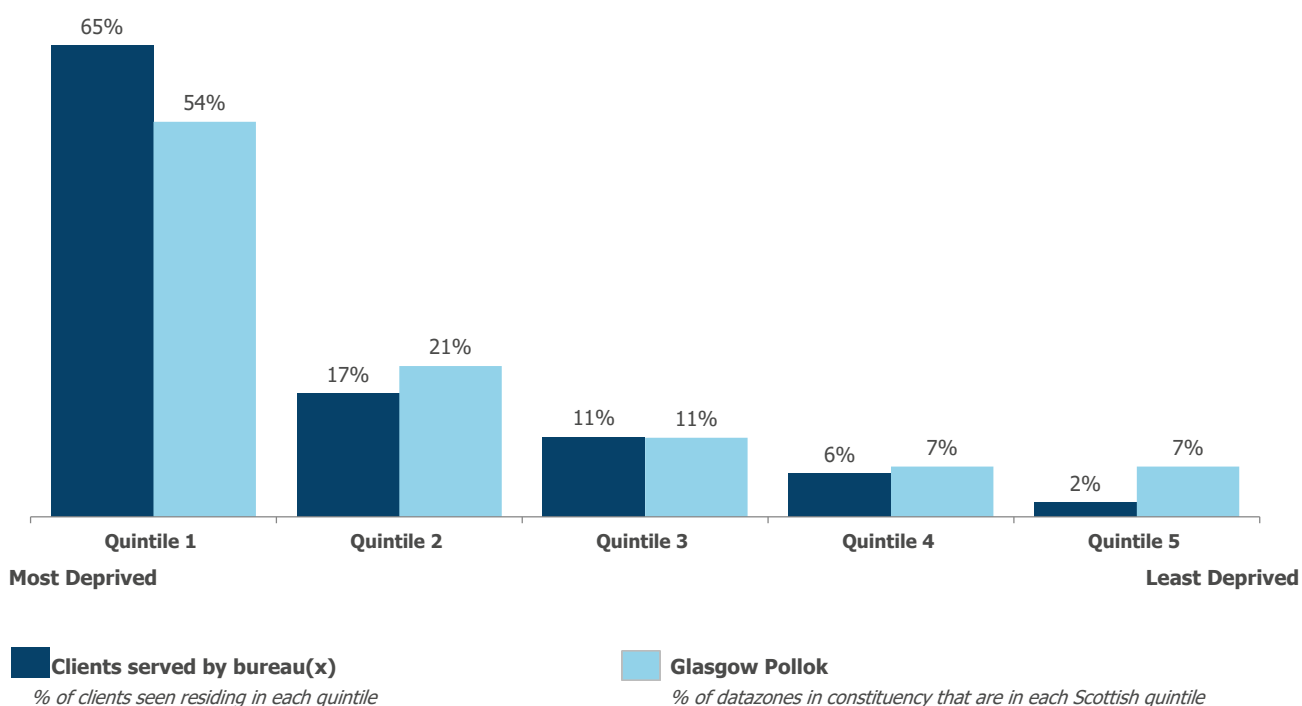
clients	2,482
helping clients gain	£0.8 million

Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	5,135	Housing	186
Consumer	64	Immigration, Asylum and Nationality	52
Debt	1,328	Legal Proceedings	688
Discrimination	0	NHS Concern or Complaint	8
Education	20	Relationship	42
Employment	207	Tax	272
Finance and Charitable Support	91	Travel, Transport and Holidays	78
Health and Community Care	22	Utilities and Communications	171

In total the bureau gave advice 8,364 times

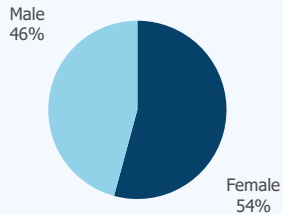
Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



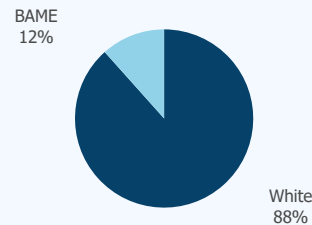
Profile of clients served by Citizens Advice Bureau(x) within constituency

**based on a sample from November 2018*

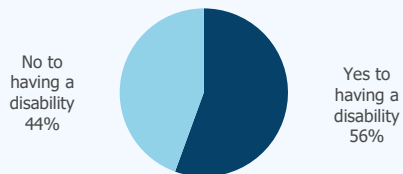
Gender



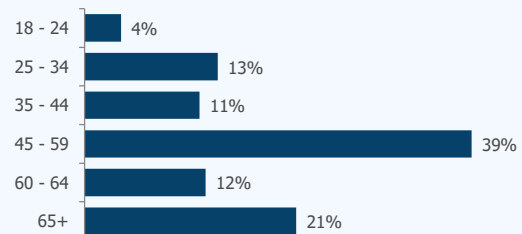
Ethnicity



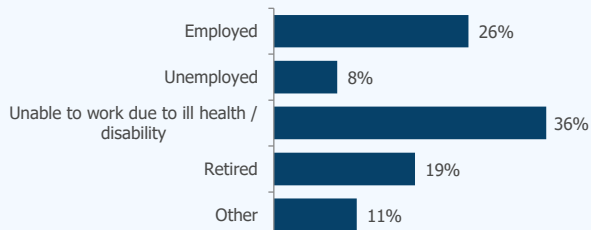
Disability



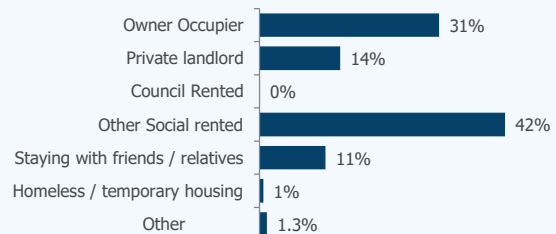
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

... and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million