

### Local Authority

### Glasgow City

(Clients residing in the Local Authority area, where postcode is known)

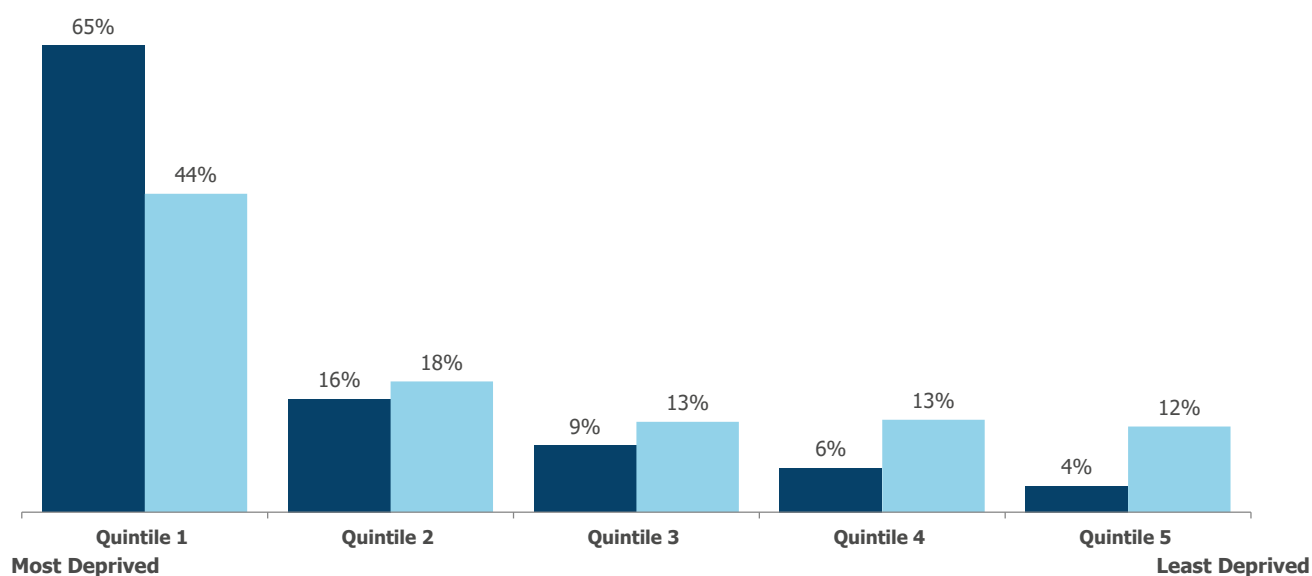
In 2021-22, the CAB service provided advice to...

clients	17,777
helping clients gain	£15.5 million

### Areas of advice for clients residing within Local Authority

Benefits	57.8%	Housing	4.8%
Consumer	1.2%	Immigration, Asylum and Nationality	2.3%
Debt	10.1%	Legal Proceedings	2.6%
Discrimination	0.1%	NHS Concern or Complaint	2.4%
Education	0.9%	Relationship	0.9%
Employment	2.3%	Tax	5.7%
Finance and Charitable Support	3.0%	Travel, Transport and Holidays	1.4%
Health and Community Care	0.8%	Utilities and Communications	3.7%

### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



**Clients**

% of clients residing in local authority, living in each quintile

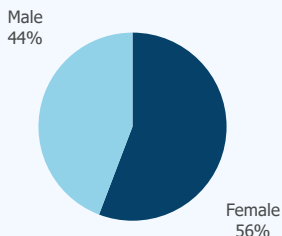
**Glasgow City**

% of datazones in Local Authority that are in each Scottish quintile

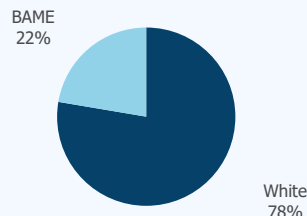
### Profile of clients residing within Local Authority

(Where the client profile is known)

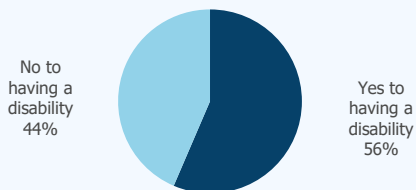
#### Gender



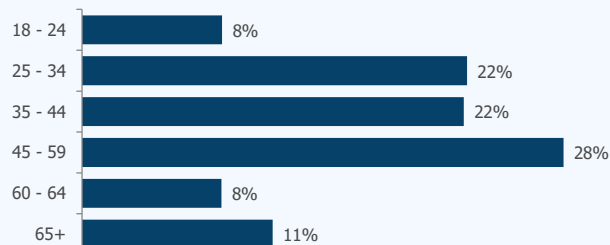
#### Ethnicity



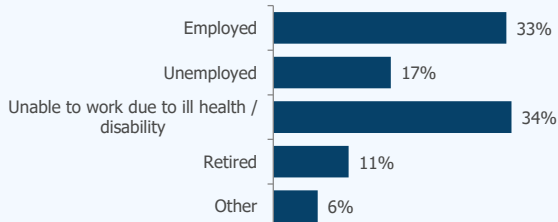
#### Disability



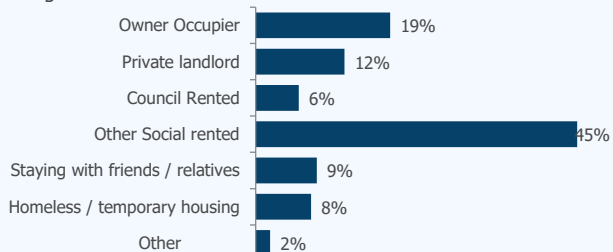
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	174,500
Issues discussed	640,500
Community Locations	280+
Number of paid staff and volunteers	2,615
Value of volunteer hours annually	£7.7 million