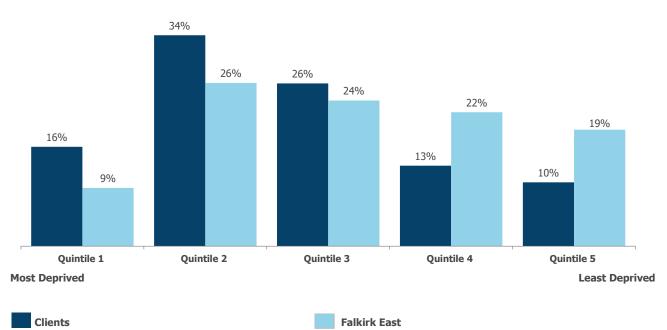
# **Citizens Advice service in Scotland** Holyrood Constituency statistics 2022-23

Holyrood Constituency	Falkirk East		
(Clients residing in the constituency area, where the postcode is known)			
In 2022-23, the CAB service dealt with			
clients	2,907		
helping clients gain	£3.7 million		

#### Areas of advice for clients residing within constituency

Benefits	56.6%	Housing	3.1%
Consumer	1.3%	Immigration, Asylum and Nationality	0.3%
Debt	9.2%	Legal Proceedings	5.5%
Discrimination	0.1%	NHS Concern or Complaint	1.3%
Education	0.2%	Relationship	2.0%
Employment	3.2%	Tax	4.0%
Finance and Charitable Support	5.8%	Travel, Transport and Holidays	2.1%
Health and Community Care	0.9%	Utilities and Communications	4.5%

## Scottish Index of Multiple Deprivation - clients and population residing within constituency



% of datazones in constituency that are in each Scottish quintile

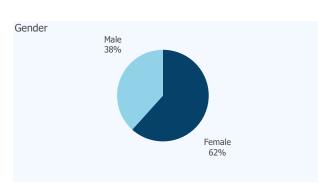
% of clients seen residing in each quintile

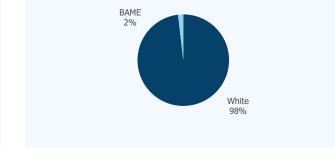
# **Citizens Advice service in Scotland** Holyrood Constituency statistics 2022-23

### Profile of clients residing within constituency

(Where the client profile is known)

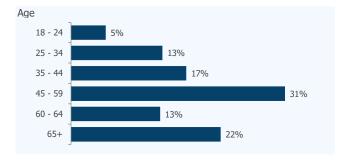
Disability

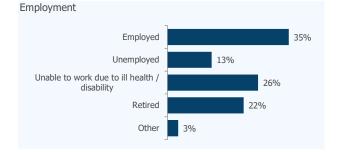


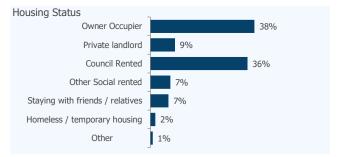


Ethnicity

#### No to having a disability 34% Yes to having a disability 66%







#### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

#### Extra Help Unit

...and together forms Scotland's largest independent advice service

### **Key National Service Facts**

Clients	184,000
Pieces of advice given	665,500
Community Locations	250
Number of paid staff and volunteers	2,653
Value of volunteer hours annually	£8.2 million

The Scottish Association of Citizens Advice Bureaux – Citizens Advice Scotland (Scottish charity number SC016637) t: 0131 550 1000 w: www.cas.org.uk

Published August 2023