

Citizens Advice service in Scotland

Glasgow Kelvin

Holyrood Constituency statistics 2018-19

Holyrood Constituency

Glasgow Kelvin

contains the following member bureau(x)

Glasgow Central CAB and Glasgow Drumchapel CAB

**stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	8,994
helping clients gain	£4.7 million

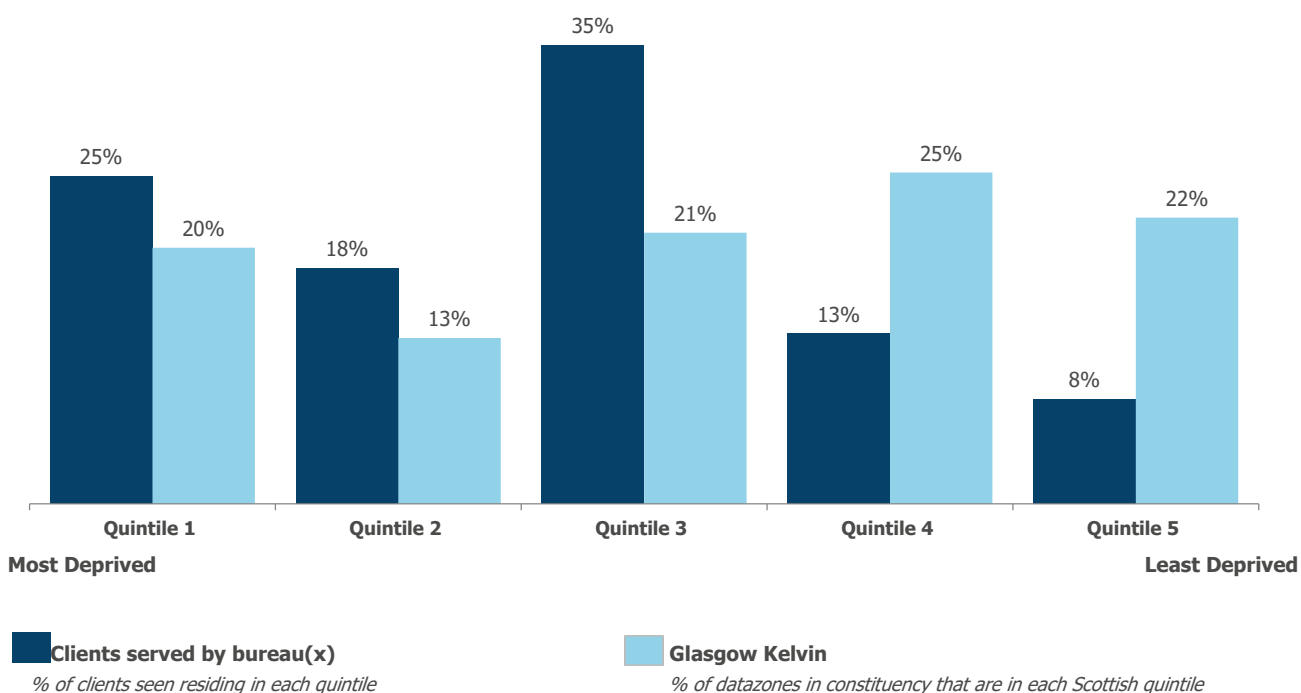
Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	11,584	Housing	1,053
Consumer	272	Immigration, Asylum and Nationality	299
Debt	3,294	Legal Proceedings	641
Discrimination	11	NHS Concern or Complaint	45
Education	89	Relationship	186
Employment	723	Tax	1,056
Finance and Charitable Support	953	Travel, Transport and Holidays	140
Health and Community Care	134	Utilities and Communications	691

In total the bureau gave advice

21,171 times

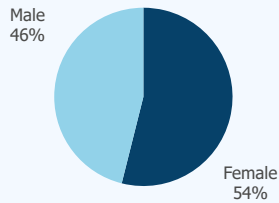
Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



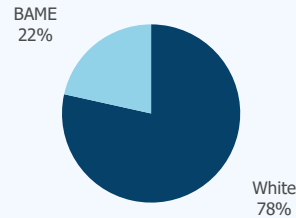
Profile of clients served by Citizens Advice Bureau(x) within constituency

*based on a sample from November 2018

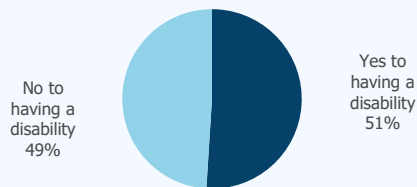
Gender



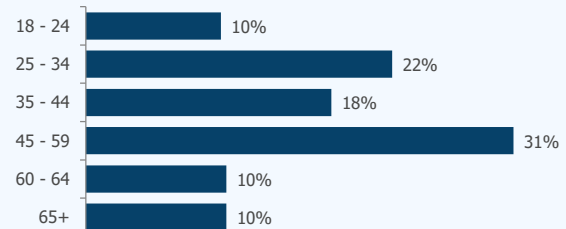
Ethnicity



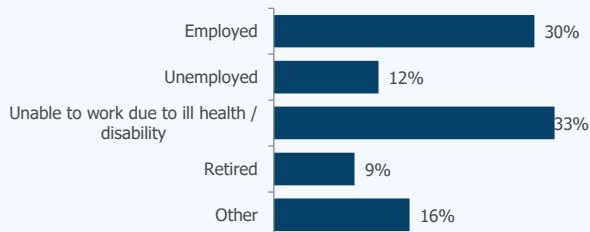
Disability



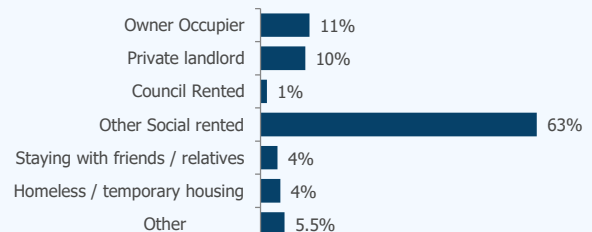
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

... and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million