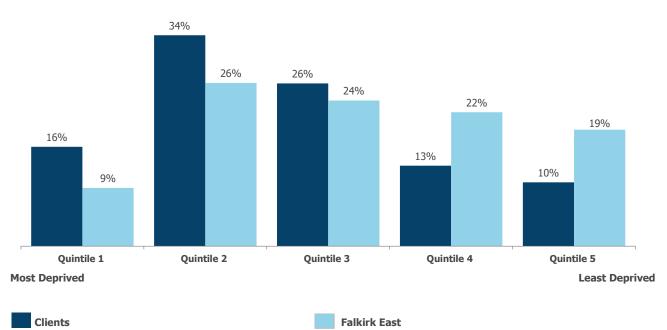
# **Citizens Advice service in Scotland** Holyrood Constituency statistics 2022-23

| Holyrood Constituency  | Falkirk East |  |  |
|--|--------------|--|--|
| (Clients residing in the constituency area, where the postcode is known) |              |  |  |
| In 2022-23, the CAB service dealt with                                   |              |  |  |
| clients  | 2,907        |  |  |
| helping clients gain   | £3.7 million |  |  |

#### Areas of advice for clients residing within constituency

| Benefits                       | 56.6% | Housing                             | 3.1% |
|--------------------------------|-------|-------------------------------------|------|
| Consumer                       | 1.3%  | Immigration, Asylum and Nationality | 0.3% |
| Debt                           | 9.2%  | Legal Proceedings                   | 5.5% |
| Discrimination                 | 0.1%  | NHS Concern or Complaint            | 1.3% |
| Education                      | 0.2%  | Relationship                        | 2.0% |
| Employment                     | 3.2%  | Tax                                 | 4.0% |
| Finance and Charitable Support | 5.8%  | Travel, Transport and Holidays      | 2.1% |
| Health and Community Care      | 0.9%  | Utilities and Communications        | 4.5% |

## Scottish Index of Multiple Deprivation - clients and population residing within constituency



% of datazones in constituency that are in each Scottish quintile

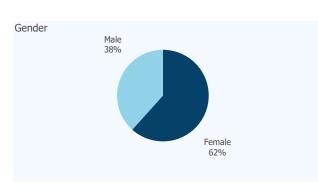
% of clients seen residing in each quintile

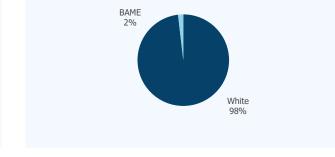
# **Citizens Advice service in Scotland** Holyrood Constituency statistics 2022-23

### Profile of clients residing within constituency

(Where the client profile is known)

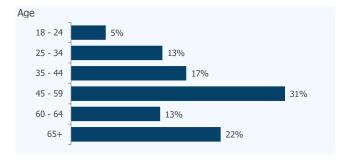
Disability

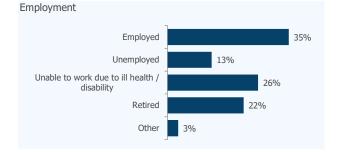


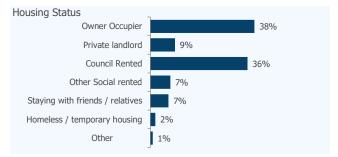


Ethnicity

#### No to having a disability 34% Yes to having a disability 66%







#### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

#### Extra Help Unit

...and together forms Scotland's largest independent advice service

### **Key National Service Facts**

| Clients                             | 184,000      |
|-------------------------------------|--------------|
| Pieces of advice given              | 665,500      |
| Community Locations                 | 250          |
| Number of paid staff and volunteers | 2,653        |
| Value of volunteer hours annually   | £8.2 million |
|                                     |              |

The Scottish Association of Citizens Advice Bureaux – Citizens Advice Scotland (Scottish charity number SC016637) t: 0131 550 1000 w: www.cas.org.uk

Published August 2023