Citizens Advice service in Scotland

Westminster Constituency Statistics 2020-21

Glasgow East

Westminster Constituency	**Glasgow East**

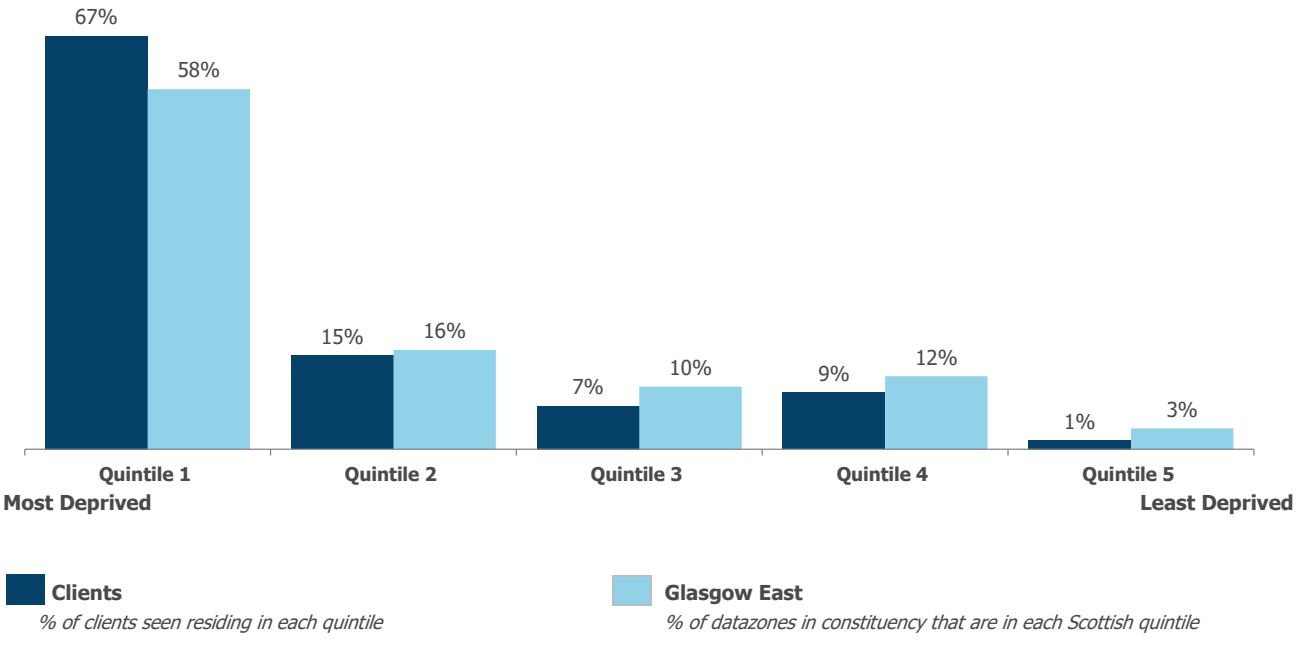
(Clients residing in the constituency area, where postcode is known)

In 2020-21, the CAB service provided advice to...	
clients	2,518
helping clients gain	£2.7 million

Areas of advice for clients residing within constituency

Benefits	57.4%	Housing	4.0%
Consumer	1.7%	Immigration, Asylum and Nationality	1.5%
Debt	9.1%	Legal Proceedings	3.6%
Discrimination	0.1%	NHS Concern or Complaint	1.6%
Education	0.5%	Relationship	1.1%
Employment	6.4%	Tax	5.1%
Finance and Charitable Support	2.7%	Travel, Transport and Holidays	1.4%
Health and Community Care	0.7%	Utilities and Communications	2.9%

Scottish Index of Multiple Deprivation - clients and population residing within constituency



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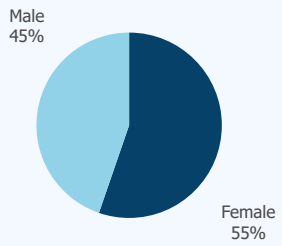
Westminster Constituency Statistics 2020-21

Glasgow East

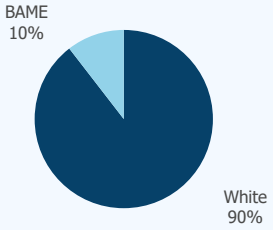
Profile of clients residing within constituency

(Where the client profile is known)

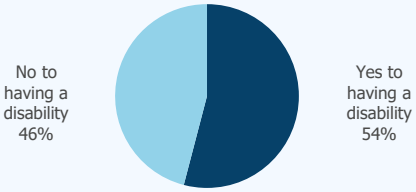
Gender



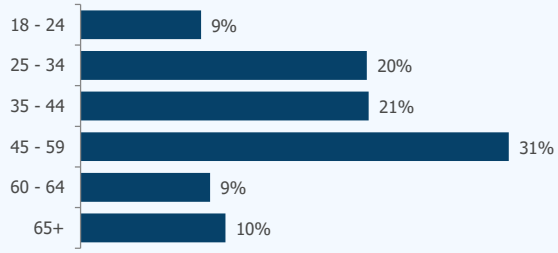
Ethnicity



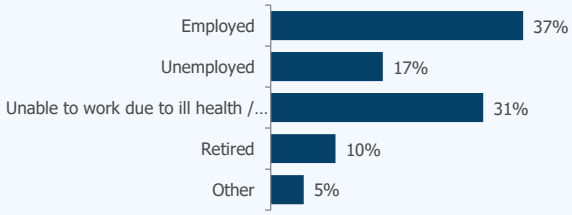
Disability



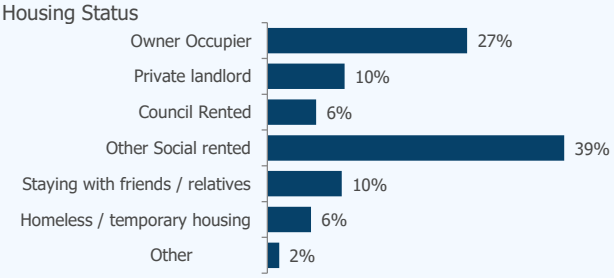
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	171,000
Pieces of advice given	647,000
Community Locations	300+
Number of paid staff and volunteers	2,998
Value of volunteer hours annually	£9.4 million

The Scottish Association of Citizens Advice Bureaux – Citizens Advice Scotland (Scottish charity number SC016637)
t: 0131 550 1000
w: www.cas.org.uk

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