

# Citizens Advice service in Scotland

East Renfrewshire

## Local Authority Statistics 2020-21

### Local Authority

### East Renfrewshire

(Clients residing in the Local Authority area, where postcode is known)

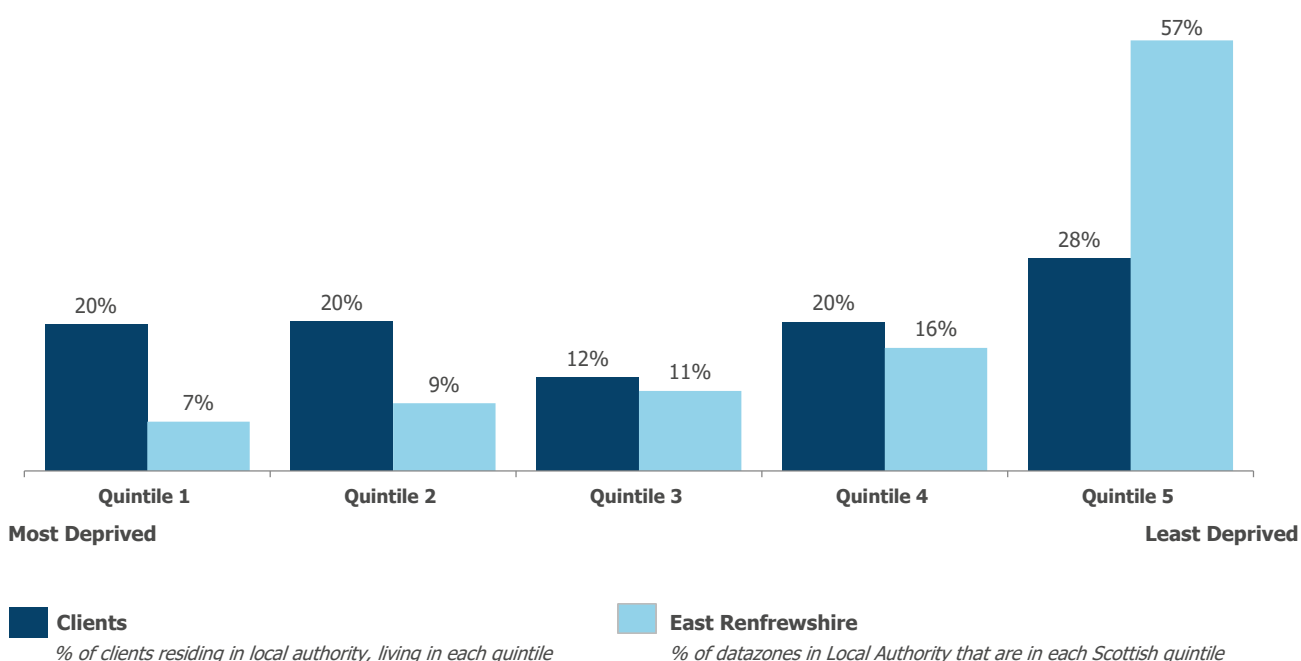
In 2020-21, the CAB service provided advice to...

clients	1,734
helping clients gain	£2.0 million

### Areas of advice for clients residing within Local Authority

Benefits	38.2%	Housing	13.5%
Consumer	1.7%	Immigration, Asylum and Nationality	0.6%
Debt	15.9%	Legal Proceedings	4.6%
Discrimination	0.0%	NHS Concern or Complaint	1.8%
Education	0.3%	Relationship	1.7%
Employment	6.1%	Tax	3.5%
Finance and Charitable Support	5.9%	Travel, Transport and Holidays	1.2%
Health and Community Care	0.7%	Utilities and Communications	4.3%

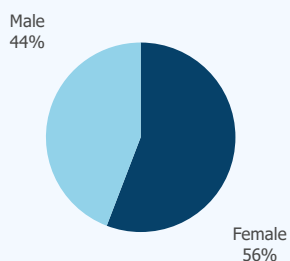
### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



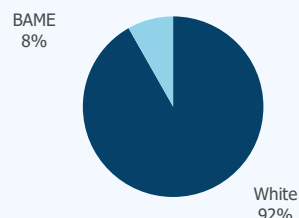
### Profile of clients residing within Local Authority

(Where the client profile is known)

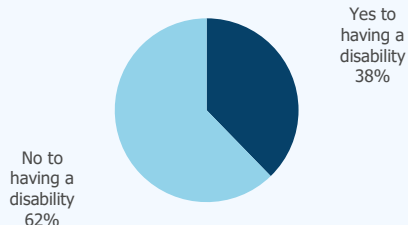
#### Gender



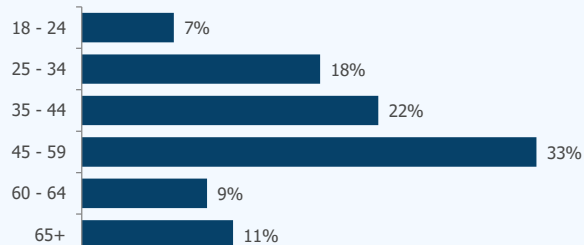
#### Ethnicity



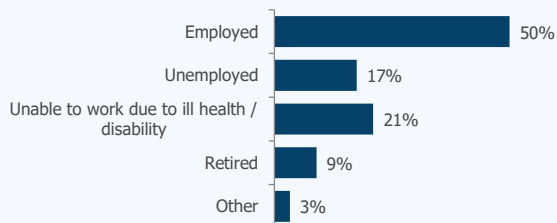
#### Disability



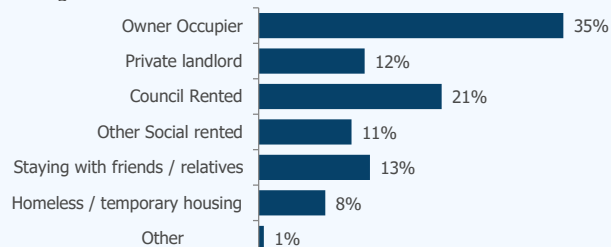
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	171,000
Issues discussed	647,000
Community Locations	300+
Number of paid staff and volunteers	2,998
Value of volunteer hours annually	£9.4 million