

Holyrood Constituency

Glasgow Cathcart

contains the following member bureau(x)

Glasgow Castlemilk CAB

**stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

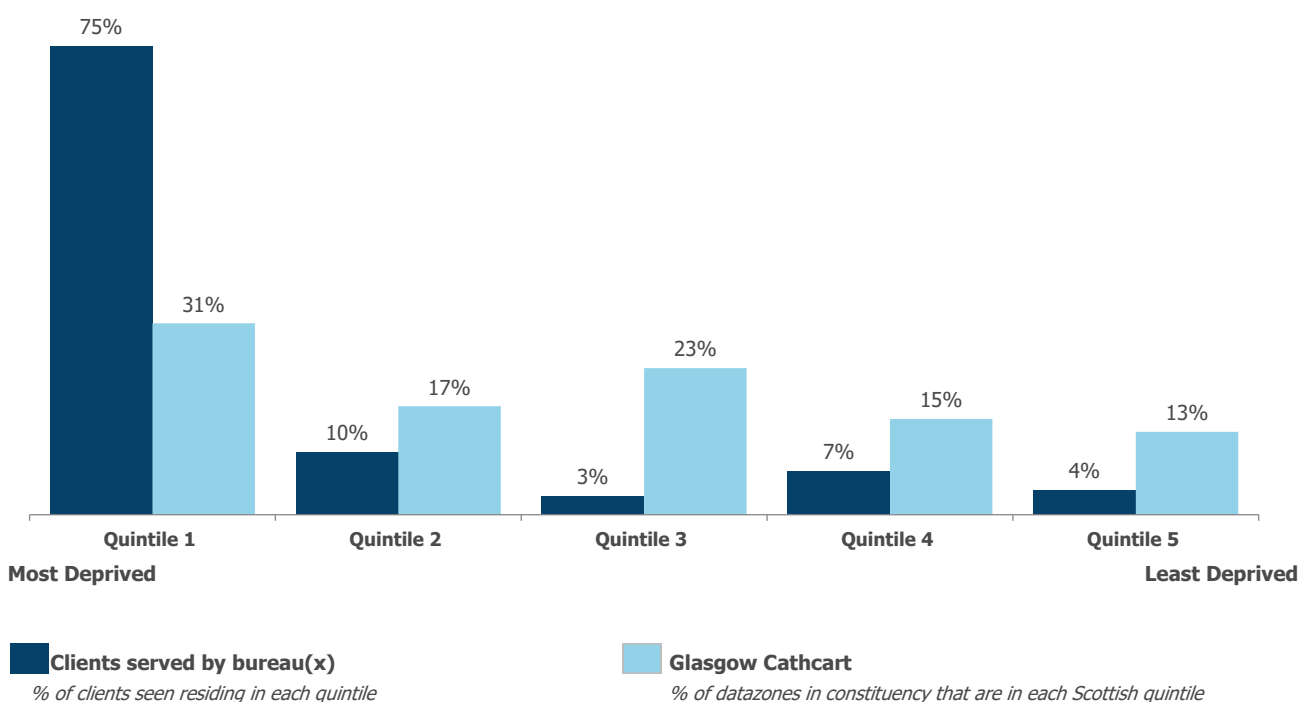
clients	2,800
helping clients gain	£1.4 million

Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	4,288	Housing	197
Consumer	76	Immigration, Asylum and Nationality	40
Debt	870	Legal Proceedings	79
Discrimination	3	NHS Concern or Complaint	14
Education	63	Relationship	90
Employment	185	Tax	507
Finance and Charitable Support	137	Travel, Transport and Holidays	72
Health and Community Care	63	Utilities and Communications	571

In total the bureau gave advice 7,255 times

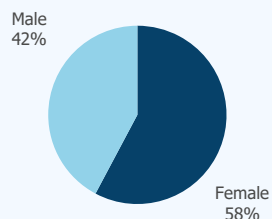
Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



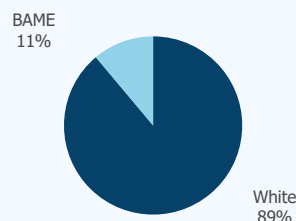
Profile of clients served by Citizens Advice Bureau(x) within constituency

**based on a sample from November 2018*

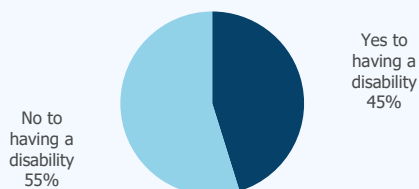
Gender



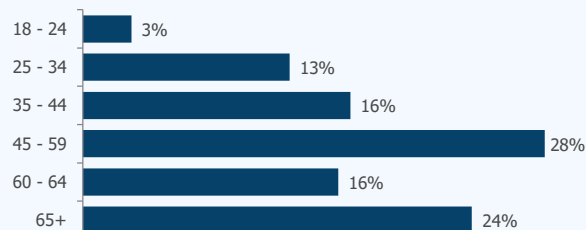
Ethnicity



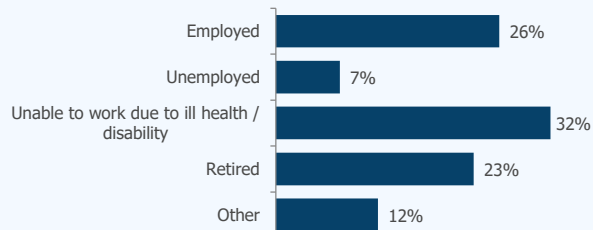
Disability



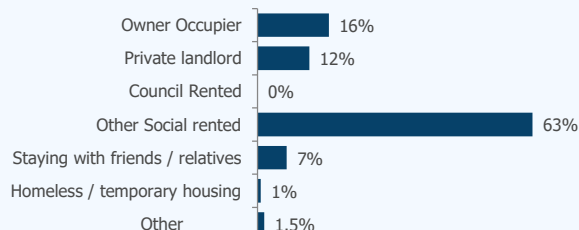
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

... and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million