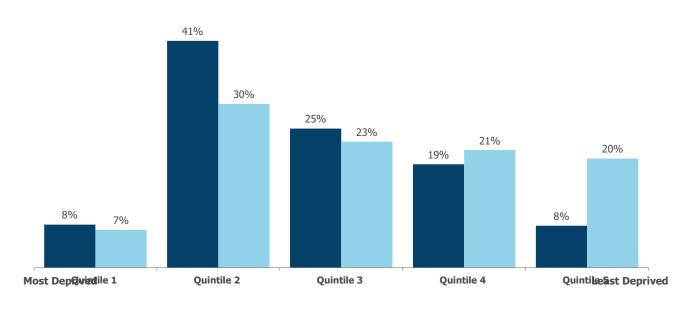
# **Citizens Advice service in Scotland** Local Authority Statistics 2022-23

Local Authority	East Lothian	
(Clients residing in the Local Authority area, where postcode is known)		
In 2022-23, the CAB service dealt with		
clients	2,559	
helping clients gain	£3.0 million	

## Areas of advice for clients residing within Local Authority

Benefits	37.9%	Housing	3.3%
Consumer	1.3%	Immigration, Asylum and Nationality	0.5%
Debt	19.0%	Legal Proceedings	4.7%
Discrimination	0.3%	NHS Concern or Complaint	1.6%
Education	0.2%	Relationship	1.6%
Employment	2.3%	Tax	3.4%
Finance and Charitable Support	16.2%	Travel, Transport and Holidays	0.7%
Health and Community Care	0.9%	Utilities and Communications	6.1%

## Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



Clients

% of clients residing in local authority, living in each quintile

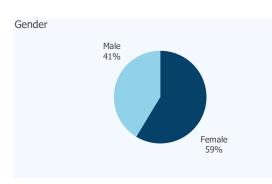
## East Lothian

% of datazones in Local Authority that are in each Scottish quintile

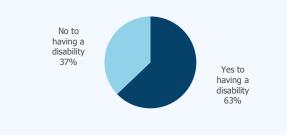
## **Citizens Advice service in Scotland** Local Authority Statistics 2022-23

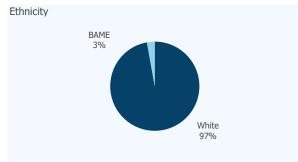
## Profile of clients residing within Local Authority

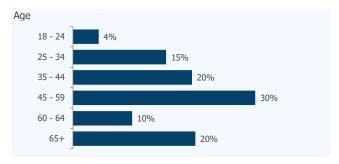
(Where the client profile is known)

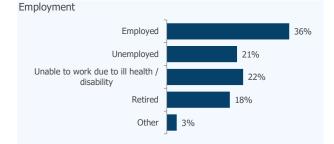


Disability or Health Condition









### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

#### Extra Help Unit

...and together forms Scotland's largest independent advice service

### **Key National Service Facts**

Owner Occupier

Private landlord

Council Rented

Other Social rented

Other

Staying with friends / relatives

Homeless / temporary housing

Housing Status

Clients	184,000
Issues discussed	665,500
Community Locations	250
Number of paid staff and volunteers	2,653
Value of volunteer hours annually	£8.2 million

The Scottish Association of Citizens Advice Bureaux – Citizens Advice Scotland (Scottish charity number SC016637) t: 0131 550 1000 w: www.cas.org.uk

Published August 2023

28%

36%

14%

10%

6%

3%

2%