

Citizens Advice service in Scotland

East Lothian

Holyrood Constituency statistics 2018-19

Holyrood Constituency

East Lothian

contains the following member bureau(x)

Haddington CAB

**stats are for the whole service provided by the bureau(x); constituency residents may also be served by other bureaux outwith the constituency*

... dealt with in 2018-19

clients	1,975
helping clients gain	£4.8 million

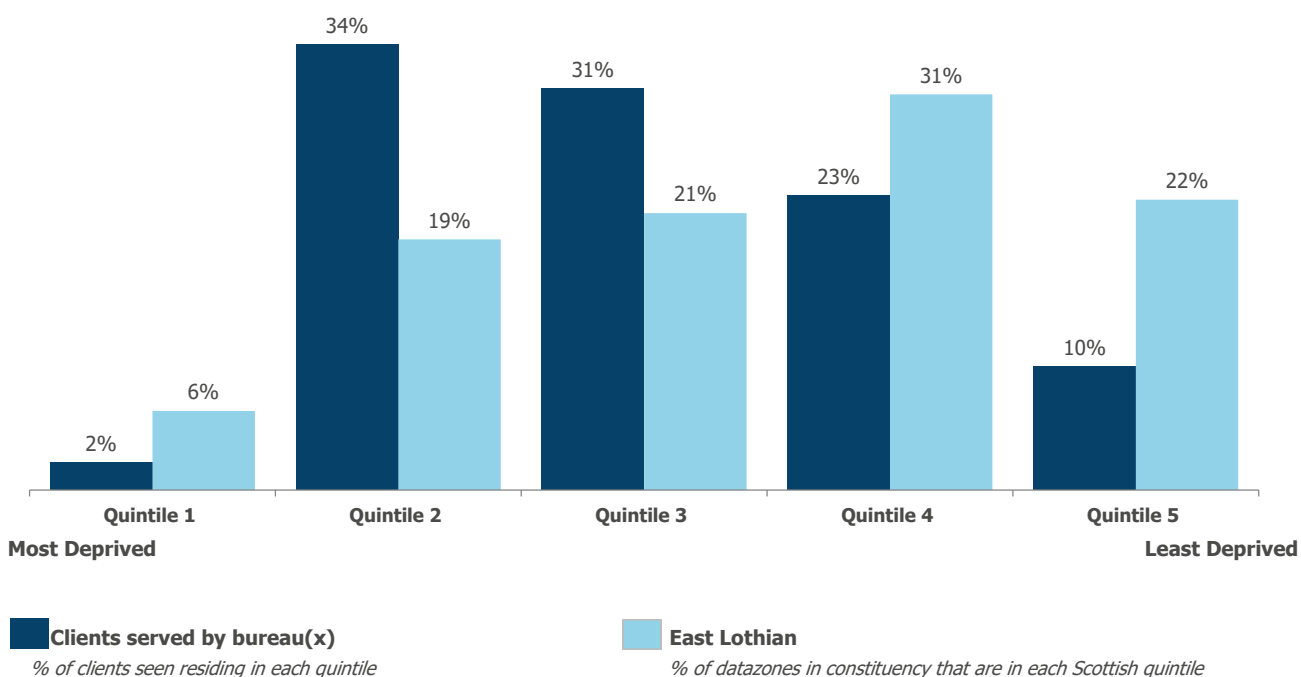
Areas of advice for Citizens Advice Bureau(x) within constituency

Benefits	2,924	Housing	376
Consumer	403	Immigration, Asylum and Nationality	21
Debt	1,623	Legal Proceedings	1,038
Discrimination	55	NHS Concern or Complaint	82
Education	67	Relationship	176
Employment	539	Tax	158
Finance and Charitable Support	450	Travel, Transport and Holidays	65
Health and Community Care	72	Utilities and Communications	104

In total the bureau gave advice

8,153 times

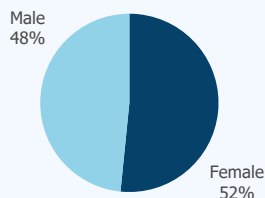
Scottish Index of Multiple Deprivation - bureaux clients and population residing in constituency



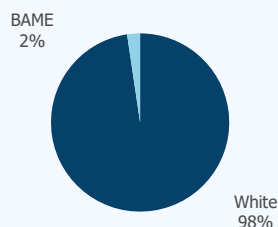
Profile of clients served by Citizens Advice Bureau(x) within constituency

**based on a sample from November 2018*

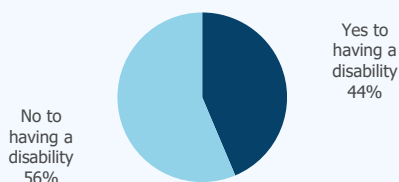
Gender



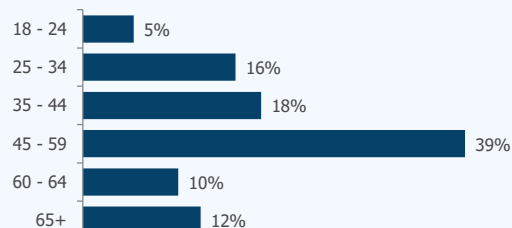
Ethnicity



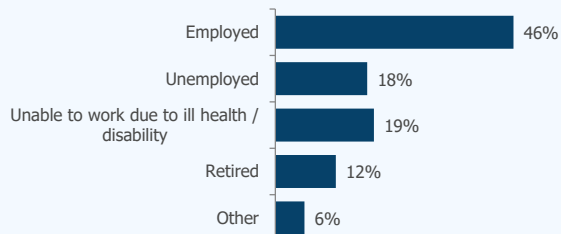
Disability



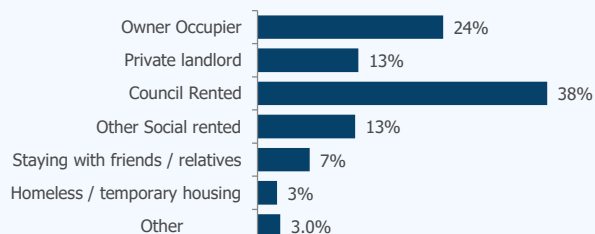
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

... and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	272,500
Pieces of advice given	744,000
Community Locations	280+
Number of paid staff and volunteers	3,340
Value of volunteer hours annually	£10.9 million