

Citizens Advice service in Scotland

Edinburgh Central

Holyrood Constituency statistics 2018-19

Holyrood Constituency

Edinburgh Central

contains the following member bureau(x)

Citizens Advice Edinburgh

**stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

| | |
|----------------------|--------------|
| clients | 11,614 |
| helping clients gain | £3.3 million |

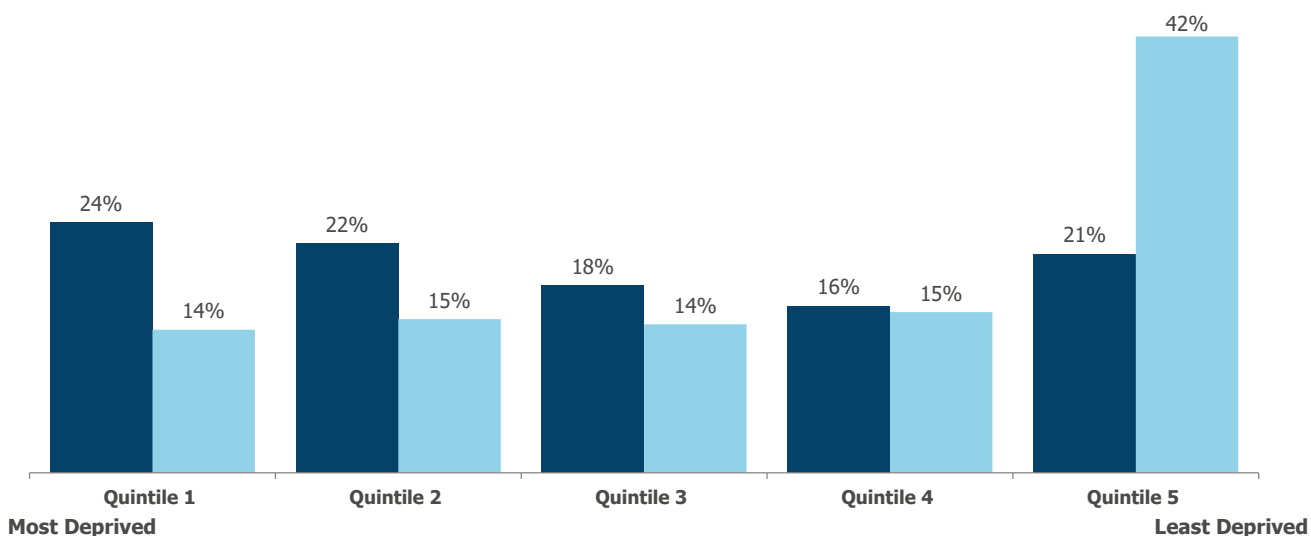
Areas of advice for Citizens Advice Bureau(x) within Edinburgh constituencies

| | | | |
|--------------------------------|--------|-------------------------------------|-------|
| Benefits | 11,094 | Housing | 2,285 |
| Consumer | 709 | Immigration, Asylum and Nationality | 1,369 |
| Debt | 5,319 | Legal Proceedings | 1,791 |
| Discrimination | 186 | NHS Concern or Complaint | 1,101 |
| Education | 149 | Relationship | 1,229 |
| Employment | 3,047 | Tax | 1,134 |
| Finance and Charitable Support | 646 | Travel, Transport and Holidays | 302 |
| Health and Community Care | 409 | Utilities and Communications | 731 |

In total the bureau gave advice

31,501 times

Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituencies



■ Clients served by bureau(x)

% of clients seen residing in each quintile

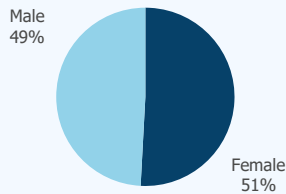
■ Edinburgh

% of datazones that are in each Scottish quintile

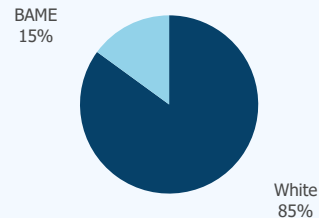
Profile of clients served by Citizens Advice Bureau(x) within Edinburgh constituencies

**based on a sample from November 2018*

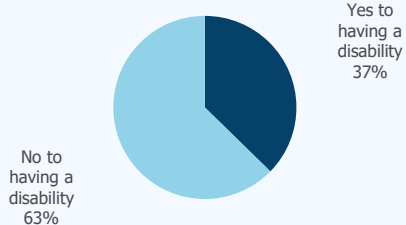
Gender



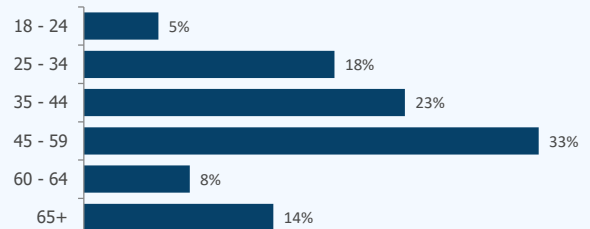
Ethnicity



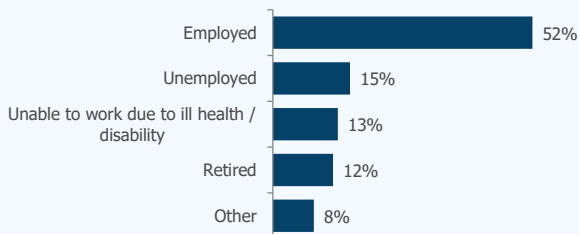
Disability



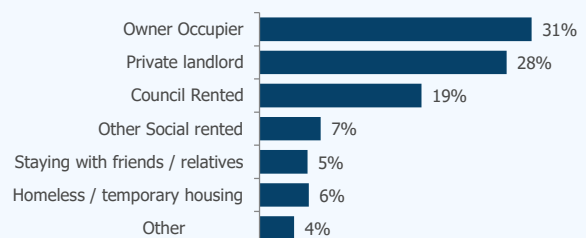
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

| | |
|-------------------------------------|---------------|
| Clients advised | 272,500 |
| Pieces of advice given | 744,000 |
| Community Locations | 280+ |
| Number of paid staff and volunteers | 3,340 |
| Value of volunteer hours annually | £10.9 million |