

Citizens Advice service in Scotland

Holyrood Constituency statistics 2022-23

Ettrick, Roxburgh & Berwickshire

Holyrood Constituency

Ettrick, Roxburgh & Berwickshire

(Clients residing in the constituency area, where the postcode is known)

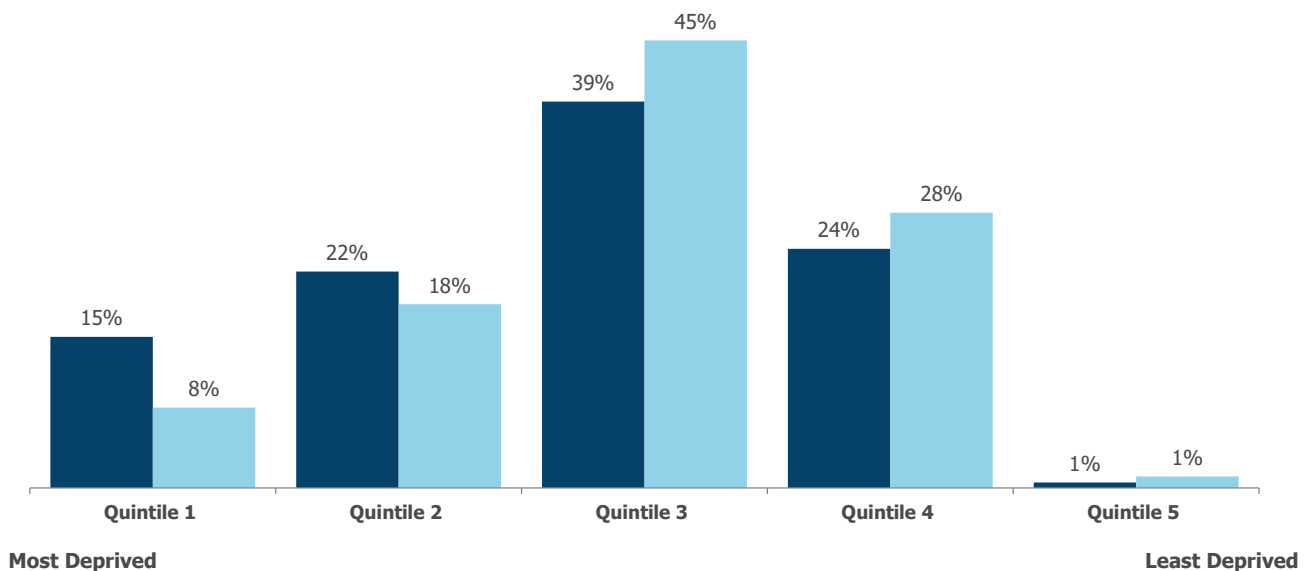
In 2022-23, the CAB service dealt with...

clients	2,426
helping clients gain	£2.4 million

Areas of advice for clients residing within constituency

Benefits	39.1%	Housing	4.5%
Consumer	1.1%	Immigration, Asylum and Nationality	0.7%
Debt	14.1%	Legal Proceedings	2.6%
Discrimination	0.1%	NHS Concern or Complaint	2.8%
Education	0.3%	Relationship	1.9%
Employment	7.6%	Tax	4.1%
Finance and Charitable Support	12.6%	Travel, Transport and Holidays	0.9%
Health and Community Care	1.4%	Utilities and Communications	6.3%

Scottish Index of Multiple Deprivation - clients and population residing within constituency



Clients

% of clients seen residing in each quintile

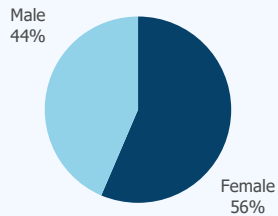
Ettrick, Roxburgh & Berwickshire

% of datazones in constituency that are in each Scottish quintile

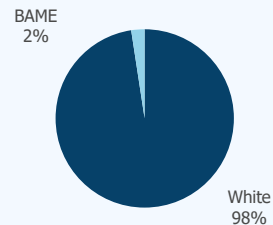
Profile of clients residing within constituency

(Where the client profile is known)

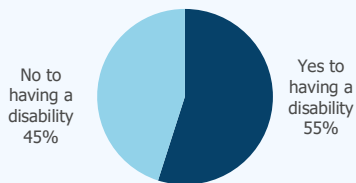
Gender



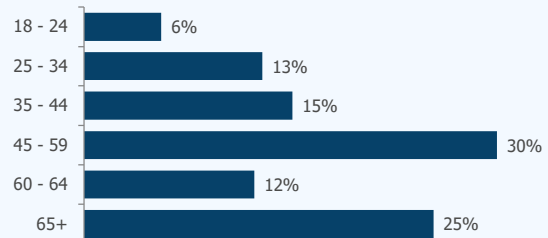
Ethnicity



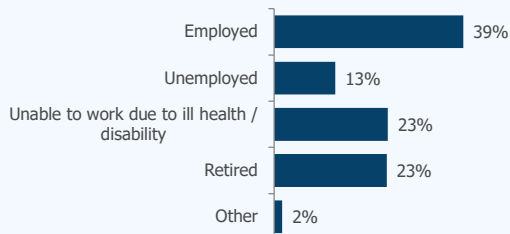
Disability



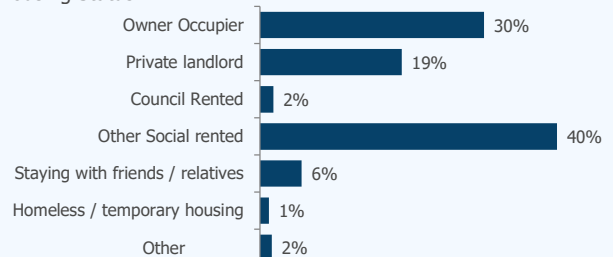
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

... and together forms Scotland's largest independent advice service

Key National Service Facts

Clients	184,000
Pieces of advice given	665,500
Community Locations	250
Number of paid staff and volunteers	2,653
Value of volunteer hours annually	£8.2 million