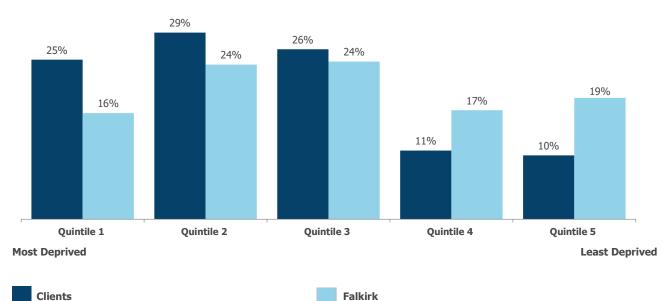
Citizens Advice service in Scotland Local Authority Statistics 2022-23

Local Authority	Falkirk
(Clients residing in the Local Authority area, wh	here postcode is known)
In 2022-23, the CAB service dealt with.	
clients	5,966
helping clients gain	£7.8 million

Areas of advice for clients residing within Local Authority

Benefits	57.9%	Housing	3.1%
Consumer	1.0%	Immigration, Asylum and Nationality	0.4%
Debt	8.4%	Legal Proceedings	4.7%
Discrimination	0.1%	NHS Concern or Complaint	1.2%
Education	0.2%	Relationship	1.9%
Employment	2.8%	Tax	4.2%
Finance and Charitable Support	6.2%	Travel, Transport and Holidays	1.9%
Health and Community Care	1.1%	Utilities and Communications	4.9%

Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



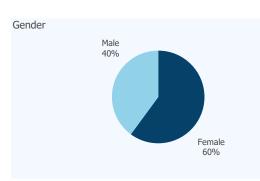
% of clients residing in local authority, living in each quintile

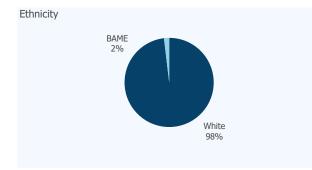
% of datazones in Local Authority that are in each Scottish quintile

Citizens Advice service in Scotland Local Authority Statistics 2022-23

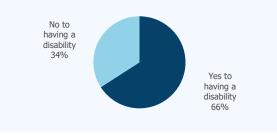
Profile of clients residing within Local Authority

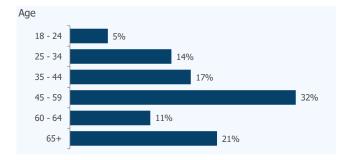
(Where the client profile is known)











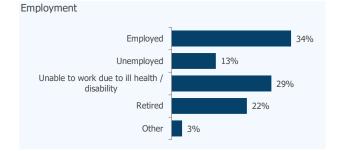
10%

7%

7%

2%

1%



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Owner Occupier

Private landlord

Council Rented

Other Social rented

Other

Staying with friends / relatives

Homeless / temporary housing

Housing Status

Clients	184,000
Issues discussed	665,500
Community Locations	250
Number of paid staff and volunteers	2,653
Value of volunteer hours annually	£8.2 million

The Scottish Association of Citizens Advice Bureaux – Citizens Advice Scotland (Scottish charity number SC016637) t: 0131 550 1000 w: www.cas.org.uk

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36%

38%