

Citizens Advice service in Scotland

Holyrood Constituency statistics 2018-19

Glasgow Maryhill & Springburn

Holyrood Constituency

Glasgow Maryhill & Springburn

contains the following member bureau(x)

North West Glasgow CAB

**stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

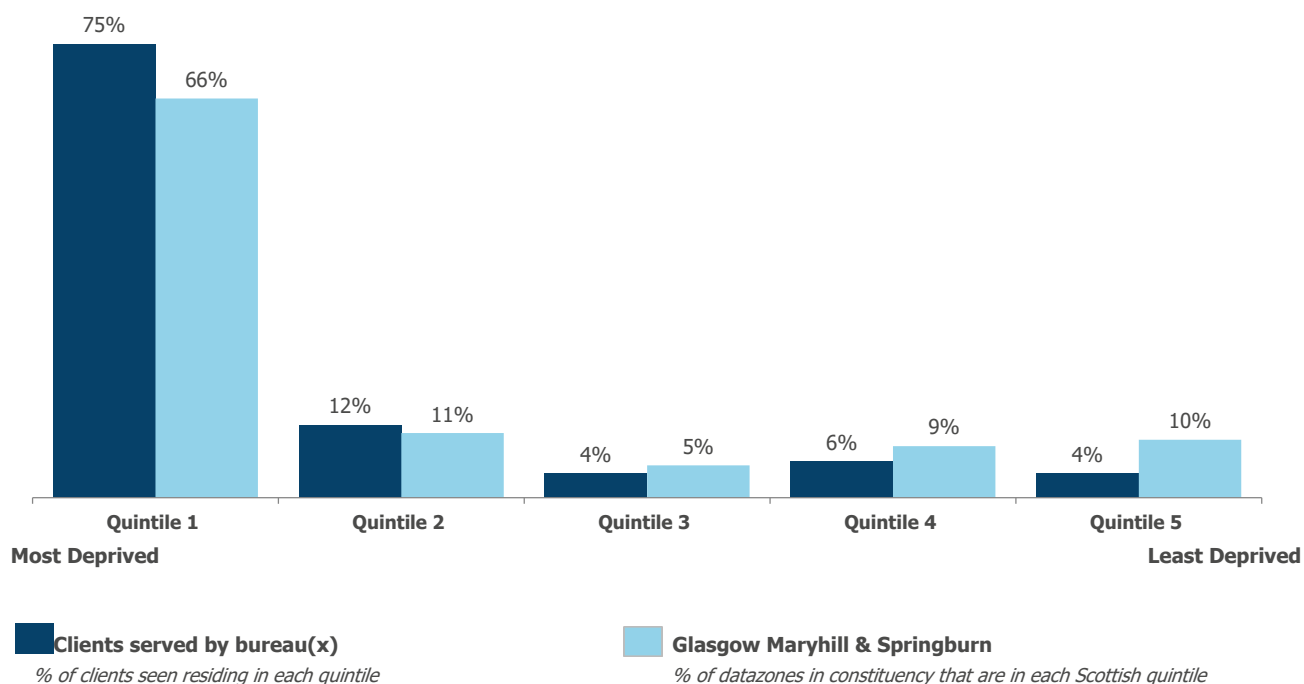
clients	4,489
helping clients gain	£6.0 million

Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	5,936	Housing	224
Consumer	90	Immigration, Asylum and Nationality	249
Debt	1,449	Legal Proceedings	29
Discrimination	0	NHS Concern or Complaint	11
Education	28	Relationship	24
Employment	146	Tax	113
Finance and Charitable Support	125	Travel, Transport and Holidays	90
Health and Community Care	28	Utilities and Communications	186

In total the bureau gave advice 8,728 times

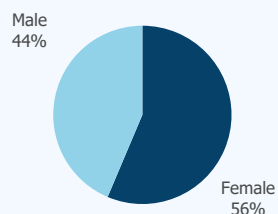
Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



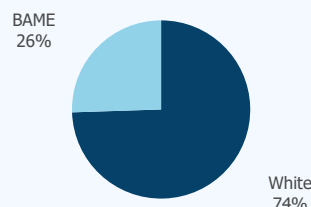
Profile of clients served by Citizens Advice Bureau(x) within constituency

*based on a sample from November 2018

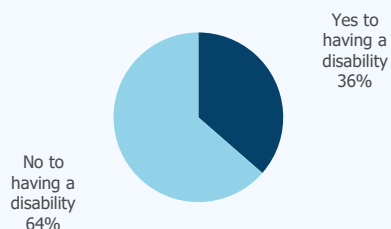
Gender



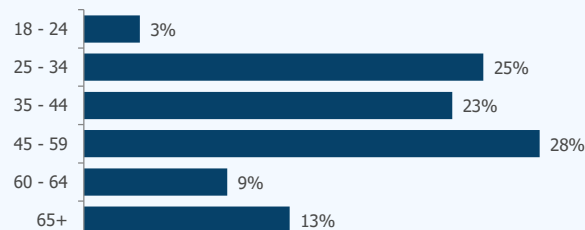
Ethnicity



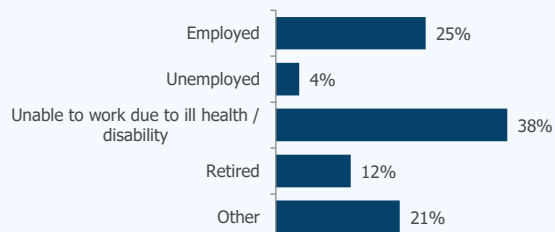
Disability



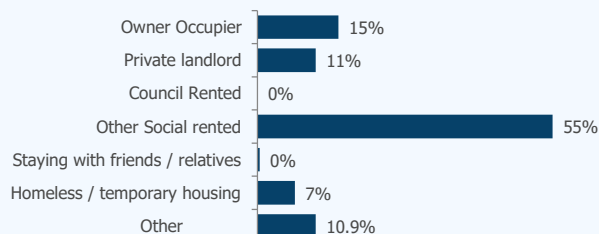
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

... and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million