

Citizens Advice service in Scotland

Fife

Local Authority Statistics 2018-19

Local Authority

Fife

contains the following member bureau(x)

Citizens Advice and Rights Fife

**stats are for the whole service provided by the bureau(x); local authority residents may also be served by other bureaux outwith the local authority*

... dealt with in 2018-19

clients	14,014
helping clients gain	£11.6 million

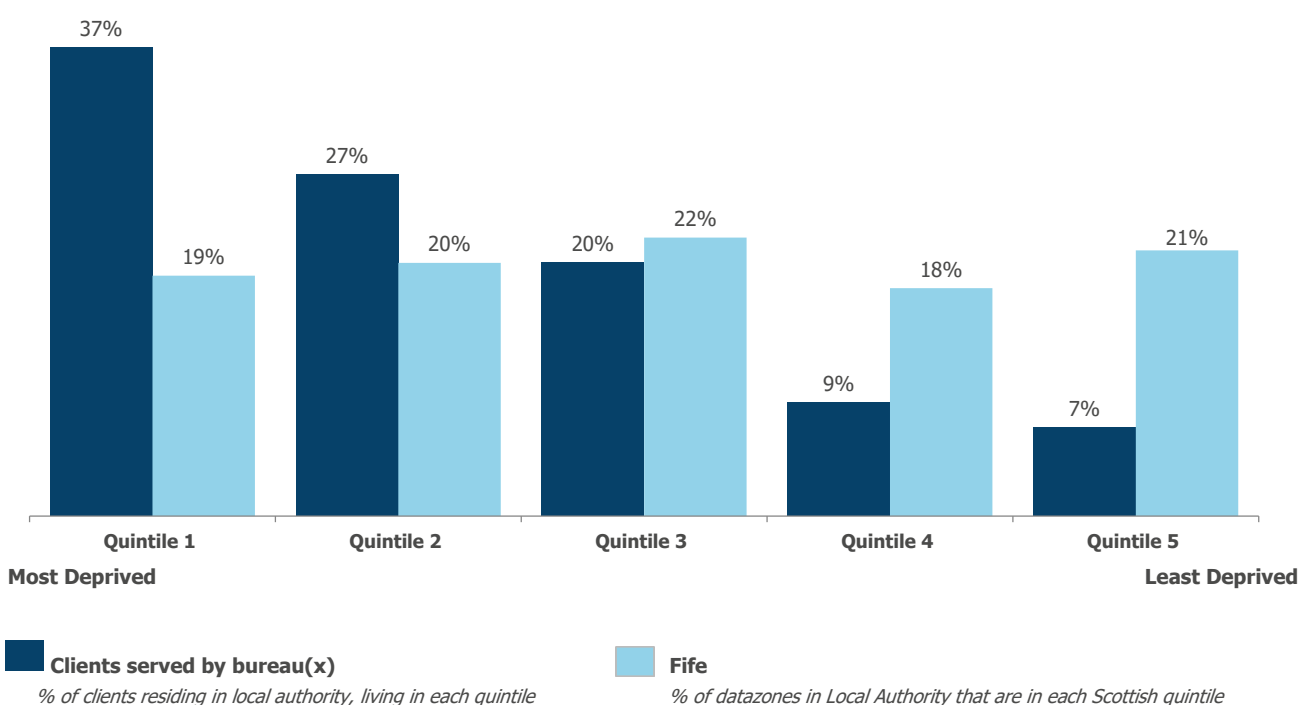
Areas of advice for Citizens Advice Bureau(x) within Local Authority

Benefits	23,654	Housing	1,544
Consumer	683	Immigration, Asylum and Nationality	182
Debt	11,678	Legal Proceedings	2,516
Discrimination	29	NHS Concern or Complaint	344
Education	129	Relationship	976
Employment	1,829	Tax	1,102
Finance and Charitable Support	4,762	Travel, Transport and Holidays	665
Health and Community Care	543	Utilities and Communications	1,022

In total the bureau gave advice

51,658 times

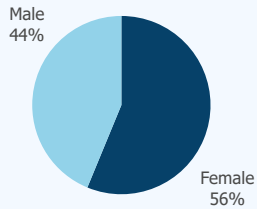
Scottish Index of Multiple Deprivation - bureaux clients and population residing in Local Authority



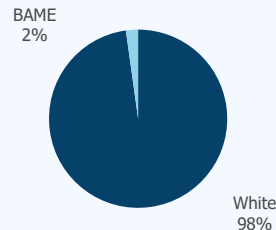
Profile of clients served by Citizens Advice Bureau within Local Authority

**based on a sample from November 2018*

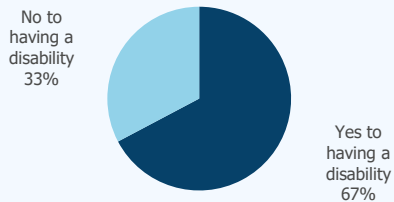
Gender



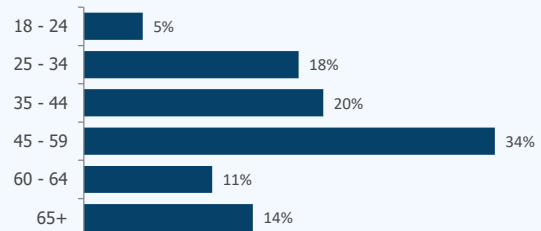
Ethnicity



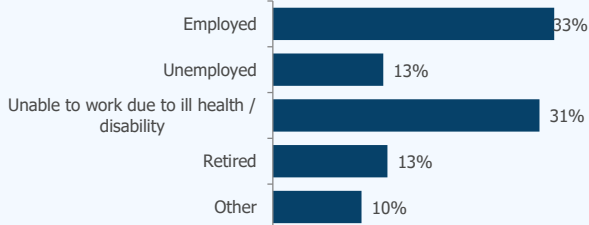
Disability



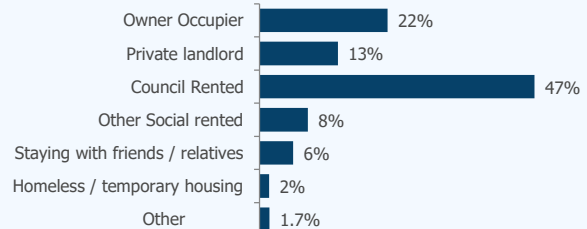
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million