

### Local Authority

### East Lothian

(Clients residing in the Local Authority area, where postcode is known)

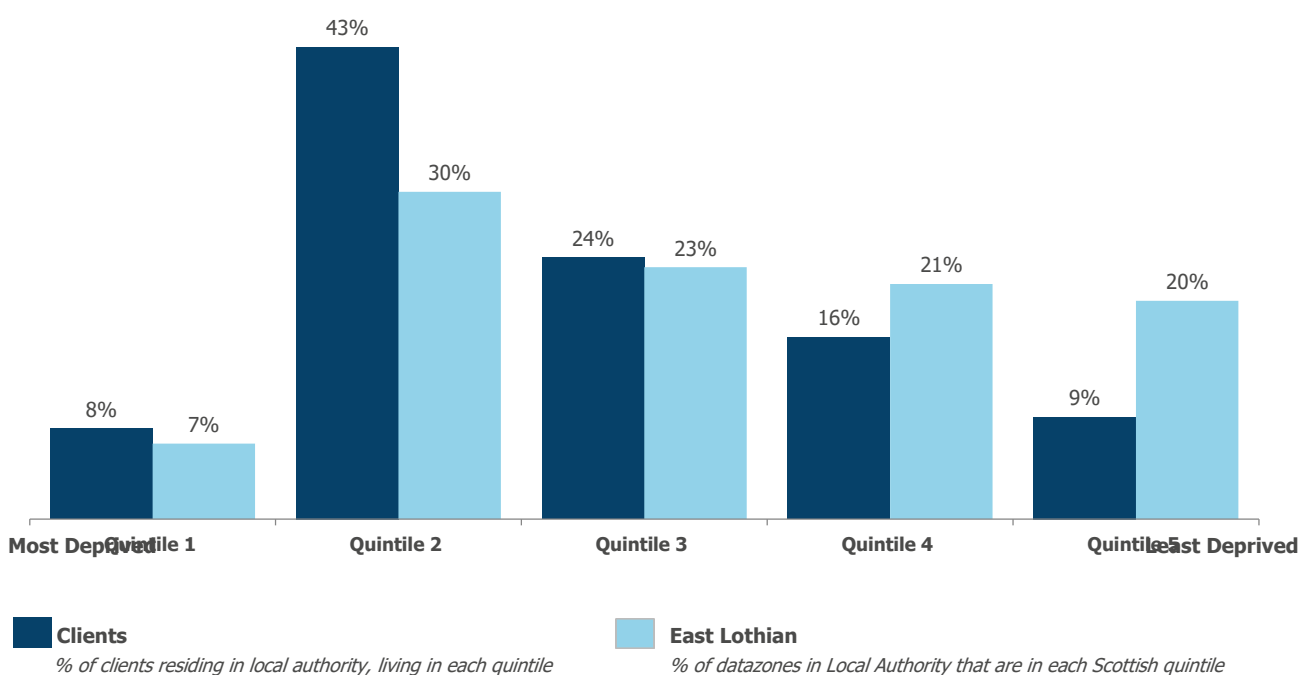
In 2020-21, the CAB service provided advice to...

clients	2,344
helping clients gain	£3.6 million

### Areas of advice for clients residing within Local Authority

Benefits	42.8%	Housing	2.7%
Consumer	3.3%	Immigration, Asylum and Nationality	1.3%
Debt	19.2%	Legal Proceedings	4.8%
Discrimination	0.1%	NHS Concern or Complaint	2.0%
Education	0.3%	Relationship	1.5%
Employment	6.5%	Tax	3.6%
Finance and Charitable Support	8.4%	Travel, Transport and Holidays	0.8%
Health and Community Care	0.8%	Utilities and Communications	1.8%

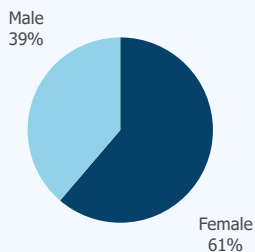
### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



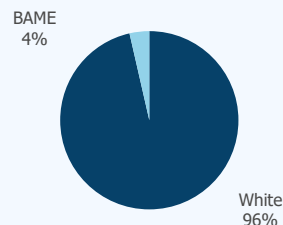
### Profile of clients residing within Local Authority

(Where the client profile is known)

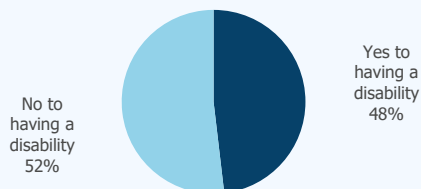
#### Gender



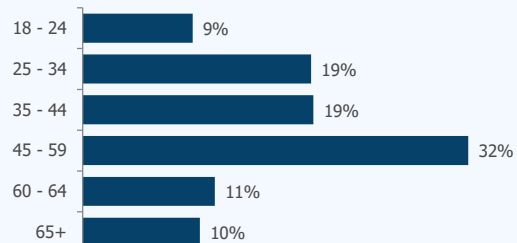
#### Ethnicity



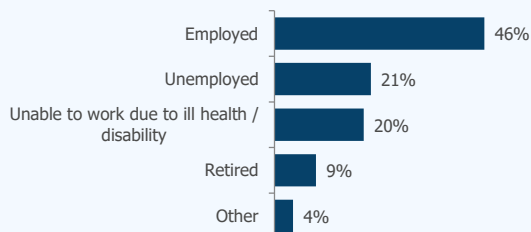
#### Disability



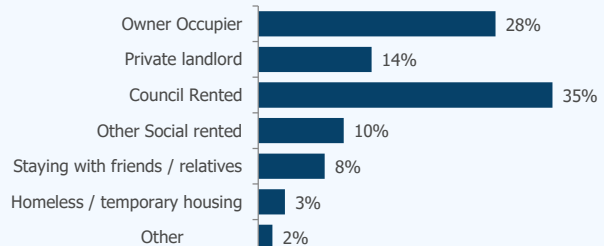
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	171,000
Issues discussed	647,000
Community Locations	300+
Number of paid staff and volunteers	2,998
Value of volunteer hours annually	£9.4 million